

# **Shropshire Council**

## **Parking Annual Report**

**2016/17**

**Service Statistics,  
Enforcement Statistics  
and Financial Information**

## Service Statistics – Controlled Parking Spaces

Shropshire Council had 12,603 marked out controlled on and off street parking spaces within its area (estimated where spaces are not marked) in the year April 2016 to March 2017. Of these, Shropshire Council directly provided 4,497 free parking spaces and 8,106 parking spaces where charges applied.

### Enforcement Statistics

In the financial year 2016/17 there were 15,404 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 15,404 PCNs issued, 8,651 were issued for higher level contraventions (£70 penalty) and 6,753 were issued for lower level contraventions (£50 penalty).

Number of PCNs	
Number of higher level contravention PCNs issued	8,651
Number of lower level contravention PCNs issued	6,753
<b>Total Number of PCNs issued</b>	<b>15,404</b>

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	05 – Parked after payment expired	869
Lower	06 – Parked without clear display	845
Lower	19 – Parked in a residents place	113
Lower	22 – Re-parked in the same place	33
Lower	24 – Not parked correctly	45
Lower	30 – Parked longer than permitted	1,984
<b>Total on street lower level PCNs</b>		<b>3,889</b>
Higher	01 – Parked in a restricted street	2,956
Higher	02 – Loading in restricted street	1,016
Higher	12 – Parked in a residents place	118
Higher	16 – Parked in a permit space	54
Higher	21 – Parked in a suspended bay	6
Higher	23 – Wrong class of vehicle	117
Higher	25 – Parked in a loading bay	2,386
Higher	40 – Disabled person's parking	1,258
Higher	45 – Taxi rank	88
Higher	47 – Restricted bus stop or stand	320
Higher	48 – Restricted school area	3
Higher	99 – Pedestrian crossing	100
<b>Total on street higher level PCNs</b>		<b>8,422</b>
<b>Total on street PCNs issued</b>		<b>12,311</b>

Off Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	82 – Parked after payment expired	946
Lower	83 – Parked without clearly displaying	1,781
Lower	86 – Parked beyond the bay markings	137
<b>Total off street lower level PCNs</b>		<b>2,864</b>
Higher	85 – Parked in a permit bay	9
Higher	87 – Disabled person’s parking	204
Higher	91 – Wrong class of vehicle	16
<b>Total off street higher level PCNs</b>		<b>229</b>
<b>Total off street PCNs issued</b>		<b>3,093</b>

During 2016/17, the total number of PCNs paid was 11,423. A significant amount (almost 88%) were paid at the discount rate (within 14 days of the PCN being issued).

Number of PCNs paid	
PCNs paid within 14 days (discount rate)	9,999
PCNs paid after 14 days but before Charge Certificate	1,172
<b>Total PCNs paid before Charge Certificate</b>	<b>11,171</b>
PCNs paid after the Charge Certificate*	252
<b>Total PCNs paid</b>	<b>11,423</b>

\* 1,412 Charge Certificates were registered in 2016/17

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation and appeal to the independent Traffic Penalty Tribunal. Information on the number of PCNs resulting in an informal challenge or formal representation can be found following.

Number of PCNs resulting in informal challenges	2,902
Number of informal challenges resulting in cancellation of the PCN	1,875
Number of PCNs resulting in a formal representation	433
Number of formal representations resulting in cancellation of the PCN	253
Number of formal representations resulting in a Notice of Rejection	180
Number of informal challenges and formal representations	3,335 (this equates to just under 22% of the number of PCNs issued in 2016/17)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	2,308

\* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

Number of cases for adjudication (TPT appeals)	30
Appeals allowed	7
Appeals not contested	3
Appeals dismissed	Not available

In some cases, PCNs will be cancelled or written off for other reasons. In 2016/17 there were 1,343 PCNs cancelled for other reasons and 230 written off. Further information on cancelled and written off for other reasons PCNs can be found following.

Written off or cancelled reason	Number of PCNs
Write off – EA debtor deceased	1
Write off – EA In liquidation	1
Write off – EA no access	98
Write off – EA no goods	9
Write off – EA no trace	79
Write off – EA untraceable	1
Write off – EA vulnerable debtor	2
Write off – Outstanding monies	23
Write off – Untraceable	10
Written off – Management decision at NtO/CC	6
Cancelled – Corporate decision	7
Cancelled – DVLA CEO error	236
Cancelled – DVLA no trace	210
Cancelled – foreign driver	18
Cancelled – PCN not issued by Officer	421
Cancelled – Spoil driver return	246
Cancelled – Spoil VDA	200
Cancelled – VDA	5
<b>Total number of PCNs written off or cancelled for other reasons</b>	<b>1,573</b>

EA = Enforcement Agent, previously known as bailiffs

In 2016/17 there were no vehicles immobilise or removed as part of civil parking enforcement activity.

Number of vehicles immobilised	0
Number of vehicles removed	0

### Financial Information

Financial information in relation to the income and expenditure on the parking account for the financial year 2016/17 can be found on the following page.

<b>Income – on-street</b>	
On-street parking income (parking enforcement)	£4,900
General – including scratch cards	£520,827.26
Permits	£66,988.62
<b>Total on-street income</b>	<b>£592,715.88</b>
<b>Income – off-street</b>	
General – including scratch cards	£3,952,611.16
Permits	£21,394.61
Season tickets	£165,642.51
<b>Total off-street income</b>	<b>£4,139,648.28</b>
<b>Income – PCNs</b>	
PCN income	£475,884
<b>Total income (on-street, off-street and PCN)</b>	<b>£5,208,248.16</b>

<b>Expenditure</b>	
Parking enforcement (including PCN appeal process)	£635,311.18
Highways and Transport	£2,148,958.81
<b>Total expenditure</b>	<b>£2,784,269.99</b>

Total income	£5,208,248.16
Total expenditure	£2,784,269.99
Total surplus	£2,423,978.17
The 2016/17 surplus was used to offset expenditure incurred on subsidised public transport, together with managing and maintaining the highways infrastructure.	