

Computer Skills for All



Spring/Summer
2019

Whats on offer?

These days everything seems to be on a website, and if you aren't sure how to use a computer you can feel left behind.

There are lots of opportunities in Shropshire to have a go at using a computer for the first time. This leaflet lists all the learning venues in Shropshire by area.

Everyone is welcome, you can go at your own pace, with no pressure and there is lots of support available. Most sessions are free or ask for a small donation. If you have a laptop, bring it along or there are computers you can use.

Many sessions are run by volunteers so it is a good idea to check that a session is running before making a special trip. Please call the number provided by the details of each venue.

If you have a friend or relative who would enjoy going online, but hasn't quite got the confidence, you are welcome to bring them along to a session.



Vision Technology Training Service (VTTS)

VTTS is a service provided by Shropshire Council that covers the whole of Shropshire. If you experience difficulties seeing computer screens and your sight needs cannot be accommodated within your local centre, VTTS can offer computer support, advice and training.

Telephone 01743 257745 or 01743 257746 for details.

Access for All

Computers can easily be adapted for users who have particular access needs. Please speak to the venue near you to discuss your requirements and we will do our best to help.



Shropshire Libraries

There are 20 libraries in Shropshire and all offer free use of PC's for up to 2 hours per day for members, £1.10 for guest users. Wi-Fi access is available in all Shropshire libraries. Phone or ask at your local library about facilities available or IT help sessions offered.

Bridgnorth Library

Free Weekly one-to-one IT help sessions for anyone wanting help with using a computer, laptop or tablet. Call 01746 763358 for more information.

Craven Arms Community Centre

Free use of computers for the first hour then £1.50 charge per hour afterwards. Available between the following hours; 9am to 10pm (Mon, Tue and Wed), 9am to 9pm (Thur) and 9am to 5pm (Fri). Please call 01588 672847 for more information.

Ludlow Library

Confused by Computers? Free 1 hour bookable help sessions with laptops, tablets, smartphones and iPads. Volunteer run sessions every Monday. To book a slot call Ludlow Library 01743 250 510

Shifnal Library

Get Online Shropshire can provide 1:1 basic IT skills training by appointment only. Call 07805 632225 for full details.

Ellesmere Library

1:1 support with a volunteer available by appointment only. Call Ellesmere Library 01743 258555, open Tues, Fri and Sat



Market Drayton Library

Free Weekly 1:1 IT help sessions for anyone wanting help with computing. Monday 10am – 12noon. Call 01630 652105

Oswestry Library

Bookable IT support sessions with volunteers on Tuesday mornings, Wednesday all day and Friday afternoons. (by appointment only). Call 01743 250351 for details

Wem Library

1:1 support with a volunteer available by appointment only. Open Tues, Thurs, Fri pm and Sat. Call Wem Library 01939 236995.

Shrewsbury Library

Free weekly 1:1 IT sessions for anyone wanting help with computing. Tuesday mornings. Call 01743 255308 or ask staff in the library to book an appointment.

North Shropshire

Ellesmere Town Hall

Basic IT courses available. Contact TCAT 01952 642237 for details.

Gobowen IT Project, The Pavilion.

Thu 10am - 12pm, open drop-in session and one to one mentoring.

Call Nigel on 07906 468460.

Knockin Assembly Rooms

Third Tuesday of each month drop in session with support 10.30am - 12.30pm.

Call 01691 682339.

Llanymynech Village Hall

Mon 10am - 12pm, drop in for beginners.

Tue and Wed 10am - 12pm and 2pm - 4pm, drop in for beginners.

For more info call 01691 839147.

Loppington Village Hall

Tue 10am - 12 pm drop in with support. Call David Edge 01939 235479.

3 laptops available for free use with suggested donation of £1.

Charter Court, Market Drayton

Free use of PC's and some laptops. 1:1 IT support. Help is available for people to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal. Wednesdays 9am – 1pm

Market Drayton, Festival Drayton Centre

Basic IT Courses available. Contact TCAT for details 01952 642237.

Drop-in at Oswestry Food Bank

Help is available for people to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal. Sessions are 12.30pm to 2.30pm every Tuesday at Oswestry Food Bank, Oswestry, refreshments included
Phone 01691 671970 for more details.

Ruyton XI Towns Broadplace, Cafe Eleven, Memorial Hall, SY4 1LA

Fridays 11am - 3pm, open drop in session.

Call Colin 01939 260628.



St Martins Community Centre

Drop in sessions with support available Tuesday 10am - 2pm.

Contact Sue 01691 770204 for more details.



Herefordshire, Ludlow and North Shropshire College

Absolute Beginners IT available in the following venues:

- Ellesmere Town Hall - Monday - 9.30am - 11.30am
- Morda Village Hall - Monday - 1.30pm - 3.30pm
- Whittington Senior Citizens Hall - Tuesday - 9.30am - 11.30am
- Qube, Oswestry - Tuesday - 1.30pm - 3.30pm
- Qube, Oswestry - Wednesday - 9.30am - 11.30am and 1.30pm - 3.30pm

A range of IT courses for adults. Call 01743 562061.

