

**Committee and Date**

The Severn Loop  
Local Joint Committee  
27<sup>th</sup> March 2013

**Item**

**8**

Public

**Monitoring Centre Review**

The Monitoring Centre in Shrewsbury operates a 24/7 service, monitoring cameras in Shrewsbury, Whitchurch, Cleobury Mortimer and Craven Arms and responding to out of hour calls on behalf of the Council and other agencies.

Currently Shropshire Council funds the Monitoring Centre which includes the staff and maintenance of the cameras it monitors. Many CCTV systems were established using funding from the Government in 2001 / 2002. Systems have since then relied on local arrangements to keep them operational.

A key outcome of the review is to ensure the sustainability of CCTV operations because of their contribution to the wider community safety agenda. CCTV provides key information and gives the public a level of confidence and re-assurance. The review is necessary because the current system has operated successfully for over 10 years and is therefore in need of development. The Council has to explore ways of ensuring the system remains operationally effective for another 10 years at least.

At no stage in the review of the Monitoring Centre has it been said that funding for the Monitoring Centre won't be available but other models of operation need to be considered. It would be wrong, in the present financial climate, not to undertake a review into what the service delivers how the service is delivered and the cost involved in delivering it.

A number of options are being considered in respect of the future delivery model for the service and once a decision is reached on what option is best suited a business model will be developed and consulted on.

The Monitoring Centre continues to provide a service on a 24/7 basis and be part of the crime reduction and community safety work in Shropshire.

**Andrew Gough**  
**CCTV Manager from the Public Protection Team**