**Role description:** flexible volunteer to support vulnerable individuals who are impacted due to self-isolation, as a consequence of Covid-19.

**Role type:** Low level, non-personalised care

**Detail:**  To support those we care for by providing safe and well checks over a short period of time. This could include home visits throughout the day or making phone calls – to check that individuals are ok, and to report any issues there may be. The role may also include shopping and delivery food and supplies.

**Availability:** The nature of this role requires support 7 days a week (typically between 9am and 6pm). Volunteers will be asked to be on standby as and when support may be required – the level of support you can provide will be based on your availability.

**Eligibility: Volunteers will be required to complete a checklist that minimises the risk of Covid-19 infection to themselves and those receiving a visit.**

**Support:**

* Volunteers will be given an initial induction and a point of contact, should it be needed when carrying out the role. There will be a process available for volunteers to feed back any issues.
* Volunteers will be required to take the following items with them on their visit:
* Liquid soap
* Paper towels or own hand towel
* 60% alcohol hand gel.

Note: Discuss issues of Personal Protective Equipment (PPE) with your volunteer coordinator

**Any issues or concerns during a visit:**

Please contact your volunteer co-ordinator if you have any issues during your visit or are worried about ill health.