

Shropshire Council

Parking Annual Report

2014/15

**Service Statistics,
Enforcement Statistics
and Financial Information**

Service Statistics – Controlled Parking Spaces

Shropshire Council had 12,603 marked out controlled on and off street parking spaces within its area (estimated where spaces are not marked) in the year April 2014 to March 2015. Of these, Shropshire Council directly provided 4,497 free parking spaces and 8,106 parking spaces where charges applied.

Enforcement Statistics

In the financial year 2014/15 there were 10,567 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 10,567 PCNs issued, 6,268 were issued for higher level contraventions (£70 penalty) and 4,299 were issued for lower level contraventions (£50 penalty).

Number of PCNs	
Number of higher level contravention PCNs issued	6,268
Number of lower level contravention PCNs issued	4,299
Total Number of PCNs issued	10,567

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	05 – Parked after payment expired	497
Lower	06 – Parked without clear display	518
Lower	19 – Parked in a residents place	136
Lower	22 – Re-parked in the same place	2
Lower	24 – Not parked correctly	25
Lower	30 – Parked longer than permitted	1,401
Total on street lower level PCNs		2,579
Higher	01 – Parked in a restricted street	2,376
Higher	02 – Loading in restricted street	807
Higher	12 – Parked in a residents place	172
Higher	16 – Parked in a permit space	102
Higher	21 – Parked in a suspended bay	1
Higher	23 – Wrong class of vehicle	110
Higher	25 – Parked in a loading bay	1,156
Higher	40 – Disabled person's parking	917
Higher	45 – Taxi rank	59
Higher	47 – Restricted bus stop or stand	254
Higher	99 – Pedestrian crossing	82
Total on street higher level PCNs		6,036
Total on street PCNs issued		8,615

Off Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	80 – Parked longer than permitted	1
Lower	82 - Parked after payment expired	703
Lower	83 – Parked without clearly displaying	966
Lower	86 – Parked beyond the bay markings	50
Total off street lower level PCNs		1,720
Higher	85 – Parked in a permit bay	30
Higher	87 – Disabled person’s parking	178
Higher	91 – Wrong class of vehicle	24
Total off street higher level PCNs		232
Total off street PCNs issued		1,952

During 2014/15, the total number of PCNs paid was 8,232. A significant amount (almost 88%) were paid at the discount rate (within 14 days of the PCN being issued).

Number of PCNs paid	
PCNs paid within 14 days (discount rate)	7,186
PCNs paid after 14 days but before Charge Certificate	879
Total PCNs paid before Charge Certificate	8,065
PCNs paid after the Charge Certificate*	167
Total PCNs paid	8,232

* 970 Charge Certificates were registered in 2014/15

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation and appeal to the independent Traffic Penalty Tribunal. Information on the number of PCNs resulting in an informal challenge or formal representation can be found following.

Number of PCNs resulting in informal challenges	2,003
Number of informal challenges resulting in cancellation of the PCN	
Cancel – Attendant Error	28
Cancel – Blue Badge	94
Cancel – Blue Badge Overstay	3
Cancel – Bus Stop	4
Cancel – General Letter	126
Cancel – Humanitarian	8
Cancel – Loading Ban	40
Cancel – Loading Bay	64
Cancel – Loading Unloading	13
Cancel – Loading – Taxi Bay	7
Cancel – No Clock	32
Cancel – No Ticket	39
Cancel – Out of Bay	6
Cancel – Overstay	106

Cancel – Restricted Zone	13
Cancel – Taxi Bay	2
Cancel – Valid Blue Badge	111
Cancel – Valid Reason	2
Cancel – Valid Residents Permit	54
Cancel – Valid Season Ticket	6
Cancel – Valid Ticket	164
Cancel – Valid Ticket or Permit	39
Cancel – Yellow Line	152
Total number of informal challenges cancelled	1,113
Number of PCNs resulting in a formal representation	366
Number of formal representations resulting in cancellation of the PCN	184
Number of formal representations resulting in a Notice of Rejection	159
Number of informal challenges and formal representations	2,369 (this equates to just under 22% of the number of PCNs issued in 2014/15)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	1,297

* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

Number of cases for adjudication (TPT appeals)	28
Appeals allowed	10
Appeals not contested	7
Appeals dismissed	11

In some cases, PCNs will be cancelled or written off for other reasons. In 2014/15 there were 872 PCNs cancelled for other reasons and 472 written off. Further information on cancelled and written off for other reasons PCNs can be found following.

Written off or cancelled reason	Number of PCNs
Write off – EA debtor deceased	1
Write off – EA In liquidation	6
Write off – EA no access	273
Write off – EA no goods	4
Write off – EA no trace	154
Write off – EA untraceable	1
Write off – EA warrant expired	12
Write off – Outstanding monies	4
Write off – Untraceable	11
Written off – Management decision at NtO/CC	6

Cancelled – DVLA CEO error	49
Cancelled – DVLA no trace	50
Cancelled – foreign driver	72
Cancelled – PCN not issued by Officer	373
Cancelled – Spoil driver return	159
Cancelled – Spoil VDA	169
Total number of PCNs written off or cancelled for other reasons	1,344

EA = Enforcement Agent, previously known as bailiffs

In 2014/15 there were no vehicles immobilised or removed as part of civil parking enforcement activity.

Number of vehicles immobilised	0
Number of vehicles removed	0

Financial Information

Financial information in relation to the income and expenditure on the parking account for the financial year 2014/15 can be found on the following page.

Income – on-street	
On-street parking income (parking enforcement)	£5,219.97
General – including scratch cards	£504,255.80
Permits	£60,754.99
Total on-street income	£570,230.76
Income – off-street	
General – including scratch cards	£3,795,921.89
Permits	£22,862.75
Season tickets	£123,169.63
Total off-street income	£3,941,954.27
Income – PCNs	
PCN income	£354,728.50
Total income (on-street, off-street and PCN)	£4,866,913.53

Expenditure	
Parking enforcement (including PCN appeal process)	£576,344.43
Highways and Transport	£1,799,364.35
Total expenditure	£2,375,708.78

Total income	£4,866,913.53
Total expenditure	£2,375,708.78
Total surplus	£2,491,204.75
The 2014/15 surplus was used to offset expenditure incurred on subsidised public transport, together with managing and maintaining the highways infrastructure.	