Wem Town Hall and Thomas Adams School

Basic IT Courses available. Contact TCAT for details 01952 642237.

Whitchurch Beechtree Centre, next door to Whitchurch Hospital, SY13 1NT
They run IT courses throughout the year together with one to ones for anyone requiring support.

Contact them on 01948 258220 or info@btcc.org.uk

Getting Older Adults on Line (GOAL), Edinburgh House, Wem

Tuition, help and advice on computers, laptops, tablets, smartphones etc to those over the age of 55. There is no time limit on how many sessions you do.
Tuesday mornings 09.30 to 10.30 – 10.45 to 11.45 and for more advanced work 12.00 to 13.00.

Friday mornings 10.15 to 11.15 and 11.30 to 12.30

Please contact Veronica Hilton on 01939 252869 or Phil Moyse on 01939 233533 for more details.

Shrewsbury and central Shropshire

Castlefields Digital Den, Shrewsbury

Monday (16-35yr olds) Drop In – 10.30am - 12.30pm

Wednesday – CSC Drop In 9am - 12.30pm / Drop In 10.30am - 12.30pm

Wednesday – 2pm - 5pm appointment only for Universal Credit

Friday – Digital Friday – Offering 121 support – 10.30am – 12.30pm

IT courses, support to get online; free access to computers, friendly drop-ins.

Appointment based system on a Wednesday from 2pm - 5pm for Universal Credit claims where people can receive help to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal. Contact Severnside Housing – 0300 300 0059

Crowmere Baptist Church, Crowmere Road, Monkmoor

Severnside Drop-in on a Thursday morning 10am to 12pm. Help is available for people to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal.

Free online courses every Thursday and Friday 10am-12pm. Open to all.

Contact Severnside Housing – 0300 300 0059

Go-To Internet Resource Centre @ the Roy Fletcher Centre, Shrewsbury

Drop-in 10.00am to 3.00pm Monday and Thursday, with volunteers available to provide help and support on basic IT skills. 7 PC's with fibre-optic broadband, or bring your own laptop / tablet and connect to our Wi-Fi.

Look out for courses on IT and online safety. Call 01743 341300 or visit

www.go-to-internet.com

I.T.Free - Omega, London House, Town Walls, Shrewsbury

I.T.Free provides free computer help, advice and repair to members of the community - especially those who provide or receive unpaid care and support. The sessions take place every week on Thursday and visitors

are asked to arrive between 10.00am and 12.00 noon at the Omega premises in London House, Town Halls, Shrewsbury, SY1 1TX.

www.it-free.weebly.com

Meole Brace Digital Den, Shrewsbury

Help with getting online. Free access to computers. Help is available for people to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal.

Monday - 9am-1pm, 1.30pm - 3pm

Tuesday - 10.30am - 1pm, 1.30pm - 3pm

Wednesday - closed

Thursday - 9.30am - 1pm, 1.30pm - 3pm

Friday - closed

Contact Severnside Housing 0300 300 0059

Shrewsbury and central Shropshire

Palmers Cafe, Baptist Church, Claremont Street, Shrewsbury

Sevenside Drop-in. Help is available for people to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal. Free online courses every Wednesday 2pm-4pm. Open to all.

Contact Sevenside Housing – 0300 300 0059

Pontesbury Public Hall

Thu 2pm - 8pm, open drop-in session with help for all abilities.

Tea and biscuits available to all. Robert 01743 791044.

Riversway Elim Church, Lancaster Road, Harlescott

Drop in with support and free online courses. Available Tue, Wed and Thur 10am - 4pm call 01743 463970 for more information.

Sevenside Housing

Sevenside Housing offers IT informal support and accredited training sessions throughout the year through their Learning Programme. Sessions are accessible for anyone interested but there are some costs incurred so please contact us for more details and to request a brochure. For residents only there is access to our public use computers in the Tenants Resource Centre at our offices in Brassey Road within office hours.

For more information please call 0300 300 0059.

If you would like to help others use a computer at the Digital Den at either Castlefields or Meole Brace, please contact Sevenside Housing on 0300 300 0059.

Shrewsbury College of Arts and Technology.

A range of full and part time courses. Call 01743 342342.

Shrewsbury, Gateway Education and Arts Centre, Chester Street.

A range of IT courses for adults run by Herefordshire, Ludlow and North Shropshire College. Call 01743 562061.

Shrewsbury, Louise House.

Over 60's, £18 for 8 hours. Fri 10am - 12pm. Call 01743 233123.

Shrewsbury, Priory School.

Various IT courses for beginners. Fees will apply. Contact 01743 284022.

Barnabas Community Projects 360 Drop-In, Barnabas Church, Coleham Head, Shrewsbury

Free WiFi. Drop-in for IT support every Wednesday from 10am to 12pm.

Call 07421 745857 for details. Please add the following entry under the

Shrewsbury area:

Bridgnorth and South Shropshire

Albrighton Red House, near Wolverhampton.

Thu 2pm - 4pm, open drop in session with support.
Call Geoff 01902 372821.

