

Appendix A – Part 1 of 2

Officer response to consultation response received

| Appendix Letter/ Document Number | Para. No. | Included in Revised Policy [Y/N, In Part or Supporting Proposals (SP)] | Officer Comments Explanatory Notes |
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| 1 | 1 | Y | The example list of executive type vehicles has been removed |
| 2 | 1 | N | The current MOT requirements have been in place since 2009 and have been deemed to be suitable for checking the safety and compliance of vehicles. There are no proposals to amend the frequency of the required MOTs. |
| 2 | 2 | N | Response is specific to a highways function and does not form part of this consultation |
| 2 | 3 | N | New door signs are issued on first licence and on each renewal and the fee is charged on a cost recovery basis only. Deliberate damage by customers is deemed to be criminal damage and therefore is a police matter. |
| 2 | 4 | N | Response is specific to the consultation on the proposed Hackney Carriage and Private Hire Fees 2019-2020 and has been included as part of that consultation. |
| 2 | 5 | N | Large private hire companies are already charged higher fees than small private hire companies |
| 3 | 1 | N | Duplicate consultee comments as per Document 2 - The current MOT requirements have been in place since 2009 and have been deemed to be suitable for checking the safety and compliance of vehicles. There are no proposals to amend the frequency of the required MOTs. |
| 3 | 2 | Y | The current and proposed policy states that MOTs must be undertaken by a 'Nominated Tester' or Authorised Vehicle Examiner at a Vehicle Testing Station appointed under Section 45 of The Road Traffic Act 1988. |
| 3 | 3 | SP | Consultee proposes all new hackney carriage or private hire vehicles should be Euro 6 or newer emissions standards. |

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| | | | Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 3 | 4 | In Part | Consultee proposes that potential new drivers should be resident in the UK for 7 to 10 years before consideration is given to granting a licence. The proposed policy does not require application to have been resident in the UK before applying for a licence, however, there is a requirement to provide a certificate of good conduct or equivalent document from the country of residence in line with the requirements of the Home Office |
| 3 | 5 | N | Comments noted. Hackney carriages are encouraged to be black, private hire vehicles are encouraged to be of a uniform colour and not black. There is no specific requirement for a colour within the vehicle specifications. |
| 3 | 6 | N | Duplicate consultee comments as per Document 2 - The current MOT requirements have been in place since 2009 and have been deemed to be suitable for checking the safety and compliance of vehicles. There are no proposals to amend the frequency of the required MOTs. |
| 3 | 7 | N | Duplicate consultee comments as per Document 2 - Response is specific to a highways function and does not form part of this consultation |
| 3 | 8 | N | Duplicate consultee comments as per Document 2 - Large private hire companies are already charged higher fees than small private hire companies |
| 3 | 9 | In Part | The proposed policy has been enhanced to detail the accountability requirements of private hire operators with regards to their private hire drivers, managers, office based administrative and telephony staff and agency staff. In respect of fines, each case will be considered on its own merits. Necessary and proportionate action taken where required. |
| 3 | 10 | N | Comments noted - the knowledge test is being revised and consideration will be given to the proposal made |
| 4 | 1 | Y | Consultee requesting a vehicle age policy and suggested 8 years for new and 10 years for renewal Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, |

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| | | | taking into account all the comments that were received with regards to emissions/age. |
| 5 | 1 | Y | Duplicate consultee comments as per Document 1 - The example list of executive type vehicles has been removed |
| 6 | 1 | Y | Consultee proposes a 10 year age policy for all diesel vehicles, new and renewal Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 7 | 1 | Y | Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 8 | 1 | Y | Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 9 | 1 | Y | Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 10 | 1 | Y | Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, |

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| | | | taking into account all the comments that were received with regards to emissions/age. |
| 11 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 12 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 13 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 14 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 15 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |

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| 16 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 17 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 18 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 19 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 20 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 21 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> |

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| | | | Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 22 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 23 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 24 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 25 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 26 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended,</p> |

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| | | | taking into account all the comments that were received with regards to emissions/age. |
| 27 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 28 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 29 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 30 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 31 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |

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| 32 | 1 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 33 | 1 | Y | <p>Consultee encourages the use of 'greener' vehicles, e.g. hybrid, however feels that limiting the age limit for new vehicles to 5 years would prove too expensive to purchase.</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 33 | 2 | N | Comments noted. This comment will be taken forward with the fees and charges 2020-2021 |
| 33 | 3 | Y | <p>Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles</p> <p>Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age.</p> |
| 34 | 1 | Y | The example list of executive type vehicles has been removed |
| 35 | 1-3 | N | Comments noted |
| 35 | 4 | N | <p>Officers have given consideration to the contents of the 'Taxi and Private Hire Vehicle Licensing Steps towards a safer and more robust system' and have been mindful to include, where necessary, the relevant recommendations. Any subsequent legislation may require review of the policy and further consideration will be given at that time.</p> |
| 35 | 5 | N | Comments noted |
| 35 | 6 | Y | Officers have taken into consideration the comments made and the relevant section of the policy has been amended to be less stringent |
| 35 | 7 | In Part | Officers note that paragraph 3d.6 clarifies the permitted use of an executive |

