

Joint Strategic Needs Assessment (JSNA): Place-based approach

Stakeholder Event - Bridgnorth



Overview

- What is a JSNA
- Why and what is a needs assessment?
- Initial work to date
- Next Steps





What is a Joint Strategic Needs Assessment?

Local Authorities and CCGs (now ICS) have a legal Statutory Duty to undertake a Joint Strategic Needs Assessment (JSNA), through the health and wellbeing board.

The JSNA seeks to identify **current** and **future health and wellbeing** needs in the local population and identify strategic **priorities** to inform commissioning of services based on those needs.

These priorities in turn inform the **Health and Wellbeing Strategy** and **Integrated Care Strategy**, key documents as a basis for commissioning health and social care services in the local area. We also believe they should support local **partners/communities' priorities**.

In Shropshire, our JSNA takes three types:

- Web based profiling Tool
- Thematic Needs Assessments e.g., pharmacy, drug and alcohol and children
- Place Based Needs Assessments



JSNA Web Based Profiler Tool

https://www.shropshire.gov.uk/public-health/jsna-data-beta/



JSNA data - BETA





More in JSNA data - BETA 🔻

Follow the links on these pages for detailed information on a variety of JSNA themes.

People »

A PowerBi report showing JSNA data related to people in Shropshire.

Adult wellbeing »

A PowerBi report showing JSNA data related to adult wellbeing in Shropshire.

Indices of multiple

deprivation »

A PowerBi report showing JSNA data related to indices of multiple deprivation in Shropshire.

Starting right »

A PowerBi report showing JSNA data related to starting right in Shropshire.

Ageing well »

A PowerBi report showing JSNA data related to aging well in Shropshire.

Employment and economy »

School years »

A PowerBi report showing JSNA data related to employment and economy in Shropshire.

A PowerBi report showing JSNA data

related to school years in Shropshire.

Pharmaceutical Needs Assessment (PNA) »

Read the latest report

Highley Place Plan Profile »

Read the profile report

JSNA for SEND »

Read the latest report

The web-based JSNA is an interactive tool that allows users to explore data relating to health need in Shropshire.



For Shropshire people to be the healthiest and most fulfilled in England

- Reducing inequalities
- Improving Population Health
- Working with and building strong and vibrant communities
- Joined up working

