Shropshire Council Digital Strategy (CAS-2167402-H7W0C5) – November 2020

Please may you supply a copy of the Council's latest Digital Strategy.
This is available from the Shropshire Council website at the link below:
https://shropshire.gov.uk/media/15337/sc-digital-strategy-jan20-final-lr.pdf

When was the Digital Strategy approved?
February 2020

When is the Digital Strategy due to be refreshed?
November 2021

Which member of the board is responsible for ICT?
Portfolio Holder - Organisational Transformation and Digital Infrastructure

Please provide an organisation chart for the Council's ICT department.
Please find a link to this below:
https://www.shropshire.gov.uk/open-data/datasets/information-requests/service-structure-charts/

Does the Council outsource some or all of its ICT services to an external provider? If so, please provide details of provider(s) and contract dates.
Services are provided inhouse

Is the council looking to migrate any of its ICT services to the cloud in the next 2 years? If so, please provide details of these services.
Shropshire Council has a "cloud where appropriate" strategy. There are no confirmed plans to migrate any current on-premise services to the cloud. However this is reviewed periodically to ensure it provides the best value to the Council.

Is the council considering its options for outsourcing / insourcing its ICT services in the next 3 years?
No

Does the Council have any plans to review its operating model for ICT services within the next 2 years?
No

Does the Council use external consultancy to support ICT initiatives and if so, how are they appointed?
When appropriate, dependent on the requirement. Procurement method will be dependent on the situation