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| | | | private hire vehicle |
| 35 | 8 | N | Officers note that paragraph 3f.49 is restrictive to the administrative area of Shropshire Council, however, the hallmark of the regulatory licensing regime is localism and operator premises located in the area allows for better control. |
| 35 | 9 | N | Officers note that for Operators operating two vehicles or less the physical premises does not have to be a separate business premises and could be the operators own home, therefore, the 'large stepped costs' for private hire operators does not apply. |
| 35 | 10 | N | Officers note that the purpose of paragraph 3c.4 is to ensure the correct records are maintained and prevent conflicting conditions of licence imposed by difference authorities |
| 35 | 11 | N | Comments noted |
| 35 | 12 | N | Officers have given consideration to the contents of the 'Taxi and Private Hire Vehicle Licensing Steps towards a safer and more robust system' and have been mindful to include, where necessary, the relevant recommendations. Any subsequent legislation may require review of the policy and further consideration will be given at that time. |
| 36 | 1 | N | Comments noted |
| 37 | 1 | N | Response is specific to the previous consultation on the removal of the five hackney carriage zones and does not form part of this consultation. |
| 37 | 2 | Y | Consultee objects to the proposed age/emissions standards Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 38 | 1 | Y | Consultee proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 39 | 1 | Y | Consultee proposes 8 years for new private hire vehicles and 10 year for |

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| | | | renewal private hire vehicles Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 40 | 1 | Y | PETITION RECEIVED containing 242 signatures and proposes 8 years for new private hire vehicles and 10 year for renewal private hire vehicles. Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 41 | 1 | N | Officers note that the policy is not restrictive because hackney carriages are encouraged to be black in colour and private hire vehicles are encouraged not to be black in colour |
| 41 | 2 | In Part | Consultee proposes any age vehicle provided it meets euro 5 emissions standards. Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. The current MOT requirements have been in place since 2009 and have been deemed to be suitable for checking the safety and compliance of vehicles. There are no proposals to amend the frequency of the required MOTs. |
| 41 | 3 | Y | Consultee proposes any fuel type provided it meets euro 5 emissions standards. Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 42 | 1 | In Part | Consultee proposes to remove the requirement for euro 6 and the requirement for wheelchair accessible hackney carriage vehicles across the whole administrative area of Shropshire Council. Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the |

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| | | | <p>comments that were received with regards to emissions/age. Officers note that the policy does not stipulate a colour only that hackney carriages are encouraged to be black in colour and private hire vehicles are encouraged not to be black in colour</p> |
| 43 | 1 | N | <p>This response was submitted as part of the consultation on the removal of the five hackney carriage zones. Consultee proposes a mixed fleet of hackney carriages to include wheelchair and non-wheelchair accessible vehicles. The proposed policy provides for an extended transitional period to 1 April 2021 for existing non-wheelchair hackney carriage proprietors to make a commercial decision based on whether they want to operate wheelchair accessible hackney carriage vehicles or alternatively to focus on being a private hire business and be subject to the private hire regime for their vehicles and to the relevant private hire operator conditions.</p> |
| 44 | 1-7 | N | <p>Comments noted</p> |
| 44 | 8 | N | <p>Unmet demand survey not undertaken based on previous legal advice that set out that it would be inconsistent with equalities legislation to permit hackney carriages not to be wheelchair accessible across the whole of the administrative area of Shropshire Council.</p> |
| 45 | 1 | Y | <p>Officers have taken into consideration the comments made and an additional section has been included after paragraph 3a.65</p> |
| 45 | 2 | N | <p>The application process, which includes a driving assessment and knowledge test, will allow for officers to assess an applicant's level of spoken and written English.</p> |
| 45 | 3 | N | <p>Consultee requesting section of the policy in respect of not licensing vehicles that have been written off to be amended to allow vehicles that have been written off as category S – structurally damaged to be licensed. Officers recommend that category S write-offs would not satisfy the NCAP safety rating and therefore the Policy has not been amended to allow them to be licensed.</p> |
| 45 | 4 | N | <p>The proposed policy does not prohibit an applicant from applying to licence an M2 or N1 vehicle. However, the applicant would be required to provide proof that the M2 or N1 vehicle being applied for has one of the three conversion</p> |