	Shropshire		Region England			England			
Indicator	Period	Recent Trend	Count	Value	Value	Value	Worst/ Lowest	Range	est/ Highest
ife expectancy and causes of death									
ife expectancy at birth (Male)	2018 - 20	-		80.2	78.5	79.4	74.1)
ife expectancy at birth (Female)	2018 - 20	-	-	83.7	82.5	83.1	79.0	0	
nder 75 mortality rate from all causes	2018 - 20	-	3,043	296.5	365.2	336.5	570.7		220.
Inder 75 mortality rate from all cardiovascular iseases	2017 - 19	-	616	59.4	77.0	70.4	121.6	(39.
nder 75 mortality rate from cancer	2017 - 19	-	1,239	119.0	135.0	129.2	182.4		37.
uicide rate	2018 - 20	-	96	11.4	10.5	10.4	20.3		5.
juries and ill health									
illed and seriously injured (KSI) casualties on ngland's roads (historic data)	2016 - 18	-	-	-	-	-	-		
mergency Hospital Admissions for Intentional Self-	2020/21	-	435	146.8	166.6	181.2	471.7		41
ip fractures in people aged 65 and over	2020/21	-	455	553	584	529	746		
ancer diagnosed at early stage (experimental tatistics)	2017	→	693	49.2%	51.4%	52.2%	36.8%	9	61.0
stimated diabetes diagnosis rate	2018	-	-	71.4%	86.3%	78.0%	54.3%		
stimated dementia diagnosis rate (aged 65 and ver)					50.00		44.00		
< 66.7% significantly)	2022	-	3,251	60.1%	58.9%	62.0%	41.2%		
ehavioural risk factors									
dmission episodes for alcohol-specific conditions - nder 18s	2018/19 - 20/21	-	40	22.2	24.9	29.3	84.0		7
dmission episodes for alcohol-related conditions Narrow): Old Method	2018/19	•	2,368	689	739	664	1,127	d	3
moking Prevalence in adults (18+) - current smokers APS)	2019	-	36,082	13.7%	14.1%	13.9%	27.5%	O CONTRACTOR OF THE CONTRACTOR	.4
ercentage of physically active adults	2020/21	-	-	72.9%	63.0%	65.9%	48.8%		3.4
ercentage of adults (aged 18+) classified as verweight or obese	2020/21	-	-	68.0%	66.8%	63.5%	76.3%		
hild health									
nder 18s conception rate / 1,000	2020	-	62	11.5	15.1	13.0	30.4		2
moking status at time of delivery	2020/21	-	264	11.0%	10.6%	9.6%	21.4%		1.8
reastfeeding initiation	2016/17	-	2,019	78.4%	68.9%	74.5%	37.9%		96.7
fant mortality rate	2018 - 20	-	37	4.7	5.6	3.9	8.3	Q	C
ear 6: Prevalence of obesity (including severe besity)	2019/20	→	-	15.1%*	23.9%	21.0%	30.1%		0
nequalities									
eprivation score (IMD 2015)	2015	-	-	16.7		21.8	42.0		<u> </u>
moking prevalence in adults in routine and manual	2019	_		25.6%	23.3%	24.5%	60.3%		3.5
ccupations (18-64) - current smokers (APS)	2018 - 20			5.5	10.1	9.7	17.0		0.0
nequality in life expectancy at birth (Male) nequality in life expectancy at birth (Female)	2018 - 20	-	-	3.5	7.9	7.9	17.0		O
Vider determinants of health	2010 - 20		-	0.0	7.3	7.3	13.3		
	2040		E 050	40.00	20.22	47.00/	31.8%		
children in low income families (under 16s) verage Attainment 8 score	2016	•	5,850 146,700	12.2% 50.3	20.3%	17.0% 50.9	31.8%		i.8
ercentage of people in employment	2020/21	-	139,300	76.4%	73.7%	75.1%	59.5%		
tatutory homelessness - Eligible homeless people	2017/18	-	388				05.076	January Colores	
ot in priority need iolent crime - hospital admissions for violence	2017/18	-	388 170	2.8	37.7	0.8 41.9	116.8	Insufficient number of value	s for a spine chai
ncluding sexual violence)	20/21	_	1/0	20.0	31.1	41.9	116.8		
ealth protection									
xcess winter deaths index	Aug 2019 - Jul 2020	-	190	16.7%	18.0%	17.4%	50.2%	()	0.7
ew STI diagnoses (exc chlamydia aged <25) / 00,000	2020	-	582	299	442	619	3,547	O	15
B incidence (three year average)	2018 - 20	-	19	2.0	9.8	8.0	43.1) 0



People in Shropshire are living longer, but not necessarily healthier lives...

Measure	England	Shropshire	Range (Ward)	Range (Ward)
IMD Score (higher score = more deprivation)	21.7	17.2	3.7 (Copthorne)	37.6 (Harlescott)
Life expectancy at birth, (Male)	79.5	80.3	75.6 (Sundorne)	85.4 (Copthorne)
Life expectancy at birth, (Female)	83.2	83.6	78.7 (Sundorne)	89.2 (Clun)
Deaths all causes, all ages, SMR	100	95.7	62.8 (Copthorne)	141 (Worfield)
Deaths all causes, under 75, SMR	100	88.3	45.9 (Clun)	144.6 (Sundorne)
Preventable deaths, under 75, SMR	100	84.3	41.9 (Clun)	157.0 (Underdale)

Indicator	Shropshire	England
Healthy Life Expectancy (HLE) Males	62.8	63.1
Inequality in HLE Males	5.5	9.7
HLE Females	67.1	63.9
Inequality in HLE Females	3.5	7.9

Ward	Worfield	Bridgnorth West and Tasley
Male Life Expectancy	79.1 years	81.3 years
Female Life Expectancy Fingertips, Local Health, E geographic areas	80.2 years Public Health Data for	85.9 years small



JSNA Place Based Geographies

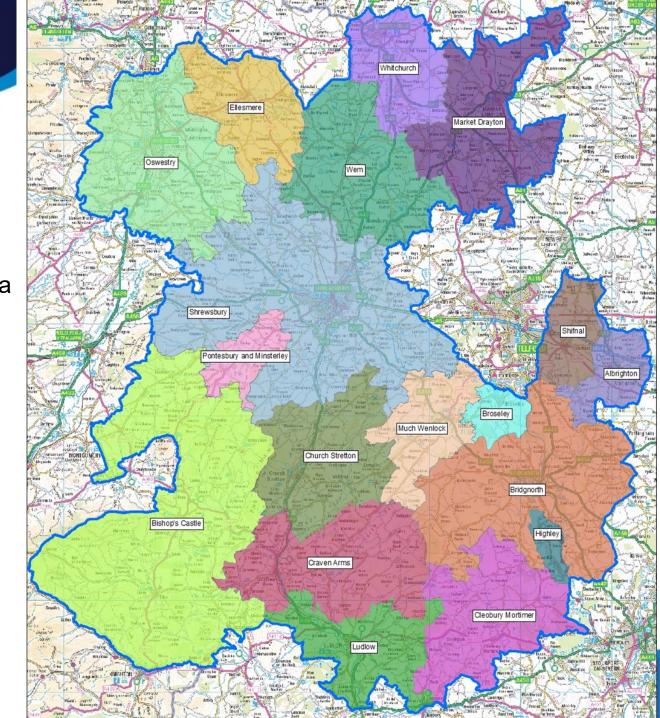
JSNA's for Shropshire and Place Plan Areas (PPA)

