

Shropshire Council

Parking Annual Report

2015/16

**Service Statistics,
Enforcement Statistics
and Financial Information**

Service Statistics – Controlled Parking Spaces

Shropshire Council had 12,603 marked out controlled on and off street parking spaces within its area (estimated where spaces are not marked) in the year April 2015 to March 2016. Of these, Shropshire Council directly provided 4,497 free parking spaces and 8,106 parking spaces where charges applied.

Enforcement Statistics

In the financial year 2015/16 there were 12,989 Penalty Charge Notices (PCNs) issued in Shropshire. PCNs are issued to vehicles parked in contravention of a parking restriction as observed by Civil Enforcement Officers (CEOs).

Of the 12,989 PCNs issued, 7,733 were issued for higher level contraventions (£70 penalty) and 5,256 were issued for lower level contraventions (£50 penalty).

Number of PCNs	
Number of higher level contravention PCNs issued	7,733
Number of lower level contravention PCNs issued	5,256
Total Number of PCNs issued	12,989

More PCNs are issued for on street contraventions than off street (i.e. car park) contraventions, as can be seen by the breakdown of PCNs issued below. Information is provided for PCNs issued on and off street and includes the contravention type and code, whether it is a lower or higher level PCN and the number of PCNs issued per contravention.

On Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	05 – Parked after payment expired	709
Lower	06 – Parked without clear display	733
Lower	19 – Parked in a residents place	86
Lower	22 – Re-parked in the same place	6
Lower	24 – Not parked correctly	24
Lower	30 – Parked longer than permitted	1,665
Total on street lower level PCNs		3,223
Higher	01 – Parked in a restricted street	2,638
Higher	02 – Loading in restricted street	877
Higher	12 – Parked in a residents place	87
Higher	16 – Parked in a permit space	55
Higher	20 – Parked in a loading gap	6
Higher	23 – Wrong class of vehicle	111
Higher	25 – Parked in a loading bay	2,064
Higher	40 – Disabled person’s parking	1,151
Higher	45 – Taxi rank	106
Higher	47 – Restricted bus stop or stand	332
Higher	48 – Restricted school area	3
Higher	99 – Pedestrian crossing	114
Total on street higher level PCNs		7,539
Total on street PCNs issued		10,762

Off Street		
Lower or Higher Level	Contravention	Number of PCNs issued
Lower	82 – Parked after payment expired	826
Lower	83 – Parked without clearly displaying	1,168
Lower	86 – Parked beyond the bay markings	39
Total off street lower level PCNs		2,033
Higher	85 – Parked in a permit bay	63
Higher	87 – Disabled person’s parking	123
Higher	91 – Wrong class of vehicle	8
Total off street higher level PCNs		194
Total off street PCNs issued		2,227

During 2015/16, the total number of PCNs paid was 10,165. A significant amount (almost 88%) were paid at the discount rate (within 14 days of the PCN being issued).

Number of PCNs paid	
PCNs paid within 14 days (discount rate)	8,936
PCNs paid after 14 days but before Charge Certificate	1,033
Total PCNs paid before Charge Certificate	9,969
PCNs paid after the Charge Certificate*	196
Total PCNs paid	10,165

* 1,186 Charge Certificates were registered in 2015/16

As part of the civil enforcement of parking, PCNs can be appealed if the recipient believes they have mitigating circumstances that warrant the cancellation of the PCN. There are three stages of the PCN appeal process – informal challenge, formal representation and appeal to the independent Traffic Penalty Tribunal. Information on the number of PCNs resulting in an informal challenge or formal representation can be found following.

Number of PCNs resulting in informal challenges	2,345
Number of informal challenges resulting in cancellation of the PCN	
Cancel – Attendant Error	21
Cancel – Blue Badge	55
Cancel – Blue Badge Overstay	2
Cancel – Bus Stop	8
Cancel – General Letter	92
Cancel – Humanitarian	7
Cancel – Loading Ban	34
Cancel – Loading Bay	181
Cancel – Loading Unloading	4
Cancel – Loading – Taxi Bay	14
Cancel – Machine Problem	3
Cancel – No Clock	29
Cancel – No Ticket	50
Cancel – Out of Bay	1
Cancel – Overstay	137

Cancel – Restricted Zone	18
Cancel – Taxi Bay	6
Cancel – Valid Blue Badge	109
Cancel – Valid Reason	8
Cancel – Valid Residents Permit	50
Cancel – Valid Season Ticket	4
Cancel – Valid Ticket	200
Cancel – Valid Ticket or Permit	42
Cancel – Yellow Ticket	157
Total number of informal challenges received	1,232
Number of PCNs resulting in a formal representation	394
Number of formal representations resulting in cancellation of the PCN	219
Number of formal representations resulting in a Notice of Rejection	177
Number of informal challenges and formal representations	2,739 (this equates to just under 21% of the number of PCNs issued in 2015/16)
Number of informal challenges and formal representations resulting in the cancellation of the PCN	1,451

* There are three stages of the PCN appeal process and as such, a single PCN may be informally challenged, have a formal representation made against it and have an appeal made to the Traffic Penalty Tribunal (TPT).

Information on appeals made to the independent adjudicator (through the Traffic Penalty Tribunal) can be found following.

Number of cases for adjudication (TPT appeals)	44
Appeals allowed	16
Appeals not contested	10
Appeals dismissed	18

In some cases, PCNs will be cancelled or written off for other reasons. In 2015/16 there were 1,343 PCNs cancelled for other reasons and 230 written off. Further information on cancelled and written off for other reasons PCNs can be found following.

Written off or cancelled reason	Number of PCNs
Write off – EA debtor deceased	3
Write off – EA In liquidation	9
Write off – EA no access	262
Write off – EA no goods	11
Write off – EA no trace	209
Write off – EA untraceable	1
Write off – EA warrant expired	1
Write off – Outstanding monies	13
Write off – Untraceable	15
Written off – Management decision at NtO/CC	9

Cancelled – Corporate decision	7
Cancelled – DVLA CEO error	93
Cancelled – DVLA no trace	108
Cancelled – foreign driver	57
Cancelled – PCN not issued by Officer	375
Cancelled – Spoil driver return	211
Cancelled – Spoil VDA	129
Total number of PCNs written off or cancelled for other reasons	1,573

EA = Enforcement Agent, previously known as bailiffs

In 2015/16 there were no vehicles immobilised or removed as part of civil parking enforcement activity.

Number of vehicles immobilised	0
Number of vehicles removed	0

Financial Information

Financial information in relation to the income and expenditure on the parking account for the financial year 2015/16 can be found on the following page.

Income – on-street	
On-street parking income (parking enforcement)	£3,050
General – including scratch cards	£503,267.48
Permits	£25,251.36
Total on-street income	£531,568.84
Income – off-street	
General – including scratch cards	£3,901,555.73
Permits	£20,580.76
Season tickets	£142,575.81
Total off-street income	£4,064,712.30
Income – PCNs	
PCN income	£412,645.03
Total income (on-street, off-street and PCN)	£5,008,926.17

Expenditure	
Parking enforcement (including PCN appeal process)	£563,548.73
Highways and Transport	£2,171,414.48
Total expenditure	£2,734,963.21

Total income	£5,008,926.17
Total expenditure	£2,734,963.21
Total surplus	£2,273,962.96
The 2015/16 surplus was used to offset expenditure incurred on subsidised public transport, together with managing and maintaining the highways infrastructure.	