Pathways to Children's Social Care and Early Help Family Hubs

Shropshire Strengthening Families through Early Help

COMPASS

Direct referrals into Targeted Early Help (TEH)

Need for TEH intervention identified by partner agency

Completion of assessment and consent. Review and update any existing assessments and plans

Early Help Module (EHM) user - follow the early help episode workflow directly on EHM

Non- Early Help Module (EHM) user – complete and email Request for Intervention Forms to ShropshireStrengtheningFamilies@shropshire.gov.uk

Case assessed

Request for Intervention accepted by Targeted Early Help

Request for Intervention not accepted by Targeted Early Help

Can be managed at Early Help Level

Should the case need to be escalated to Social Care, phone FPOC

Multi-Agency referral Form (MARF) required for all new contacts into Children's Social Care – send securely to Compass.Referrals@shropshire.gov.uk

Calls received at First Point of Contact (FPOC) 0345 678 9021

Children's Social Care

Compass

Referral to Social Care

No Further Action

Early Help

Concerns form + consent forwarded to SF Team

Targeted Early Help (TEH)

Contact form complete and sent to EH Hub work tray

Case triaged/assessed

Advice or signposting to the referrer

Case allocated to TEH worker

Concerns identified meets threshold for Social Care, phone FPOC