18 PPA focused mainly on a market town and its surrounding rural communities.

PPA's are based along geographical/communities' boundaries not political ones.

Capture the uniqueness of the areas in Shropshire.

Identify meaningful local differences and areas of need.





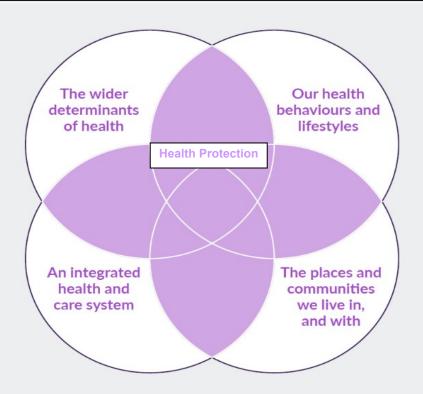
What makes us healthy?

population's health and wellbeing is linked to healthcare

10% of a

access

Understanding and Addressing Inequalitiestaking a preventative approach



What makes us Healthy?

Living and working conditions

Work environment

Community nerthod sanitation

Agriculture and food production

Age, sex and constitutional factors

Dahlgren and Whitehead 1991

Understanding our Population Health/Population Health Management (Insight/JSNA)



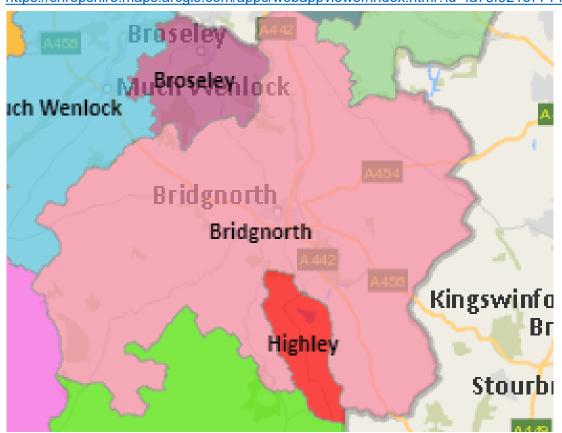
Bridgnorth Place Plan Examples of Key Health and Wellbeing Data

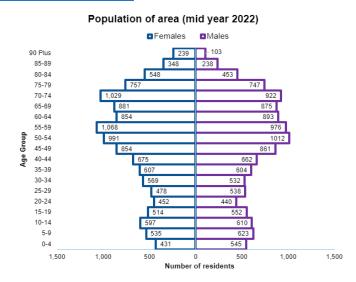




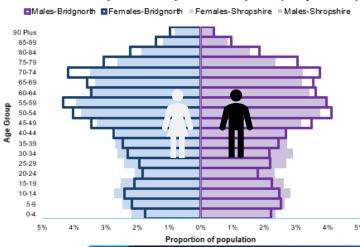
Interactive map here:

https://shropshire.maps.arcgis.com/apps/webappviewer/index.html?id=fa75f921e771451382533a854cce6a1e











Interactive map here:

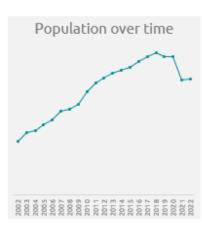
https://shropshire.maps.arcgis.com/apps/webappviewer/index.html?id=fa75f921e771451382533a854cce6a1e

Bridgnorth Bridgnorth England 30,323 **†††**† 23,929 4.4 persons 0.8 persons **Hectares** per hectare per hectare **Population** ■ Bridgnorth Mid year 2022 England 29.6% out of 18 0-15% 16-64% 65+% 51%

Bridgmorth
8.3%
Population change 2002-2022
Shropshire

Female

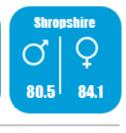
Male



Life expectancy (2013-17)

