



Shropshire Council  
Legal and Democratic Services  
Shirehall  
Abbey Foregate  
Shrewsbury  
SY2 6ND

Date: 4 July 2023

**Committee:  
People Overview and Scrutiny Committee**

**Date: Wednesday, 12 July 2023**

**Time: 10.00 am**

**Venue: Shrewsbury/Oswestry Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND**

You are requested to attend the above meeting. The Agenda is attached

There will be some access to the meeting room for members of the press and public, but this will be limited. If you wish to attend the meeting please email [democracy@shropshire.gov.uk](mailto:democracy@shropshire.gov.uk) to check that a seat will be available for you.

Please click [here](#) to view the livestream of the meeting on the date and time stated on the agenda

The recording of the event will also be made available shortly after the meeting on the Shropshire Council Youtube Channel [Here](#)

Tim Collard  
Assistant Director - Legal and Governance

**Members of People Overview and Scrutiny Committee**

Roy Aldcroft	Dan Morris
Peter Broomhall	Peggy Mullock
Nat Green	Kevin Pardy
Ruth Houghton	Vivienne Parry
Duncan Kerr	Claire Wild
Hilary Luff	

Your Committee Officer is:

**Ashley Kendrick Democratic Services Officer**

Tel: 01743 250893

Email: [ashley.kendrick@shropshire.gov.uk](mailto:ashley.kendrick@shropshire.gov.uk)

# AGENDA

## 1 Apologies for Absence

## 2 Disclosable Interests

Members are reminded that they must declare their disclosable pecuniary interests and other registrable or non-registrable interests in any matter being considered at the meeting as set out in Appendix B of the Members' Code of Conduct and consider if they should leave the room prior to the item being considered. Further advice can be sought from the Monitoring Officer in advance of the meeting.

## 3 Minutes (Pages 1 - 6)

To approve as a correct record the minutes of the previous meeting held on 29 March 2023 and 11 May 2023.

## 4 Public Questions

To receive any questions from the public, notice of which has been given in accordance with Procedure Rule 14. Deadline for notification is not later than 5.00 pm on Thursday 7 July 2023.

## 5 Members' Questions

To receive any questions from Members of the Council. Deadline for notification is not later than 5.00 pm on Thursday 7 July 2023.

## 6 Market Management

To consider the development of the Council's Market management approach and identify areas for further action or investigation by the committee, including informing other work programme topic investigations.

Laura Tyler Shropshire Council Assistant Director Joint Commissioning  
[Laura.Tyler@shropshire.gov.uk](mailto:Laura.Tyler@shropshire.gov.uk)

## 7 Adoption of Draft Work Programme (Pages 7 - 12)

To confirm the committees work programme for the coming 12-24 months and commission first investigation by the committee. (Attached)

## **8 Date of Next Meeting**

To note that the next meeting of the People Overview and Scrutiny Committee will be held at 10am on Wednesday 15 November 2023.

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## PEOPLE OVERVIEW COMMITTEE

**Minutes of the meeting held on 29 March 2023**

**11.00 am in the Shrewsbury/Oswestry Room, Shirehall, Abbey Foregate, Shrewsbury, Shropshire, SY2 6ND**

**Responsible Officer:** Ashley Kendrick

Email: [ashley.kendrick@shropshire.gov.uk](mailto:ashley.kendrick@shropshire.gov.uk) Tel: 01743 250893

### **Present**

Shropshire Councillors

Councillor Peggy Mullock (Chairman)

Councillors Peter Broomhall, David Evans, Nat Green, Ruth Houghton, Hilary Luff and Kevin Pardy

### **88 Apologies and Substitutions**

Apologies had been received from Sian Lines, Diocesan Board of Education.

### **89 Disclosable Interests**

Councillor Hilary Luff declared an interest as she runs a children's nursery.

Councillor Ruth Houghton declared an interest as a family member attends Severndale School.

### **90 Minutes**

#### **RESOLVED:**

That the minutes of the meeting held on 8<sup>th</sup> February 2023 be confirmed as an accurate record and be signed by the Chairman.

### **91 Public Question Time**

There were no public questions.

### **92 Members' Question Time**

There were no Members' questions.

