

APPENDIX 1
TERMLY MONITORING AND EVALUATION SCHEDULE
 (Revised 5 February 2016)

The purpose of termly monitoring reports is to:

- Demonstrate how the commissioning and delivery of the Delegated Functions is meeting the aims and outcomes contained within the agreement and the statutory requirements;
- Enable the Council to gather information about what activities you have offered in the last quarter, the service users and information on take-up to monitor how the Delegated Functions are being discharged;
- Gather service user feedback,
- Demonstrate that your services are listening and responding to service user feedback (children and where appropriate parents / carers).

The termly monitoring reports shall include:

Provider name:	Great Ness and Little Ness Parish Council
Service name:	Shropshire Youth Association
Scheme name: (complete separate sheets for separate schemes)	Nesscliffe Youth Club
Quarter:	Winter 2016
Date:	02/01/2017

1. Outcomes

Please give specific examples/case studies of how your service has contributed to the Children and Young People Outcomes during the last term:

1. Ensure all children and young people are safe and well looked after in a supportive environment
2. Narrow the achievement gap in education and work
3. Ensure the emotional well-being of children and young people by focussing on prevention and early intervention
4. Keep more children healthy and reduce health inequalities

Examples of activities that would demonstrate how the outcome are achieved are provided below.

Been more active	We have regularly played Football and Hockey
Positively engaged in an activity	Sumo suit Activities are fun and engage with young people on how to cope and be with those with weight issues

Learned new skills	We used recycling fashion to teach upcycling skills
Displayed improved communication skills	The communication Lego game was used to practise and improve our verbal communication skills
Displayed more positive behaviours	New group of YP (younger) displaying a more open attitude to other members after discussion with youth leader and volunteers
Displayed improved social skills	Young males are better when playing pool/table tennis as before their behaviour was immature
Made new friends	See positive behaviours section
Increased confidence	One member who is volunteering for his D of E award has become more confident talking to groups with support.
Improved concentration	Group of older YP developing and delivering quizzes – would not have done this 18 months ago.
Displayed more independent behaviour	Older group willing to participate in discussions of their own topics
Other	

Case Study detailing the benefit the activity has had on the child/young person (and their family):

One young man has unfortunately lost his father very suddenly this year. The youth club has been stability for him, especially in his GCSE year. The volunteers and staff have rallied around him and tried to give him normality. He has also begun to help as a volunteer helping out with the younger, newer members and help organise the sports we do in the hall. This has given him confidence and a sense of belonging.

2. Participation of service users

Service user involvement – How have you involved parents/children in service development in the last quarter?
YPs add to the program at the start of a term and also give ideas on a nightly basis. YPs know staff will respond to their ideas.

Please provide an example/case study of how service user involvement/feedback has resulted in positive improvements to the service.

The younger female members were interested in fashion so we developed a recycled fashion night which ended in a fashion show

Service user feedback/compliments. Please provide a summary of the results of service user feedback. Positive feedback from yps at the end of the sessions as well as at the end of the term. YPs are happy with the club and now their ideas are valued.
Service user complaints/serious incidents e.g. safeguarding and health and safety issues N/A
Please provide detail of how you are planning to improve your service in the future Continue to get input from yps. Develop ties to the local organisations and energize.

3. Outputs Reporting

Total number of different individuals who have benefited from the activities	32
Average attendance per session	17

List below the individual activities that took place this term, the venue and the number of participants. (Where the same activities are delivered at more than one location please list for each venue).	Venue	No. of individuals benefited from session
Sports	Nesscliffe Village Hall	25
Art	"	15
Challenges	"	17
Sumo Suit	"	12
Laser Tag	"	19
Baking	"	9
Cage football	"	12
Communication Game	"	8
Table Tennis/Pool	"	26

4. Variation to service

Has there been any significant variation to the service that you were commissioned to provide in this quarter and what actions are you planning in responses? (for example, service developments, changes of venues, sessions cancelled due to bad weather, fewer attendees than anticipated, etc.) N/A