Bridgnorth

7 9.7 83.6



Live births (2000-2019) **3,566**Live births

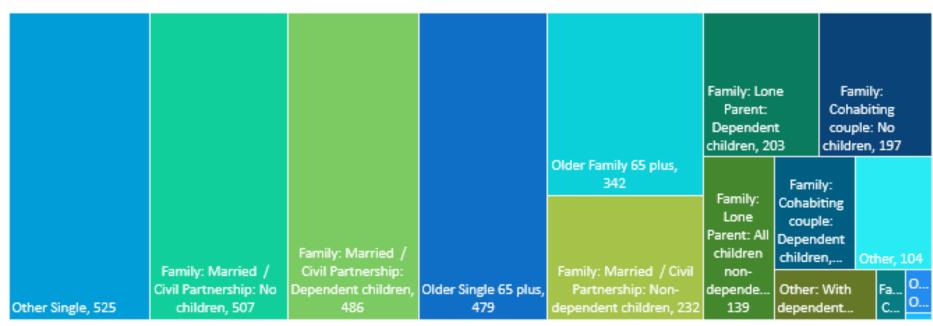
7%
of all births in
Shropshire



Interactive map here:

https://shropshire.maps.arcgis.com/apps/webappviewer/index.html?id=fa75f921e771451382533a854cce6a1e

Household composition





- We collected various data indicators locally
- The metrics were based on nationally collected data where it is possible to break down to a smaller geography
- Same metrics have been used in the previous place plan events (Highley, Oswestry, Bishop's Castle, Whitchurch, Shrewsbury and Ludlow)
- This is a starting point. These metrics will be revisited and expanded to take into account further data sources
- These metrics are data based and completely unrelated to the engagement survey shown later!
- We have grouped these data metrics together in order to give an overview of each place plan area – breakdown on following slides



Healthy People

Education

How far to people need to travel?

What are the needs of adults?

How are school children performing?

Health

How long are people living?

How well are people living?

How many people have a long-term illness?

Relationships & Trust

What is the crime rate?

How many people older people are living alone?



Healthy Economy

Equality

Are houses affordable?

Is the income of residents similar?

Are some areas wealthier than others?

Economy

How many working age people are unemployed?

What's the medium income?

How many people have a dependent?

Cost of living

How many people claim benefits?

Can people heat their homes?

How many households are on low income?



Healthy Environment

Transport & mobility

How far is the nearest supermarket?

How close is the local primary school?

How close is the GP?

Housing

Are houses affordable for residents?

Is the housing suitable for people's needs

What is quality of the houses in the area?

Environment

Do people have access to green space?

What is the air quality like?

How many road traffic accidents are there?

How does Bridgnorth compare to the other 17 areas?







Label Best

Worst

Better than average Worst than average

Strengths

- Equality
- Cost of Living Vulnerability
- Health

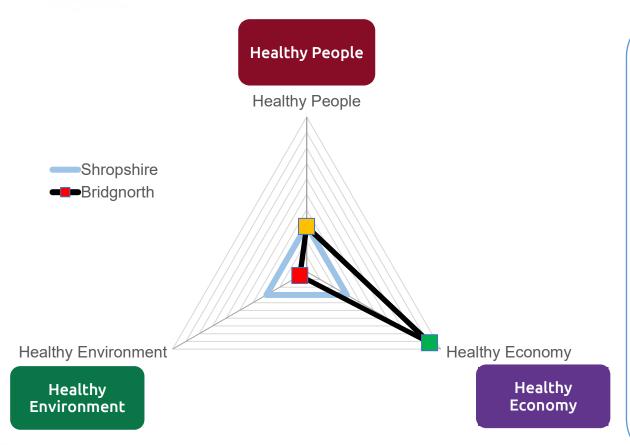
Challenges

- Environment
- Transport, Mobility and Connectivity
- Relationships and Trust

Group		Definition
	1st quartile	Top 25% of the 18 Place plan areas
	2nd quartile	Areas that lie between 25% and 50% in the rankings
	3rd quartile	Areas that lie between 50% and 75% in the rankings
	4th quartile	Worst 25% of the 18 Place plan areas



Health & Wellbeing Index: Overview



Better:

Healthy Economy

Average:

Healthy People

Worse:

Healthy Environment

(Compared to Shropshire average)