### **93 Children and Young People Complex Needs Summit**

Prior to the commencement of the item, the Chairman advised that agenda item 7 – Children and Young People Complex Needs Summit be brought forward to this point in the meeting.

Claire Parker, Director of Partnerships and Place, NHS Shropshire Telford & Wrekin presented the report summarised the key themes and next steps from a system wide summit held on March 6th 2023 to review issues for children with complex care needs and their families.

Members were advised that the summit had focussed on three main topics; mental health support for CYP with complex care needs, preparing for adulthood/transition to adult services, and early help support and intervention.

Members were encouraged by the partnership working and stressed the importance of continuing to do keep a joined up approach. It was acknowledged that there is a lot of focus on adults, ambulances and the acute trust but there needs to be more discussion around young people and their families.

The Executive Director for People advised that they were committed to reviewing pathways and would bring the priority workplan back to the committee to demonstrate progress. It was noted that it was the role of the committee to make sure all partners were held to account and Members were encouraged to get ahead of the curve to see how all the systems are coming together and to identify key performance indicators.

#### **RECOMMENDED:**

To ask the Children, Young People, Families and SEND system partnership board to take the outputs of the summit and monitor delivery and provide assurance against the actions within the CYP workplan.

#### **94 Local Authority SEND Ofsted Inspection Report**

David Shaw, Assistant Director of Education and Achievement introduced the report and drew Members' attention to the updated draft Accelerated Progress Plan (APP) which could be found on the website for the meeting.

It was suggested that Members go through the plan line by line, to highlight the agreed actions designed to lead to improvement within priority areas.

Jennifer Griffin (Designated Clinical Officer for SEND, NHS Shropshire, Telford & Wrekin) gave an overview of actions within Priority Area 3: Significant wait times for large numbers of children and young people on the ASD and ADHD diagnostic pathways, and Priority Area 4: Significant waiting times for those needing assessment and treatment from the speech and language therapy service, and the impact measures to be achieved within each Priority Area.

Karen Levell (Service Manager SEND) gave an overview of actions within Priority Area 5: Inconsistency in the quality of input from education, health and care into EHC assessment and planning and the impact measures to be achieved.

Members acknowledged that the APP was a draft, developing Plan but expressed their concern that it was not ready to be submitted to the Department for Education (DfE) and NHS England (NHSE) by 5<sup>th</sup> April 2023. It was noted that the Area SEND Partnership

Board was responsible for the delivery of the Plan and that the DfE and NHSE will hold them to account if the Plan is not delivered. Members were advised that a period of monitoring would commence once the final APP had been signed off by the DfE and NHSE and a monthly progress report would be received. The final APP would also be shared with Members, demonstrating how it connects to the SEND Strategic Plan. It would then be published.

It was suggested that there should be a dedicated budget for each discipline in the APP to demonstrate where priorities lie and to ensure funding is available to deliver each action.

The Executive Director for People advised Members that demand and capacity across the system would be looked at, recognising that across all the system partners there has been an increase in demand; resulting in further gaps in provision. There is a commitment to understanding whether the right services are being commissioned and if there are enough of them, which will lead to discussions with the Strategic ICS Board regarding further investment across health and social care.

Members felt that communication was imperative with regards to waiting times for diagnoses and that this could be improved more proactively. The Parent and Carer Council representatives advised that there may not be a dramatic reduction in waiting times, but there was an emphasis on the support available to an individual whilst on a waiting list and that communication with young people and their families was a vital element to enable them to be 'waiting well.'

#### **RECOMMENDED:**

That the People Overview Committee:

- Voice their concerns regarding the Health sector's ability to commission and deliver the Accelerated Progress Plan to Cabinet; and that Cabinet may wish to write to the Department for Education or Department of Health to express these concerns.
- Pass on their thanks to all the groups that have given up their time and had an input into Plan.
- Approve the recommendation that SHIPP and the Learning Disability and Autism (LDA) Board include a standing agenda item or similar approach to ensure key items/papers related to the Area SEND Partnership can be raised with SHIPP/LDA members.
- Approve the recommendation to schedule bi-annual updates for the People Overview Committee on the progress of the SEND action plan, including the Accelerated Progress Plan (APP), and the impact this is making to improve the experience and outcomes for children and young people with SEND.

