Shropshire Council values your feedback
If you have informal feedback please tell a member of staff. You may feel something has gone wrong, you may have an idea for improvement, or you may want to tell us when we have done a good job.

You can also contact us to make a more formal comment, compliment or complaint.

If we are not able to resolve initial concerns, or provide you with the service you want, you may wish to make a complaint. Complaints are investigated and responded to, and where we can we will try to find a resolution. You can complain to Shropshire Council about a service we deliver or a service a third party is delivering on our behalf.

Visit: http://shropshire.gov.uk/feedback
Email: Customer.Feedback@shropshire.gov.uk
Telephone: 0345 678 9000
Write to: Feedback and Insight Team
Shropshire Council, Shirehall
Abbey Foregate, Shrewsbury
Shropshire, SY2 6ND

Or visit one of Shropshire Council’s customer service points.