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| | | | certificates as listed in the proposed policy, i.e. VCA, IAC or IVA 6. |
| 45 | 5 | Y | Consultee proposes that where a vehicle is euro 6 emissions and first registered pre 2016 it should be permitted to be licensed. Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 45 | 6 | N | The proposed policy does not specify the internal height of a wheelchair accessible vehicle |
| 46 | 1 | N | PETITION RECEIVED containing 16 signatures. Comments noted. |
| 46 | 2 | Y | Consultee proposes new wheelchair accessible vehicles to be euro 5 until 1 April 2020. Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 46 | 3 | Y | Consultee proposes allowing wheelchair accessible vehicles that meet the euro 6 emissions standard to be renewed up to 10 years from date of first registration. Emissions/Age Restriction chart for hackney carriage vehicles, standard private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 46 | 4 | N | Consultee proposes to allow 'written off' euro 5 wheelchair accessible vehicles to be replaced on a like for like basis. Officers note that the revised Emissions/Age Restrictions section of the proposed policy allows for euro 5 vehicles to be licensed up to 31 March 2021 providing for a two year transitional period. |
| 46 | 5-6 | N | Comments noted |
| 47 | 1-6 | N | Comments noted |
| 47 | 7-14 | N | Comments noted |
| 47 | 15 | N | Officers are aware of the consultation on Taxi and Private Hire Vehicle Licensing: Protecting Users, Consultation on Statutory Guidance for Local |

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| | | | Authorities. Any subsequent legislation may require review of the policy and further consideration will be given at that time. |
| 47 | 16-17 | Y | New paragraph after 1.13 has been amended to take into account consultee comments |
| 47 | 18 | N | Officers note that the requirements to satisfactorily undertake a further driving assessment is contained in paragraph 3a.45 |
| 47 | 19 | N | Reference to paragraph 2.12 is correct |
| 47 | 20-23 | N | Comments noted. Officers note that Part 2 – Licensing principles, process and delegation, of the proposed policy seeks to only set out the principles the Council will follow when administering licence applications, reviewing conditions, setting fees and setting the hackney carriage table of fares. |
| 47 | 24 | N | The national register for hackney carriage and private hire licence revocations and refusals (NR3) does not include driver suspension and therefore no reference has been made in this regard |
| 47 | 25-26 | N | Comments noted. Sanctions is a valuable indication as to an applicant's character and whether they are a fit and proper person to hold or be granted a licence and as such each case will be treated on its own merits. |
| 47 | 27-30 | Y | Paragraph 3a.23 and 3a.61 have been amended to take into account consultee comments |
| 47 | 31-32 | N | The fundamental purpose of the Policy is to protect the safety and welfare of the public who live, work and visit Shropshire. Officers consider 3 years allows for an applicant to gain sufficient driving experience to ensure public safety when applying to become a licensed hackney carriage/private hire driver. |
| 47 | 33-37 | N | Comments noted - the knowledge test is being revised and consideration will be given to the proposal made. |
| 47 | 38-40 | Y | Paragraph 3a.36 and paragraph 3a.42 have been amended to take into account consultee comments |
| 47 | 41-42 | N | Comments noted |
| 47 | 43-49 | Y | Consultee proposes renewals until vehicles are 10 years old from date of first registration and permitting vehicles to be licenced from 6 years old. Emissions/Age Restriction chart for hackney carriage vehicles, standard |

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| | | | private hire vehicles and executive private hire vehicles has been amended, taking into account all the comments that were received with regards to emissions/age. |
| 47 | 50 | N | Officers disagree with consultee comments and consider allowing a puncture repair aerosol would undermine the fundamental purpose of the Policy is to protect the safety and welfare of the public who live, work and visit Shropshire. |
| 47 | 51 | N | Comments noted. Officers note that paragraph 3b.41 (q) refers to hackney carriage vehicles where proprietors must have provision for the transportation of a wheelchair at all times. Paragraphs 3c.35, 3d.43 and 3e.40 have been amended to remove the restriction for private hire vehicles as journeys are pre-booked and provision for any chairs being removed is not required at the road side. |
| 47 | 52-56 | Y | The Council requires applicants to submit a valid MOT test on application to satisfy the requirements of section 48 of the Local Government (Miscellaneous Provisions) Act 1976, namely to be satisfied that the vehicle is in a suitable mechanical condition. The requirement to submit an MOT will be in accordance with section 50 of the Local Government (Miscellaneous Provisions) Act 1976 and a footnote has been added to the proposed policy to clarify. |
| 47 | 57-58 | Y | Paragraphs 3b.55, 3c.49, 3d.56 and 3e.54 have been amended to take into account consultee comments |
| 47 | 59-61 | N | Comments noted. Officers note that the vehicle compliance check forms part of the application process and is carried out to ensure that the vehicle is suitable in type, size, design and comfortable. |
| 47 | 62-65 | N | Comments noted. Officers note that the Policy is designed to put the Council's licensing requirements into context in accordance with relevant legislation. It is not the intention of this Policy to outline every section of the legislation throughout the proposed policy document and applicants are advised to either consider the legislation directly or obtain independent legal advice. |
| 47 | 66 | N | Comments noted. Officers note that the Policy is designed to put the |