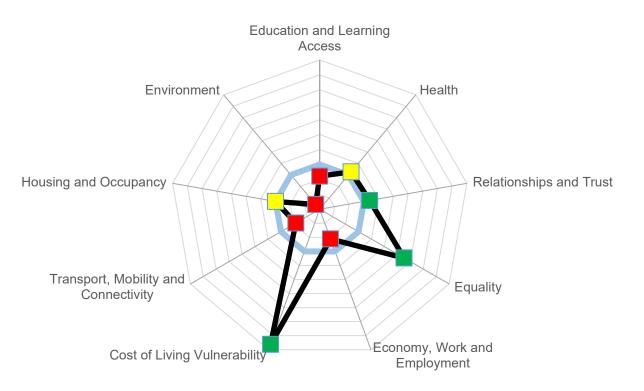




Bridgnorth Health & Wellbeing Index: Sub themes



■Bridgnorth



Stronger:

- Relationships and trust
- Equality
- Cost of living vulnerability
- Health

Weaker:

- Education and learning access
- Economy, Work and Employment
- Transport, Mobility and Connectivity
- Housing and occupancy
- Environment



Smoking at time of delivery

Based on births that occurred in SATH, which were Shropshire mothers

- Bridgnorth had 602 deliveries between 2017/18 and 2021/22, which is the 4th highest of the 18 place plan areas.
- 1 in 15 mothers were smoking at delivery for Bridgnorth, statistically lower than Shropshire's (12.3%)

Smoking at Delivery data for Shropshire and Bridgnorth Place Plan Area, 2017/18 to 2021/22

Area name	Number of deliveries	Percentage of mothers who were known to be smoking at time of delivery	Statistical comparison against Shropshire
Bridgnorth Place Plan Overall	602	7.1%	Lower
Shropshire 5 year	9,805	12.3%	-
England 5 year		10.1%	



QOF Disease Prevalence 2020/21

There are differences in disease prevalence within the Bridgnorth area. RAG rating place plan area against Shropshire, Telford and Wrekin CCG prevalence

Disease or condition	Bridgnorth Place Plan Area	NHS Shropshire, Telford and Wrekin CCG	ENGLAND
Atrial Fibrillation Prevalence	4.1%	2.5%	2.1%
CHD Prevalence	4.5%	3.5%	3.0%
Heart Failure Prevalence	1.5%	0.9%	1.0%
Hypertension Prevalence	16.3%	15.6%	14.0%
Peripheral arterial disease Prevalence	0.9%	0.8%	0.6%
Stroke and transient ischaemic attack Prevalence	3.0%	2.4%	1.8%
COPD Prevalence	2.2%	2.0%	1.9%
Cancer %	5.6%	4.0%	3.2%
Palliative care %	0.5%	0.4%	
Dementia Prevalence	1.4%	0.9%	0.7%
Learning disabilities Prevalence	0.4%	0.5%	0.5%
Mental health Prevalence	0.7%	0.8%	0.95%
Asthma Prevalence (6+)	6.6%	7.1%	6.5%
Rheumatoid arthritis (16+) %	0.9%	0.9%	0.8%
Diabetes mellitus (17+) %	7.4%	7.3%	7.1%
Obesity Prevalence (18+)	6.8%	7.3%	9.7%
Chronic kidney disease (18+) %	6.0%	5.7%	4.0%
Depression Prevalence (18+)	11.9%	14.5%	12.7%
Epilepsy (18+) %	0.8%	0.9%	0.8%
Non-diabetic hyperglycaemia (18+) %	5.5%	4.6%	6.1%
Osteoporosis (50+) %	0.9%	0.9%	0.8%

