

How to report an issue on a Public Right of Way:

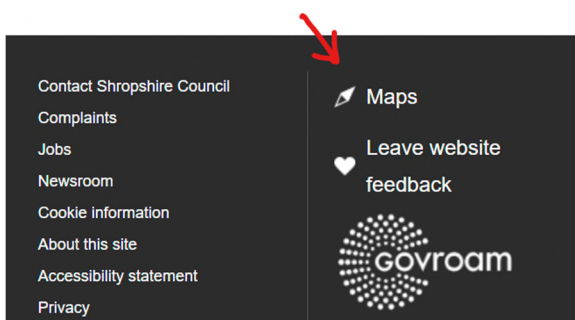
To report an issue please either:

- Visit Shropshire Council's Website and type in the search box 'report a public right of way issue' or use this link <https://shropshire.gov.uk/outdoor-partnerships/report-a-rights-of-way-issue/>
- Or, if you wish to attach a photograph to your report, please email together with details of your issue to outdoor.recreation@shropshire.gov.uk

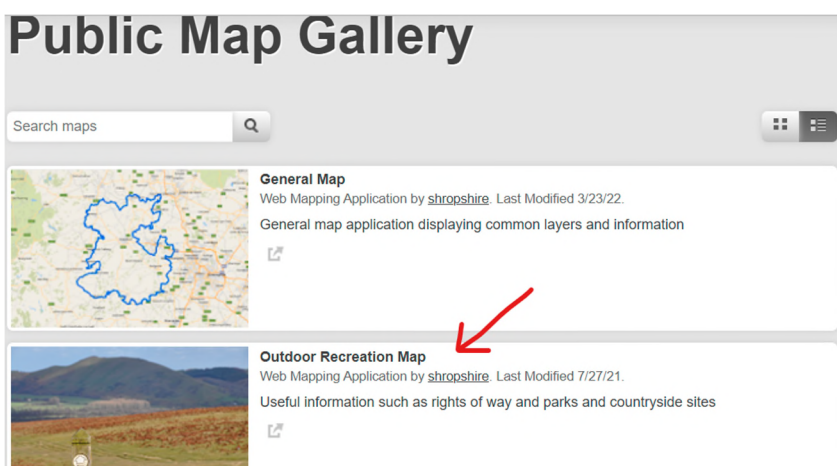
Please use one of the above methods, as this ensures that all reported issues are logged and sent to the appropriate officer within the team who look after the Public Rights of Way (PROW).

Supplying a route code for the PROW helps us to be clear where your reported issue is located. To find the route code visit Shropshire Council Website <https://www.shropshire.gov.uk/> and follow the instructions below:

- 1) Scroll to the very bottom of the page and **click on** the link for '**Maps.**'

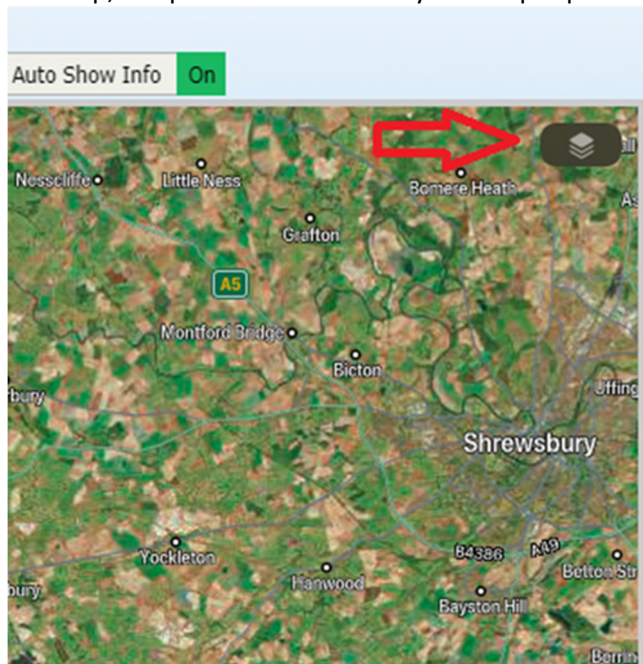


- 2) Select '**Outdoor Recreation Map**'

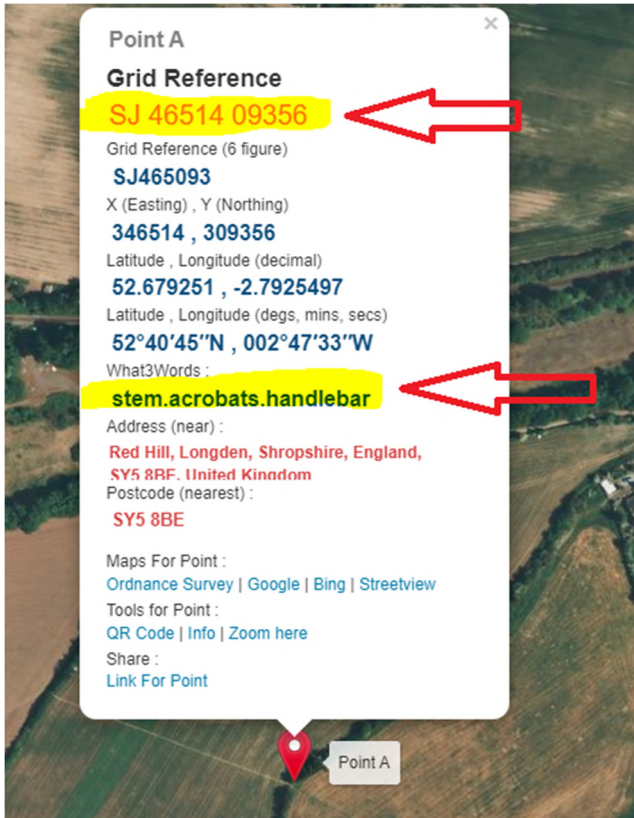


- 3) Click '**OK**' to accept terms and conditions of use.
- 4) Then (if they are not already showing), click on the drop-down arrow by '**Outdoor Recreation Layers**' to display the list of options

- 5) Tick the **'Shropshire Rights of Way'** box and click on the arrow by this to display the key to the various types of **'Rights of Way'**
 - 6) In the **'find address or place'** Search box, type in the town / village close to the issue you wish to report; this will give you a starting point.
 - 7) Use your mouse or click the **'+**' button on screen and zoom in to locate the PROW you wish to report. (NB you can only view the PROW down to 1:10,000 scale.)
 - 8) **Left click** with your mouse on the **line of the PROW** where the issue is located.
 - 9) A pop-up box appears, simply **click on the arrow** to bring up the **route code** for the section of the public right of way you wish to report.
- To assist us further, it is very helpful if you can also provide us with the grid reference or /and the 'What3Word' location for your reported issue, so that we can pinpoint where along the PROW your issue is located. This handy website will enable you to find this information <https://gridreferencefinder.com/>
1. Once on the website you can change the type of base map using the icon at the top right of the map, see picture below. The hybrid map is probably the best this site offers.



2. To find the location of the issue either put in a local postcode or search the map manually.
3. Once you find the location simply right click where the issue is which you wish to report, and a box will come up with lots of location information listed. See example image below.



4. The 10-figure grid reference at the top of the box or the What3Words location (as highlighted on the image above) are the most useful for us to find the site of an issue.

Please note as there are over 5,600 km of Public Rights of Way in Shropshire, the team are kept very busy, so unfortunately are unable to respond to every report on an individual basis.

Thank you.