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| | | | Council's licensing requirements into context in accordance with relevant legislation. It is not the intention of this Policy to outline every section of the legislation throughout the proposed policy document and applicants are advised to either consider the legislation directly or obtain independent legal advice. |
| 47 | 67 | N | Comments noted. Officers note that the conditions in regards to the installation of CCTV allows for officers of the Council to provide applicants with advice prior to installing equipment and to stop them breaching data protection principles. |
| 47 | 68-71 | N | Comments noted. Officers note that private hire vehicles are not licenced for public hire and therefore should only hold the appropriate insurance for private hire |
| 47 | 72 | N | Comments noted. Officers note that the proposed policy was updated on the conclusion of the previous consultation process to address the issue raised by the consultee |
| 47 | 73 | N | The Councils view is that an executive private hire vehicle must only be used for an executive service, for example business to business contracts. There is no proposed provision to allow for vehicles to operate as both an executive and standard private hire vehicle under the same licence. |
| 47 | 74-80 | In Part | Comments noted. A footnote has been added to the proposed policy to clarify the requirements with regards to agency staff |
| 47 | 81 | N | Officers disagree with consultee comments. An operator is the responsible body for ensuring that they employ fit and proper staff |
| 47 | 82-90 | In Part | Appendix G, paragraphs 3f.56 and 3f.57 and 1.29 have been removed to take into account consultee comments. Officers are aware of the consultation on Taxi and Private Hire Vehicle Licensing: Protecting Users, Consultation on Statutory Guidance for Local Authorities. Any subsequent legislation may require review of the policy and further consideration will be given at that time. The new paragraph between 1.32 and 1.33 sets out the Councils position and has not been removed. |
| 47 | 91-94 | N | Comments noted. Officers consider that the conditions of licence have been prepared to ensure that all drivers, proprietors and operators are fully aware |

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| | | | of their responsibilities. |
| 47 | 95-96 | Y | Appendix C, new para after 1.12, Appendix D, new para after 1.11, Appendix E, new para after 1.10, Appendix F, new para after 1.11 amended to take into account consultee comments. |
| 47 | 97 | N | Comments noted. Officers consider the branding of an executive licensed private hire vehicle should be distinguishable from those of a standard private hire vehicle and this condition is specific to achieve those requirements. |
| 47 | 98-99 | N | Comments noted. Officers note that training on how to safely restrain a wheelchair will become part of the driver application process and consideration will be given to the proposal made, including revising the drivers badge to include the nationally recognised wheelchair symbol |
| 47 | 100 | Y | Appendix G, paragraph 1.52 has been amended to clarify an operators requirements |
| 47 | 101 | Y | Appendix G, paragraph 1.53 has been amended to clarify an operators requirements |
| 47 | 102 | Y | Appendix G, paragraph 1.41 has been amended to take into account consultee comments |
| 47 | 103-106 | In Part | Appendix G, paragraph 1.22 amended to take into account consultee comments |
| 47 | 107 | Y | Appendix G, paragraph 1.5 amended to take into account consultee comments |
| 47 | 108 | N | Comments noted. Officers note that Appendix G, para 1.50-1.54 are specific requirements for maintaining a complaints procedure to deal with complaints made by the public against the business, vehicle proprietors and/or drivers and makes no reference to the dismissal/termination of contract or misconduct of a driver. |
| 47 | 109-112 | N | Comments noted. Appendix G, paragraph 1.52 & 1.53 previously amended to take into account consultee comments. No specific list of the types of complaint, as requested by consultee response, has been created to ensure due consideration is given to all complaint types |
| 47 | 113-116 | Y | Appendix G, para 1.40 has been amended to take into account consultee comments |

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| 47 | 117-118 | Y | Part 3, paragraph 3.0 amended and Appendix G, new paragraph after 1.0 to provide clarity on the use of the word 'employ' |
| 47 | 119 | N | Comments noted |