Quality & Outcomes Framework (QOF) Indicators 2020/21



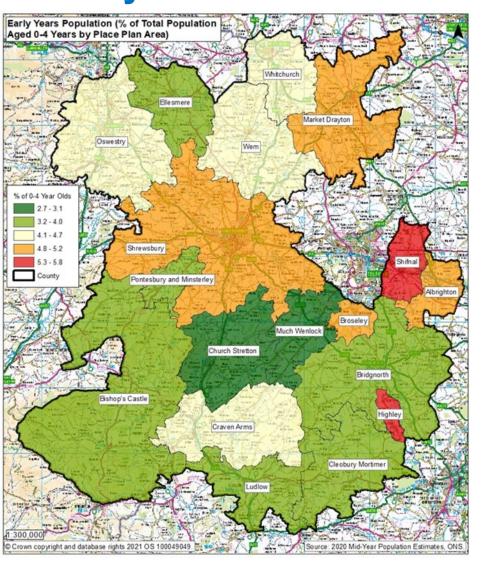
Wider determinants of health

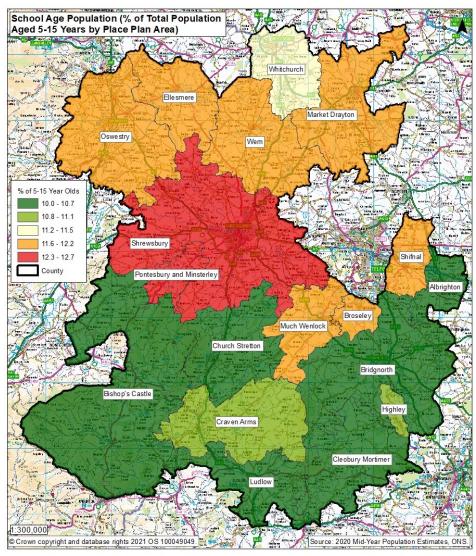
There are differences between wards within the Bridgnorth area across a number of wider determinants, Ranking : **1 = worst**, **63 = best**)

Ward (2022)	Unemployment, 2021-22	Child Poverty, English Indices of Deprivation, 2019	Income deprivation, English Indices of Deprivation, 2019	IMD Score, 2019	Long term unemployment, 2021-22	General fertility rate: live births per 1,000 women aged 15-44 years, 2016-20	A&E attendances in under 5 years old, three year average	Emergency admissions in under 5s, 2016/17 to 2020/21
Alveley and Claverley	34	33	34	44	42	50	3	50
Bridgnorth East and Astley Abbotts	10	27	27	40	31	47	4	41
Bridgnorth West and Tasley	27	50	44	53	24	43	6	54
Brown Clee	30	36	47	18	45	58	21	52
Cleobury Mortimer	40	29	40	37	38	32	38	40
Worfield	43	11	15	31	42	9	5	58



Early Years and School Age Population







Community Engagement

Stakeholder and Resident engagement via:

- ✓ Questionnaires to residents
- ✓ Interviews
- √ Focus Groups
- √ Attending key meetings/groups



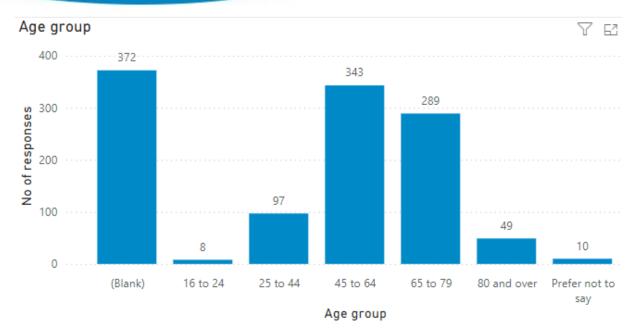


Community Engagement Survey Results

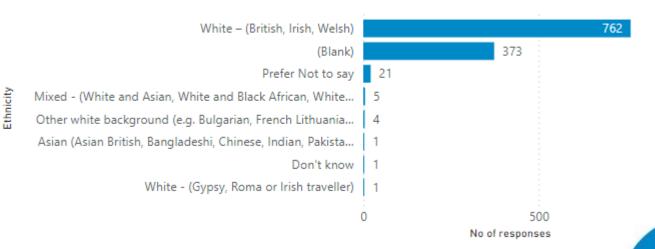
- 1,168 surveys completed during the consultation period which ran during the Spring period
- Again, the data in the survey is completely unrelated to the data metrics that were shown before



Survey Respondents: Demographics



What is your ethnic group?

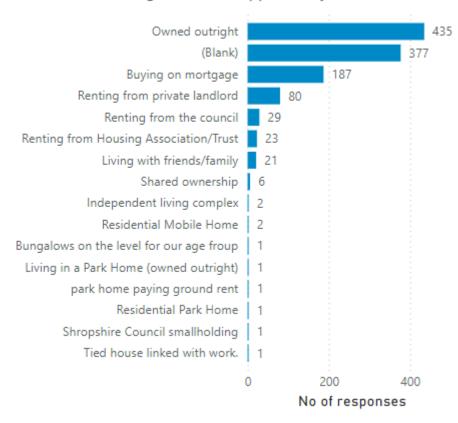




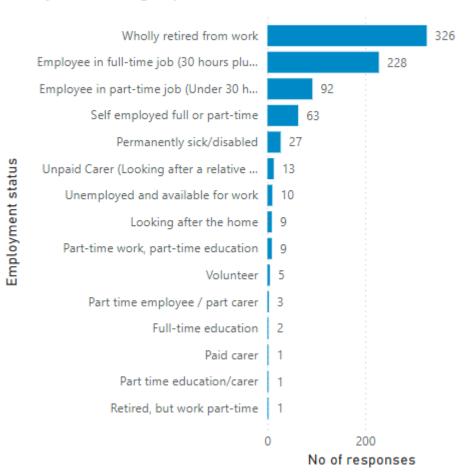


Survey Respondents: Demographics

Which of these housing situations applies to you?



