# **Review of Rates for Commissioning of Residential and Nursing Beds**

## Frequently asked questions - March 2019

#### Q Why is the rate being changed?

Although the Council have increased rates annually, with a 2% increase in 17-18 and a 2.5% increase for 18-19, analysis of rates for 17-18 indicates that there is a wide variance in rates being paid. It is recognised however that the level of the rates the council currently offers have not been fundamentally reviewed for some years and consequently do not reflect current market pressures.

#### Q How has the new rate been calculated?

It is intended that a model and pricing rates are identified for the purposes of consultation. The model identified is based on the industry recognised 'LangBuisson' model. This model reflects the costs associated with delivery of care. The pricing rates calculated for consultation purposes are based on the average of the current prices being paid and are not intended to be the final rates that the council uses. More detail is outlined in the consultation documentation.

#### Q Who is deciding what the rate will be?

Once the consultation period has closed on the 26<sup>th</sup> April 2019, an analysis will be undertaken of:

- Hard copy and online survey responses
- Qualitative feedback from meetings and events
- Letters and emails

At the mid-point of the consultation period, an equalities analysis will be undertaken to support the identification of any further engagement activity required during the remaining time.

A final report will be published after the end of the consultation period to summarise the findings.

### Q Does the rate include NHS Funded Nursing Care (FNC)?

No, the proposed model and rate does not include NHS Funded Nursing Care.

#### Q When will the new rate be applied?

The report summarising the findings will be received by the dedicated Project Board who will oversee the analysis of the consultation along with the development of any recommendations for next steps.

The consultation findings and any recommendations will be proposed to Cabinet in July 2019.

The views and comments of everyone who responds to this consultation are an important part of how we will make the decision.

No decision will be made until the consultation has been completed and the views collated to inform the final proposals.

Implementation of any final proposals won't take place until these have been agreed via Cabinet in July 2019 and we will liaise with all contracted providers to determine how they could be affected by arrangements.

#### Q Will my existing contract be amended?

Existing contract arrangements will be reviewed as part of the consultation analysis.

#### Q Will the rate apply to block contracts or spot commissioning?

This consultation applies to spot commissioning only. Arrangements for block contracts will be considered at a later stage of the project to be determined.

#### Q Has an uplift been included?

The model and rate used for the purposes of consultation has assumed that an uplift is included. This is consultation only at this stage.

#### Q When will the rate be reviewed?

It is intended that the rates will continue to be reviewed on an annual basis.

#### Q Where can I find more information on the consultation?

The consultation is outlined in more detail on the Shropshire Council consultation portal at https://www.shropshire.gov.uk/get-involved/

## Q How can I provide feedback on the consultation?

You can do this by completing the survey

Online: <a href="https://www.shropshire.gov.uk/get-involved/">https://www.shropshire.gov.uk/get-involved/</a>

Email: <u>tellUs@Shropshire.gov.uk</u>

Postal: A paper copy of the survey included at Appendix 1

and you can post to:

FREEPOST RSXA-YGES-CXCE

Tell Us

Shropshire Council

Shirehall

Abbey Foregate Shrewsbury Shropshire SY2 6BR

## Q Who do I contact if I have a question or query?

Please email <u>tellus@shropshire.gov.uk</u> or telephone Sophie Caine on 01743 258422 who will co-ordinate a response to you.