Aston on Clun, The Kangaroo Inn Pub

Monday Night Club - Drop in session for all abilities. 7pm - 9pm every second Monday of the month. Call 01588 660263.

Broseley, Wilkinson Avenue Community Room

Free PC access and help available. Please contact Nigel Porter on 01952 884465 at any time or contact the Housing Officer for Wilkinson Avenue.

Victoria Hall, Broseley

Drop in session Fridays 10am - 11.30am

Bishops Castle, Enterprise House

Drop in support and beginners IT assistance, contact 01588 638038 for details. 1:1 training at all levels by appointment. A fee may be charged for assistance in the IT Centre.

Bridgnorth Hub

Sessions on Tues and Thu 1pm - 2.30pm & 2.30pm - 4pm
Free access to PC's. Please call 01743 762015

Burford Community Room at Foresters Road Sheltered Housing, Penlu Road, Burford

Tuesday 2pm to 4pm. IT sessions with support available. Help is available for people to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal. A private space can be made available for those who need it. Please contact 07704 735169 to book an appointment.

Mayfair Community Centre, Church Stretton

Mon 10am - 1pm and Wed 9am - 3pm drop in with support. Also free online courses. To book call 01694 722077.

Clee Hill Three Crosses Community Room

Tue 2-4pm & 7pm - 9pm, Wed 10am - 12pm, Fri 10am - 12pm drop in sessions with support. Help is available for people to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal. Users have access to the website ww.seedoubleyou.me.uk which allows them to contact the trainer outside of sessions. A private space can be made available for those who need it. Call 07704 735169 for details.

Cleobury Country Centre at Love Lane

IT Courses run at various times of year, for more information call 01299 272300.

Craven Arms Community Centre.

Free use of computers on Mon to Weds from 9am to 10pm, Thurs from 9am to 9pm and on Fri from 9am to 5pm. Please call 01588 672847 for more information.

Lambeth Close Community Centre, Craven Arms Free drop-in computer club every Tuesday 10am - 12pm.

Computers for beginners (term time only) Thursday 6pm - 8pm. Tuition available. Available to all the Craven Arms community. Please call on 01588 672373 for details.



Ludlow Foyer, Ludlow Town Centre

Foyer Thursdays drop-in support available from 10am to 5pm.

Contact Chris on 01584 877111. Help is available for people to access their online account where they can make and maintain their Universal Credit claim and carry out the tasks needed in their journal. The rest of the week, the hub is open so people have free access to computers, tablets and internet without help during working hours (no appointment needed).

Quatt Village Hall

Tues 7pm - 9pm, Wed 10am - 12pm and Fri 2pm - 4pm open drop in sessions with support. Friendly group, everyone welcome. Call Phil 01746 781214.

ST&R drop-ins at Shifnal Library

A weekly drop-in session where you can get help to get online Mondays 10am to 1pm. Contact Chris on 07816 948282 or Jackie on 07816 596645

ST&R drop-ins at Gobowen Library

A weekly drop-in session where you can get help to get online Thursdays 12noon to 4pm. Contact Jackie on 07816 596645 or Hannah on 07976 226255

Would you like to help others use a computer?

You don't need to be a computer expert to get involved.

If you have some basic IT skills and would be willing to share what you know with others we would love to hear from you. It can be a great way to meet new people, develop your skills and help others discover the joys of the world wide web!

Contact the venue near you for more information and to arrange a taster.



Information points from which customers can seek general IT advice and information are available at:

**Edinburgh House, Wem (Shropshire Housing Group),
The Gateway, Craven Arms (Shropshire Housing Group)
Digital Den at Meole Brace (Sevenside Housing)**

If you cannot find a venue in your village and need transport to get there, you may wish to use one of the local community transport groups in the county.

Below is a list of all community transport providers operating in Shropshire, with their contact addresses and telephone numbers.

Group	Phone No	Email / website
Corvedale Buzzard		ludlowtraveller@shrewsburydialaride.org.uk
Bishop's Castle Dial a Ride	01588 638350	dial.a.ride@hotmail.co.uk
Bridgnorth Community Transport	01746 768539	bridgnorthcombus@btconnect.com
Broseley Friendly Bus	01952 881145	friendlybus@hotmail.com
Church Stretton Area Ring & Ride	01694 720025	ringandride@btconnect.com
The Ludlow Traveller	01584 700907	ludlowtraveller@shrewsburydialaride.org.uk
North Salop Wheelers	01948 880037	js.harrison@btinternet.com
Oswestry Dial a Ride	01691 671571	m.kelsall@qube-oca.org.uk
Shrewsbury Dial a Ride	01743 450270	manager@shrewsburydialaride.org.uk
The Albrighton Flyer	07543 869754	

Alternatively, look at the link below for full details.

<https://new.shropshire.gov.uk/public-transport/community-transport/>



**Internet speeds too slow?
You may be able to make
the switch to faster Broadband**

See if you can upgrade at:

<http://connectingshropshire.co.uk/when-and-where>

For further information please check our website or
contact us:

www.connectingshropshire.co.uk

connecting.shropshire@shropshire.gov.uk

01743 252203

For Everyone

