

## Hello and welcome,

I'm very pleased to say we have a fantastic student accommodation waiting for you to explore here at Tannery East and Mardol House; you are in a prime location in Shrewsbury's attractive Town Centre, just a few minutes' walk away from a wide range of coffee shops, bars, restaurants, shops and places of culture. On top of this you also have a first class team ready to help and support you settling in.

We have a team of Student Accommodation Concierges who work to create a safe and peaceful environment for you to live, study, relax and sleep. They are based at Mardol House and are available to deal with a wide range of premises, property and emergency matters.

In return for offering such great facilities and support we ask for your help in building a strong community where people can live, work and grow together. We believe this community spirit depends on common sense, neighbourly consideration, mutual respect and co-operation as outlined in our Accommodation policies, guide (and lease agreements for longer stays), please see <https://shropshire.gov.uk/shire-services/student-accommodation/> for full details.

We want you to feel at home so the team and I have prepared this welcome pack for you which includes some useful information and contact numbers; please take a few minutes to read and digest this information and complete your room inventory.

I wish you well and hope you have a happy, positive and successful time with us.



Tim Smith

Assistant Director Commercial Services