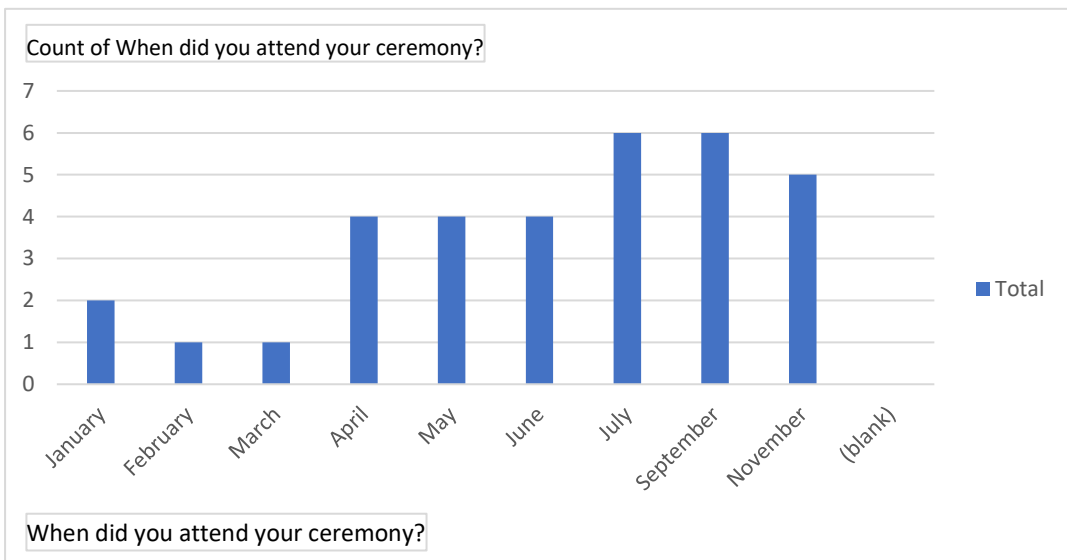


Customer Survey Results Shropshire Council British Citizenship Ceremonies

Citizenship Ceremony

In which month was your ceremony held

Row Labels	Count of When did you attend your ceremony?
January	2
February	1
March	1
April	4
May	4
June	4
July	6
September	6
November	5
(blank)	
Grand Total	33



Was it a group ceremony or a private ceremony?

Row Labels	Count of Was it a:
Group Ceremony	33
(blank)	
Grand Total	33

Row Labels	Count of Did you find it easy to book your ceremony date with Shropshire Council?
Yes	33
(blank)	
Grand Total	33

Customer Survey Results Shropshire Council British Citizenship Ceremonies

Row Labels	Count of On the day of the ceremony, were you satisfied with courtesy and respect by the Citizenship staff?
Yes	33
(blank)	
Grand Total	33

Row Labels	Count of Did you enjoy your citizenship ceremony?
Yes	33
(blank)	
Grand Total	33

Row Labels	Count of Were you happy with the contact you had with Shropshire Council throughout the Citizenship Ceremony Process?
Yes	33
(blank)	
Grand Total	33

Row Labels	Any comments that you would like to make	Service Response to any issues raised.
	Excellent organisation. Excellent ceremony. Thank you!	
	I would have liked a better cup of tea! Polystyrene cups and cordial was really dismal.	Yes we agree, however on this occasion the refreshments had not arrived and we had to improvise. Many apologies
	Thank you for making my day so special. Never seen so many happy smiling faces together in a room! A day I will certainly remember with pride and joy!	
	The ceremony was nice! Would not see anything which could be improved.	
(blank)		