



HASC 29/6/15  
Item 9.

HOSC & Healthwatch Report For May 2015/2016

NHS Shropshire CCG	Post Code Area	Red 1 (target 75% response within 8mins)		Red 2 (target 75% response within 8mins)		Red 2 (target 75% response within 8mins)		Red 19 (target 95% response within 19mins)		Green 2 (target 90% response within 30mins)		Green 4 (target 90% triage in 60mins)	
		Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %	Inc Cnt	Pass %
	WS10	4	75.0 %	171	70.8 %	175	99.4 %	172	91.9 %	22	100 %	22	100 %
	WS5	0	0%	25	56.0 %	25	100 %	32	78.1 %	6	100 %	6	100 %
	WW14	1	100 %	8	87.5 %	9	100 %	2	100 %	0	0%	0	0%
	CW3	0	0%	1	0%	1	0%	1	0%	2	100 %	1	100 %
	DY12	0	0%	2	50.0 %	2	50.0 %	4	100 %	4	100 %	1	100 %
	DY14	1	0%	16	31.3 %	17	64.7 %	19	78.9 %	2	100 %	2	100 %
	LD7	0	0%	1	0%	1	0%	1	0%	1	100 %	0	0%
	LL14	1	0%	2	100 %	3	100 %	2	100 %	2	100 %	0	0%
	N/V	0	0%	2	0%	2	50.0 %	2	100 %	2	100 %	0	0%
	SY1	15	86.7 %	159	83.0 %	174	98.9 %	160	98.1 %	20	100 %	20	100 %
	SY10	4	75.0 %	58	51.7 %	62	75.8 %	33	100 %	9	100 %	9	100 %
	SY11	12	100 %	129	80.6 %	141	90.8 %	119	95.0 %	14	100 %	14	100 %
	SY12	3	33.3 %	33	27.3 %	36	75.0 %	28	96.4 %	1	100 %	1	100 %
	SY13	9	33.3 %	71	90.1 %	80	85.0 %	74	87.8 %	5	100 %	5	100 %
	SY15	0	0%	2	0%	2	0%	1	0%	0	0%	0	0%
	SY2	5	80.0 %	71	80.3 %	76	100 %	91	96.7 %	20	100 %	20	100 %
	SY22	0	0%	1	0%	1	100 %	1	100 %	0	0%	0	0%
	SY3	7	100 %	176	93.8 %	183	96.7 %	167	96.4 %	5	100 %	5	100 %
	SY4	6	50.0 %	76	39.5 %	82	84.1 %	82	97.6 %	14	100 %	14	100 %
	SY5	6	33.3 %	58	36.2 %	64	95.3 %	81	98.8 %	13	100 %	13	100 %
	SY6	1	100 %	22	59.1 %	23	78.3 %	44	88.6 %	3	100 %	3	100 %
	SY7	1	0%	27	63.0 %	28	78.6 %	40	87.5 %	3	100 %	3	100 %
	SY8	3	0%	90	70.0 %	93	96.8 %	81	90.1 %	5	100 %	5	100 %
	SY9	1	0%	13	46.2 %	14	35.7 %	9	66.7 %	1	100 %	1	100 %
	TF10	0	0%	0	0%	0	0%	3	100 %	0	0%	0	0%
	TF11	2	100 %	22	77.3 %	24	100 %	30	100 %	3	100 %	3	100 %
	TF12	2	0%	20	10.0 %	22	100 %	22	90.9 %	9	100 %	9	100 %
	TF13	1	100 %	8	50.0 %	9	100 %	16	93.8 %	0	0%	0	0%
	TF2	0	0%	1	100 %	1	100 %	0	0%	0	0%	0	0%
	TF6	0	0%	0	0%	0	0%	1	100 %	0	0%	0	0%
	TF8	0	0%	3	0%	3	66.7 %	3	100 %	0	0%	0	0%
	TF9	5	60.0 %	108	56.5 %	113	82.3 %	91	94.5 %	8	100 %	8	100 %
	WR15	1	100 %	9	55.6 %	10	90.0 %	10	70.0 %	0	0%	0	0%





### HOSC & Healthwatch Report For May 2015/2016

Post Code Area	Inc Cnt	Pass %	Red 1 (target 75% response within 8mins)	Red 2 (target 75% response within 8mins)	Red 2 (target 95% response within 19mins)	Red 19 (target 95% response within 19mins)	Green 2 (target 90% response within 30mins)	Green 4 (target 90% triage in 60mins)
WV15	2	100 %	30	73.3 %	32	96.9 %	34	100 %
WV16	3	66.7 %	74	66.2 %	77	72.7 %	86	100 %
WV5	0	0%	1	0%	1	100 %	4	75.0 %
WV6	1	100 %	2	0%	3	100 %	1	100 %
WV7	3	0%	25	32.0 %	28	89.3 %	30	90.0 %

Post Code Area	Inc Cnt	Pass %	Red 1 (target 75% response within 8mins)	Red 2 (target 75% response within 8mins)	Red 2 (target 95% response within 19mins)	Red 19 (target 95% response within 19mins)	Green 2 (target 90% response within 30mins)	Green 4 (target 90% triage in 60mins)
B14	0	0%	1	100 %	1	100 %	0	0%
B26	1	100 %	22	95.5 %	23	91.3 %	37	86.5 %
B27	0	0%	8	100 %	8	100 %	11	81.8 %
B28	0	0%	2	100 %	2	100 %	1	100 %
B36	5	60.0 %	100	60.0 %	105	99.0 %	112	90.2 %
B37	13	69.2 %	211	68.2 %	224	98.7 %	193	91.7 %
B40	0	0%	7	71.4 %	7	100 %	16	75.0 %
B90	16	81.3 %	173	71.7 %	189	98.4 %	232	88.8 %
B91	14	92.9 %	213	85.0 %	227	93.0 %	208	86.1 %
B92	7	100 %	143	72.0 %	150	99.3 %	184	91.8 %
B93	8	62.5 %	67	82.1 %	75	96.0 %	91	84.6 %
B94	1	100 %	11	36.4 %	12	91.7 %	6	100 %
CV4	0	0%	0	0%	0	0%	1	100 %
CV5	0	0%	1	0%	1	100 %	4	100 %
CV7	2	50.0 %	37	16.2 %	39	94.9 %	45	82.2 %
CV8	0	0%	2	50.0 %	2	50.0 %	2	50.0 %
N/V	0	0%	0	0%	0	0%	1	100 %

Post Code Area	Inc Cnt	Pass %	Red 1 (target 75% response within 8mins)	Red 2 (target 75% response within 8mins)	Red 2 (target 95% response within 19mins)	Red 19 (target 95% response within 19mins)	Green 2 (target 90% response within 30mins)	Green 4 (target 90% triage in 60mins)
B74	0	0%	10	80.0 %	10	100 %	13	84.6 %
B77	6	83.3 %	229	66.4 %	235	96.6 %	233	90.1 %
B78	2	100 %	94	93.6 %	96	88.5 %	80	77.5 %
B79	7	57.1 %	128	66.4 %	135	93.3 %	191	89.0 %
DY3	2	100 %	13	76.9 %	15	100 %	32	96.9 %
DY6	0	0%	2	0%	2	100 %	4	100 %
DY7	4	0%	17	5.9 %	21	90.5 %	47	85.1 %
DY8	0	0%	2	50.0 %	2	100 %	1	100 %