

COMPASS Help and Support Team (CHAST)

“ To address demand and capacity issues into Children’s Social Care and to ensure parents and families access support and help to meet their needs at the earliest opportunity”



**Shropshire
Council**

What is CHAST

Here in Shropshire we have a single point of contact for professionals and the public seeking advice or assistance with a concern for the welfare or protection of a child or young person. Additionally where parents/carers of a child with a disability does not necessarily have any deficits in parenting but due to high level of needs are struggling with the impact and requires support. This single point of contact is known as Compass.

THE CHAST TEAM

A key team in providing a front door response to children, young people and their families, who are referred into Compass for Children Social Care intervention, who are then deemed not to meet this level of threshold. However, continue to present with help and support needs. The Team is made up of qualified social workers and Family Support Workers.



TYPE OF INTERVENTION

The response may include a home visit/s to complete an Early Help Whole Family Assessment and/or liaison with partner agencies to ensure appropriate and timely support is in place to support the family's identified needs.

The support and level of intervention/response aims to improve outcomes for children and families in line with local and national priorities and targets applying the principles of working under the Strengthening Families through Early Help principles.

WHAT SUPPORT DO WE PROVIDE

The areas of support might include parenting skills, response to child exploitation, children with additional needs, bereavement, child and adolescent mental health and physical wellbeing, family conflict including domestic abuse and/or risk of family breakdown. However this is not a limited list the needs of the family take precedence.





Access to Compass Help and Support team (CHAST)

All requests for intervention come via COMPASS following triage from the senior social workers. CHAST will consider providing a response to any family where early help support is not already in place and it is clear the family would benefit from help and support.

If you have concerns or need support for yourself or a family you know then please Call 0345 678 9021 or 0345 678 9040 if out of office hours (for emergencies only) and you will be directed to either Compass or Early Help Hub (which ever is appropriate).

www.shropshire.gov.uk/childrens-social-care-and-health



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