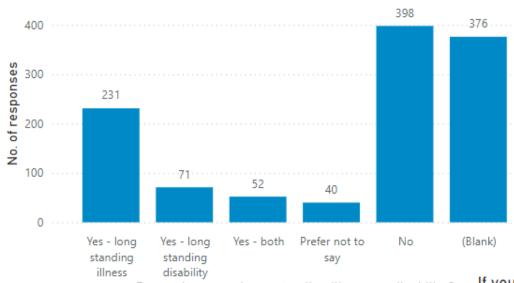
Employment status; which of these activities best describes what you are doing at present?





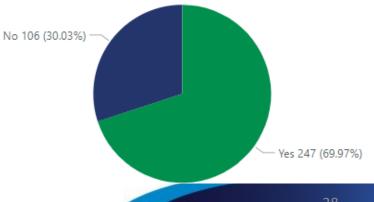
Survey Respondents: Demographics

Do you have any long-standing illness or disability?



Do you have any long-standing illness or disability?

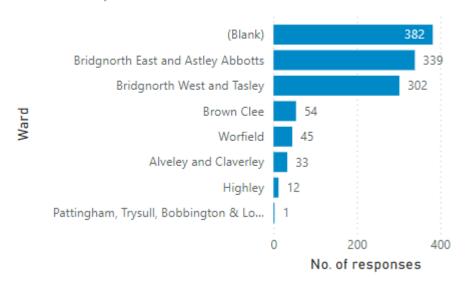
If you have a long-standing illness or disability, does it limit your activities in any way?

