

Shropshire Council
Legal and Democratic Services
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Date: Tuesday, 21 February 2023

**Committee:
Performance Management Scrutiny Committee**

Date: Wednesday, 1 March 2023
Time: 10.00 am
Venue: Council Chamber, Shirehall, Abbey Foregate, Shrewsbury, SY2 6ND

You are requested to attend the above meeting. The Agenda is attached

There will be some access to the meeting room for members of the press and public, but this will be limited. If you wish to attend the meeting please email democracy@shropshire.gov.uk to check that a seat will be available for you.

Please click [here](#) to view the livestream of the meeting on the date and time stated on the agenda

The recording of the event will also be made available shortly after the meeting on the Shropshire Council Youtube Channel [Here](#)

Tim Collard
Assistant Director - Legal and Governance

Members of Performance Management Scrutiny Committee

Claire Wild (Chairman)	Alan Mosley
Joyce Barrow (Vice Chairman)	Peggy Mullock
Julia Buckley	Chris Schofield
Roger Evans	David Vasmer
Robert Macey	

Your Committee Officer is:

Amanda Holyoak Committee Officer
Tel: 01743 257714
Email: amanda.holyoak@shropshire.gov.uk

AGENDA

1 Apologies for Absence and Substitutions

2 Disclosable Pecuniary Interests

Members are reminded that they must declare their disclosable pecuniary interests and other registrable or non-registrable interests in any matter being considered at the meeting as set out in Appendix B of the Members' Code of Conduct and consider if they should leave the room prior to the item being considered. Further advice can be sought from the Monitoring Officer in advance of the meeting.

3 Minutes of the meeting held on 11 January 2023 (Pages 1 - 4)

To consider the Minutes of the Performance Management Scrutiny Committee meeting held on 11 January 2023

4 Public Question Time

To receive any questions from the public of which members of the public have given notice. Deadline for notification for this meeting is 5.00pm on Thursday 23 February 2023

5 Member Question Time

To receive any questions of which members of the Council have given notice. Deadline for notification for this meeting is 5.00pm on Thursday 23 February 2023

6 Performance report for Children's Social Care

Report to Follow

7 Aligning our Customer Services and the Drive to Digital - Green Paper (Pages 5 - 36)

Report of Executive Director - Resources attached

Contact: James Walton - 01743 258915

8 Financial resilience MTFS 2023/24 onwards

To receive a verbal update

Contact: James Walton. Tel. 01743 258915

9 Performance Monitoring Report Quarter 3 2022/23 (Pages 37 - 58)

Report of Executive Director - Resources attached

Contact: James Walton - 01743 258915

10 Q3 Financial Monitoring Report (Pages 59 - 94)

Report of Executive Director - Resources attached

Contact: James Walton - 01743 258915

11 Work Programme

To receive a verbal update

Contact Tom Dodds – 01743 258518

12 Exclusion of Press and Public

To resolve that, in accordance with the provisions of Schedule 12A of the Local Government Act 1972 and Paragraph 10.4 [3] of the Council's Access to Information Rules, the press and public be excluded from the meeting during consideration of the following items

13 Exempt Minutes of the meeting held on 11 January 2023 (Pages 95 - 96)

To consider the Exempt Minutes of the Performance Management Scrutiny Committee meeting held on 11 January 2023

14 Date/Time of next meeting of the Committee

The Committee is scheduled to next meet at 2.00pm on Wednesday 24 May 2023