

FACS eligibility criteria

<p>Priority one - critical</p> <p>These are the most serious and extreme circumstances. There may be a risk to life and/or where even the basic essential tasks cannot be carried out. Personal care, domestic and family lives are all at risk. This may be an immediate problem or one very likely to occur without urgent intervention.</p> <p>A number of these factors may exist together. Your needs will fall into the critical band when one or more of the following occur:</p> <ul style="list-style-type: none"> • life is, or will be threatened • significant health problems have developed or will develop • there is, or will be, little or no choice and control over vital aspects of the immediate environment • serious abuse or neglect has occurred or will occur • there is, or will be, an inability to carry out vital personal care or domestic routines • vital involvement in work, education, or learning cannot or will not be sustained • vital social support systems and relationships cannot or will not be sustained • vital family and other social roles and responsibilities cannot or will not be undertaken.
<p>Priority two – substantial</p> <p>These are circumstances where there is a significant level of need and the majority of normal day-to-day activities are affected. This will be when one or more of the following occur:</p> <ul style="list-style-type: none"> • there is, or will be, only partial choice and control over the immediate environment • abuse or neglect has occurred, or will occur • there is, or will be, an inability to carry out the majority of personal care and domestic routines • involvement in many aspects of work, education or learning cannot, or will not, be sustained • the majority of social support systems and relationships cannot or will not be sustained • the majority of family and other social roles and responsibilities cannot or will not be undertaken.

Priority three - moderate

These are circumstances which affect some normal day-to-day activities and cause some concern:

- there is, or will be, an inability to carry out several personal care or domestic routines
- involvement in several aspects of work, education or learning cannot or will not be sustained
- several social support systems and relationships cannot or will not be sustained
- several family and other social roles and responsibilities cannot or will not be undertaken.

Priority four - low

Although there may be areas of need and normal life is being affected, the majority of day-to-day activities are still possible and the person has most support systems in place:

- there is or will be an inability to carry out one or two personal care or domestic routines
- involvement in one or two aspects of work, education or learning cannot or will not be sustained
- one or two social support systems or relationships cannot or will not be sustained
- one or two family and other social roles and responsibilities cannot or will not be undertaken.