



# A Guide to **Services for People with a Physical Disability**

Community Services

**In order to maintain your independence, you may require support and information. Social Care can provide:**

### **Community Care Assessments**

For care and support at home, residential care, day care or other services

### **Occupational Therapy Assessments**

For adaptations to property and equipment for daily living

### **Carer Assessments**

For people supporting or living with someone who has a disability

### **Registration**

Registration as physically disabled with Shropshire Council is available to those who meet the criteria of being “permanently and substantially disabled”

### **Making a referral**

Anyone may make a referral to our teams on behalf of themselves or someone else, providing the consent of that person has been obtained

### **Help may include**

- providing equipment such as a raised toilet seat or grab rail
- advice and information for carers, including family members and friends
- adapting your home
- providing a blue parking badge
- telling you about day time activities in your area
- signposting to other community services



## **My Life, My Choice - changes in the way you receive support**

Transformation of Adult Social Care is a national programme to enhance social care and provide support that is geared around the person to enable them to be as independent as possible. In Shropshire we are now looking at the way we deliver services and this will mean some changes in how our services work.

Shropshire's **'My Life, My Choice'** programme will be an exciting way of giving more choice and control to people who need support with their care. We will be looking at how we can provide information and guidance to everyone who needs extra support and to offer 'personal budgets' to people who meet the eligibility for social care funding.

A Personal Budget is an amount of money which the Council allocates to help people who need support due to disability, frailty or vulnerability to get the support they want. We will be working in a different way, in order to give you more choice and control over how that money is spent.

We want to involve as many people as possible in shaping these changes. If you are interested to know more please contact your local social care team, details on how to contact us can be found on the back of this booklet.

## How to contact us:

For further information about services for people with a physical disability or to find out your nearest social care team please call our Customer Service number on:

**0345 678 9005**

or email **[customer.service@shropshire.gov.uk](mailto:customer.service@shropshire.gov.uk)**

## Other useful contacts

Shropshire Council Emergency Duty Team, on:

**0345 678 9040**

If you can read this but know someone who can't please contact us on 0345 678 9000 so we can provide this information in a more suitable format.