**95 Work Programme**

Members noted that the scrutiny arrangements were under review and would be confirmed at the next Council meeting taking place on Thursday 30<sup>th</sup> March; therefore it was not possible to discuss the work programme at this time.

The Chairman gave her thanks to Members and Officers for their hard work and commitment to the committee over the past year.

**96 Date of Next Meeting**

Members noted that the next meeting of the People Overview Committee would take place at 10am on Wednesday 24<sup>th</sup> May 2023.

Signed ..... (Chairman)

Date: .....





<p><b><u>Committee and Date</u></b></p> <p>People Overview and Scrutiny Committee</p>
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**PEOPLE OVERVIEW AND SCRUTINY COMMITTEE**

**Minutes of the meeting held on 11 May 2023  
In the Council Chamber, Shirehall, Abbey Foregate, Shrewsbury, SY2 6ND  
11.30 - 11.35 am**

**Responsible Officer:** Ashley Kendrick Democratic Services Officer  
Email: ashley.kendrick@shropshire.gov.uk Tel: 01743 250893

**Present**

Councillor Peggy Mullock (Chairman)  
Councillors Roy Aldcroft, Caroline Bagnall (Substitute) (substitute for Kevin Parady),  
Peter Broomhall, Nat Green, Ruth Houghton, Duncan Kerr, Hilary Luff, Dan Morris,  
Claire Wild (Vice Chairman) and Mark Williams

**1 Election of Chairman**

Councillor Peggy Mullock and Councillor Ruth Houghton were both proposed and seconded as Chair of the Committee. On being put to the vote, it was

**RESOLVED:** that Councillor Peggy Mullock be elected Chairman for the ensuing year.

**2 Apologies**

Apologies for absence were received from Councillor Kevin Parady. Councillor Caroline Bagnall attended as substitute.

**3 Appointment of Vice-Chairman**

Councillor Claire Wild and Councillor Ruth Houghton were both proposed and seconded as Vice-Chair of the Committee. On being put to the vote, it was

**RESOLVED:** that Councillor Claire Wild be appointed as Vice-Chair for the ensuing year.

Signed ..... (Chairman)

Date: .....

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**Work Programme**

**People Overview and Scrutiny Committee:**

Topic	Shropshire Council Priority(ies) and Strategic Objective(s)	Objectives for the topic (what it will it involve)	Expected Impact/added value (what will it achieve)	How will the expected impact/added value be identified/measured?	Committee meeting date(s)	Information/evidence required	Witnesses (in person/written)
<b>Performance Focus</b>	<p>Shropshire Plan- Healthy People</p> <p>Shropshire Plan- Healthy Organisation</p>	<p>To provide an understanding of CYP and ASC performance.</p> <p>To highlight strong performance and practice so that it can be celebrated and shared.</p> <p>To identify any areas where there is room to improve.</p> <p>To learn from others.</p>	<p>Develop a set of performance reports that will allow the committee to provide robust, supportive scrutiny.</p> <p>Early identification of areas where the input of overview and scrutiny would be beneficial.</p> <p>Committee work programme resources will be supporting the most urgent/meaningful topics.</p> <p>Members can demonstrate a strong understanding of the services they support.</p>	<p>Examples of new work topics, Member briefings and success sharing being identified from this agenda item.</p>	<p>Standing agenda item</p>	<p>Bi-annual CYP performance data.</p> <p>Bi-Annual ASC performance data</p> <p>Annual Education data</p>	<ul style="list-style-type: none"> <li>• Tanya Miles</li> <li>• Natalie McFall</li> <li>• Laura Tyler</li> <li>• David Shaw</li> <li>• Sonya Miller</li> <li>• Relevant Portfolio Holders</li> </ul>

