

Tender Advert

Tender: Preferred energy partner 2021 - 2026

Contract: STAR Housing - Energy partner

Contract Duration: Up to 5 years. (Informal arrangement)

Contract Value: Not applicable

Contract Details:

Shropshire Towns and Rural Housing Ltd manages and maintains approximately 4100 domestic Council properties located over a large geographical area in the North West and South East of Shropshire.

Our void property team are responsible for the smooth transition of up to 350 empty properties each year, which require varying levels of refurbishment and upgrade prior to being relet.

We are currently looking to procure a preferred energy partner who will offer our organisation and tenants an excellent energy advice service. In return Shropshire Towns and Rural Housing will facilitate a void energy switch when any of our properties become vacant.

Partner Requirements:

The void process is an important operation to our business, and any partners, contractors and suppliers who are involved in the process of void refurbishment must be able to demonstrate high standards of service

Potential energy partners must be able to meet the following key requirements:-

- Have a proven track record in switching energy supplies during a landlords void period.
- Be able to provide a simple administration process
- Be able to offer a debt clearing service.
- Provide free of charge void energy for landlord use.
- Be able to offer excellent tariffs for both pre-paid and credit meters.
- Provide a dedicated account manager.
- Provide energy advice and innovation.





Tender Process:

This is a one stage selection process based upon a Microsoft Power Point presentation. The presentation will form the basis of tender submission for which a quality mark will be awarded.

Any energy provider who wishes to be considered should request an information pack by contacting Steve Jones (Building Services Officer) steve.jones@starhousing.org.uk



Anticipated Timescales

Closing date for applications: 30th October 2020 Tender submission deadline: 14th November 2020 Tender assessments: Week commencing 16th November 2020 Contract award: January 2021