

## **South Staffordshire and Shropshire Healthcare NHS Foundation Trust Draft Quality Account 2015 - 2016**

### **Statement from Representatives of the Health and Adult Social Care Scrutiny Committee, Shropshire Council**

**Submitted: May 2016**

Members congratulated the Trust on achieving Smoke Free status and welcomed the positive support provided to service users to support this.

Members were also pleased to hear of the use of Patient Stories at Board meetings and team meetings, and noted the positive impact production of these could have on the recovery of patients.

Members welcomed the comprehensive care and relapse plan produced for patients on discharge and made available to GPs who were now able to fast track patients back into the service if it became necessary. They were impressed that this new approach had been developed through working with staff, service users and carers using methodology shared by the Virginia Mason Institute. Although a fully integrated records system was not in place, Members welcomed the new ability to e-mail information quickly to GPs.

Members noted the good progress on the priorities for 2015 – 2016 but also that positive service user feedback on discharge from Shropshire was lower than in Staffordshire. It was noted that the new approach had only been cascaded to Shropshire in the later part of the year. Members will review these figures again next year.

They particularly welcomed the involvement and support developed for partners of patients experiencing postnatal psychiatric illness.

Members welcomed the three priorities for improvement identified for 2016/2017 and the intention to develop outcome measures to help understand the effectiveness of treatment and benefit it had for individual service users. They requested that examples of these for each pathway be included in next year's Quality Account.

Members discussed initial mental health assessments for Looked After Children and transition of children from the CAMHS Service. Members felt that there was still potential for improved transitions and confirmed that they would be looking at this also with Shropshire Community Health Trust.

The Committee welcomes continued engagement between the Trust and the Health and Adult Social Care Scrutiny Committee in the forthcoming year.

#### **Present at the meeting:**

Councillors Gerald Dakin and Madge Shingleton