

**Statement from the Health and Adult Social Care Scrutiny Committee,  
Shropshire Council on the Draft Quality Account 2015/16 for the Shrewsbury &  
Telford Hospital NHS Trust (SaTH)**

Members noted that the Quality Account document that they had received had since been amended.

Members were satisfied with the contents of the Quality Account document, feeling that it was 'upbeat' and that previously raised comments had been taken on board.

Members were pleased with performance in 2015 – 2016 and particularly commended achievements related to:

- Improvement of sepsis screening and identification within emergency departments by 25%.
- Swan Memory Boxes.
- Improvements made to mortuary facilities.
- Implementation of dementia friendly environments in some wards and the plan to expand this further.
- Reduction in both the number of falls and the level of harm caused to patients.
- Pressure ulcer prevention.
- Mortality rates maintained and consistently better than peer comparators.

In relation to falls, Members were pleased that the number of falls in 2015/16 had decreased by 6.5% and showed a 16% decrease in the number of reportable falls since monitoring began in 2011/12. The reduction of the level of harm caused to patients had also decreased by 42% and Members were interested to hear of the many initiatives that had been implemented (e.g. slippers with grips on, non-slip stockings and 'bay watch' on Ward 28).

Members were happy with the three Quality Priorities for Improvement set by the Trust for 2016 – 2017, along with the priorities within the Virginia Mason Institute Transformation Programme. In terms of Priority 2 'Developing our culture of openness', Members asked if the data for both 2013 and 2015 was available for inclusion within the comparison table. In terms of Priority 3 'Improving Nutrition and Hydration care for our patients', Members were pleased that one of the areas earmarked for improvement was the monitoring of fluid balance via standardised fluid measurement, underpinned by a fluid management policy, procedure, education and training.

Members welcomed the improvement in screening and recognition of sepsis as part of the Virginia Mason Institute Transformation Programme which they acknowledged was vital to ensure timely and effective treatment.

In terms of the audit of delayed transfers of care carried out by Deloitte, Members commented that they would like a future report on how effective the recommendations were towards alleviating the concerns.

Members stated that some of the diagrams and tables were difficult to read / understand and asked if these could be amended. They also suggested several changes to the document's wording in order to improve clarity of information. The use of a glossary was welcomed and it was suggested that a note be put at the front of the document directing readers to the glossary at the back.

Members spoke highly of the considerable commitment of staff, bearing in mind the effect of recent outside influences. They welcomed continued engagement between the Trust and the Health and Adult Social Care Scrutiny Committee in the coming year.

Present at the meeting: Councillors John Cadwallader, Gerald Dakin, Pam Moseley and Madge Shingleton.

**Councillor Gerald Dakin**  
**Chairman**  
**Health and Adult Social Care Scrutiny Committee**  
**Shropshire Council**  
**27 May 2016**