**Work Programme**

**People Overview and Scrutiny Committee:**

<p><b>Prevention Strategy – maximising independence and demand management</b></p>	<p>Shropshire Plan-Healthy People</p>	<p>To understand what digital technology is available and how it can be used for people to safely remain in their own homes.</p> <p>To understand if all ‘touch points’ are being maximised to ensure that people are receiving the benefits they are entitled to, enabling them to afford to use digital technology.</p> <p>To understand what an effective falls pathway looks like.</p> <p>To encourage and support the system focus on</p>	<p>An increase in the percentage of eligible people receiving benefit.</p> <p>An increase in the percentage of care plans which include an appropriate assistive technology.</p> <p>A decrease in the percentage of people requiring UEC due to falls.</p> <p>A resolution to the issues identified regarding people falling in the Health Watch report Calling for an Ambulance in an Emergency P51</p>	<p>Measured through user feedback and data.</p>		<p>Briefing on assistive technology</p> <p>Briefing on falls plan Best practice examples</p> <p>Desk top research</p> <p>Evidence from witnesses</p>	<ul style="list-style-type: none"> <li>• Laura Tyler</li> <li>• Elevate</li> <li>• Venessa Whatley</li> <li>• Gemma Smith ICB Commissioner</li> <li>• Fire and Rescue Service</li> <li>• Relevant Portfolio Holders</li> </ul>
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**Work Programme**

**People Overview and Scrutiny Committee:**

		prevention, independence and reduction of demand.					
<b>All age approach to digital technology – maximising independence</b>	Shropshire Plan-Healthy People	<p>To understand how demand can be safely managed using technological support.</p> <p>To understand what peoples’ potential is if they have the technological support as soon as possible.</p> <p>To understand what the offer is currently and what it could look like in the future.</p>	<p>An increase in the percentage of care plans which include an appropriate assistive technology.</p> <p>Increased user satisfaction and independence.</p> <p>Increased percentage of users accessing services at a prevention rather than acute level and remaining in this bracket for longer period of time.</p>	Measured through user feedback and data.		<p>Briefing on assistive technology</p> <p>Briefing on current occupational therapy offer</p>	<ul style="list-style-type: none"> <li>Stephanie Kelly Team Manager, Housing Services</li> <li>Charlotte Hall Project Development and Brokerage Manager</li> <li>Paula Sweeney, Team Manager Disabled Children’s Team</li> <li>Michelle Williams Service Manager ASC</li> <li>Parent and Carer Council</li> <li>Place, transport</li> <li>Relevant Portfolio Holders</li> </ul>
<b>Market Management</b>	Shropshire Plan-Healthy People	To understand what managing the market in Shropshire	An increased understanding of what managing the market in	Examples of new work topics, Member briefings and success sharing being identified.	12/7/23	Briefing on what managing the market in Shropshire	<ul style="list-style-type: none"> <li>Laura Tyler</li> <li>Shropshire Council Insight Team</li> </ul>

**Work Programme**

**People Overview and Scrutiny Committee:**

		social care involves.  To identify opportunities from Market Management to inform the committees investigations.	Shropshire social care involves.  Identification of areas where overview and scrutiny can add value to this area.			social care involves.	<ul style="list-style-type: none"> <li>• Relevant Portfolio Holders</li> </ul>
<b>Integration Programme</b>	Shropshire Plan-Healthy People	<p>To understand what the programme involves and its objectives.</p> <p>To understand how the learning from each pilot has been used to inform the role out of the programme to date.</p> <p>To understand how ongoing learning and continuous improvement will take place.</p> <p>To understand the benefits of</p>	<p>An increased understanding of what the programme involves and its objectives.</p> <p>To make evidenced based recommendations.</p>	Examples of new work topics, Member briefings and success sharing being identified.	2024	Briefing on what the programme involves and its objectives	<ul style="list-style-type: none"> <li>• Mel France</li> <li>• Relevant Portfolio Holders</li> <li>• Paula Mawson AD Integration and Healthy People</li> <li>• Sonya Miller AD Children's Social Care and Safeguarding</li> <li>• Siobhan Hughes Service Manager Quality, Performance and Assurance</li> <li>• Karen Pountney Team Manager Supp/Dev Placement</li> <li>• ShropCom</li> </ul>

**Work Programme**

**People Overview and Scrutiny Committee:**

		the programme for the public the Council and its partners.					
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**Work Programme**

**People Overview and Scrutiny Committee:**