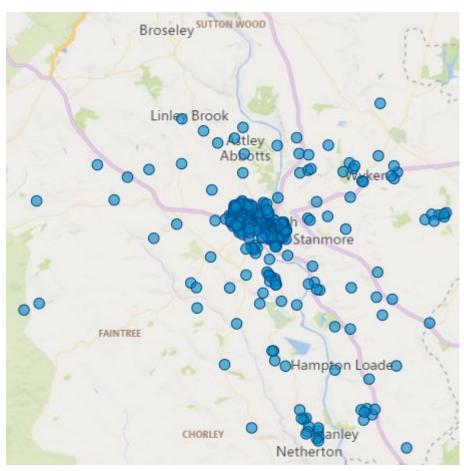




Where responses came from

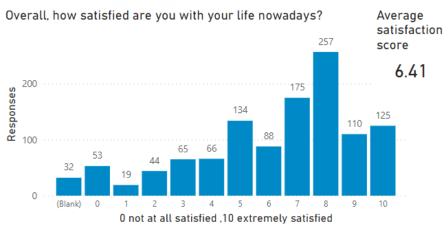
Ward of respondent



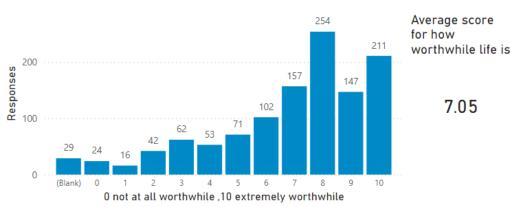


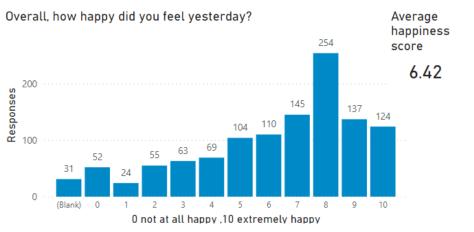


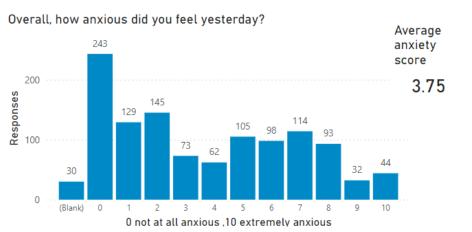
ONS Personal Wellbeing Questions





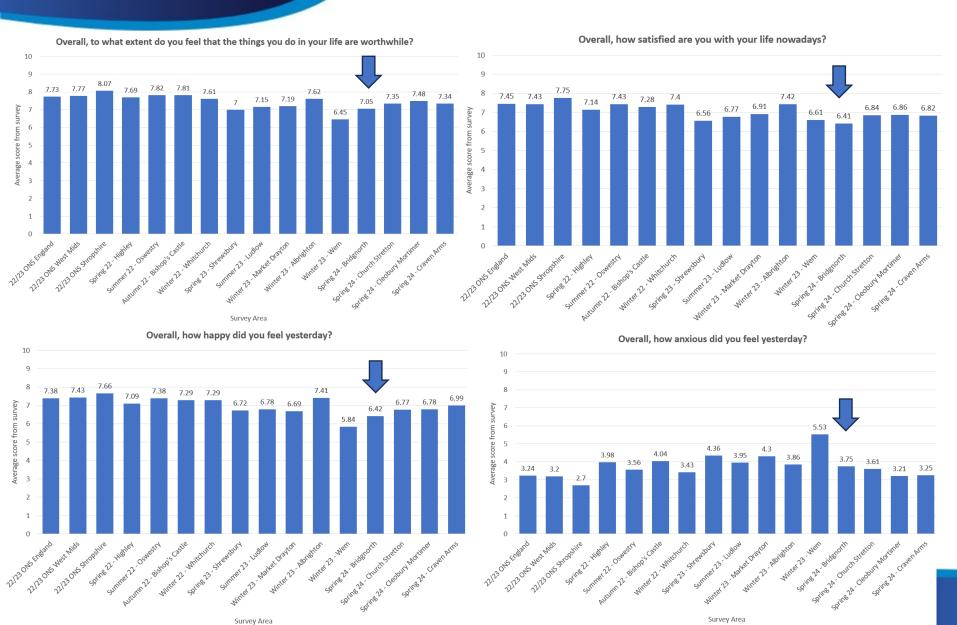






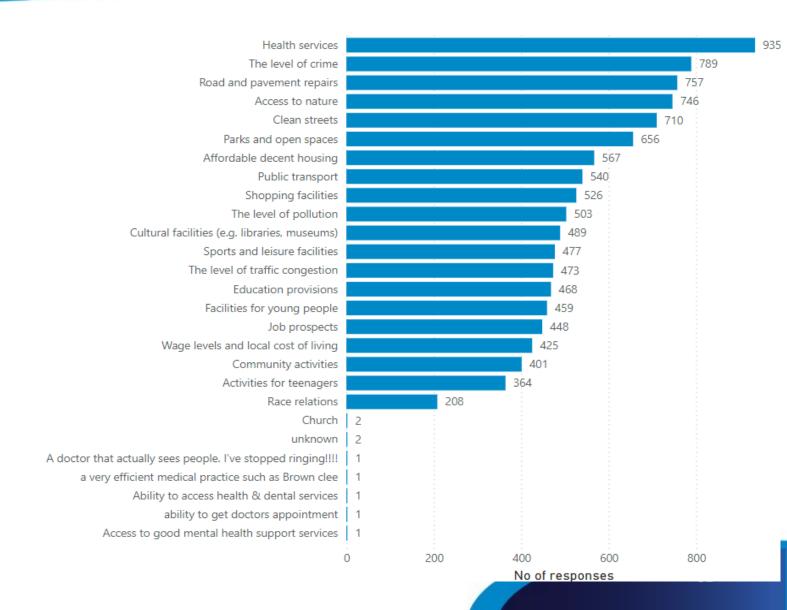


Comparison of Survey Scores to other areas



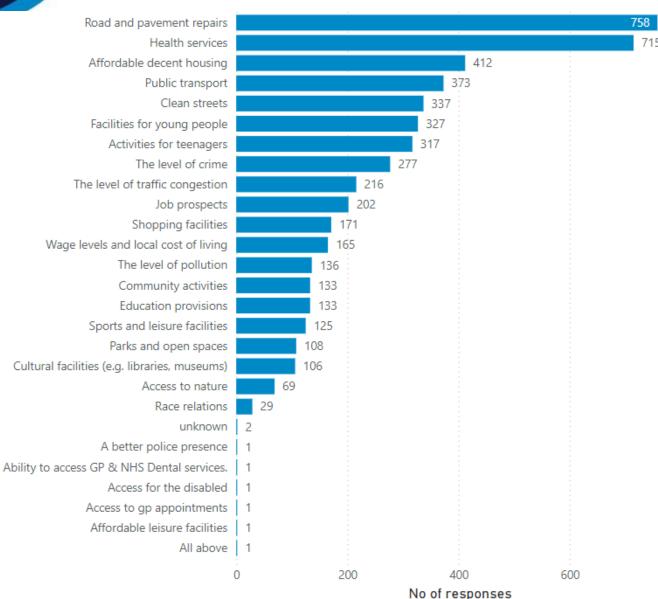


Thinking generally, which of the things below would you say are the most important in making somewhere a good place to live?





Thinking about this local area, which things do you think most need improving?





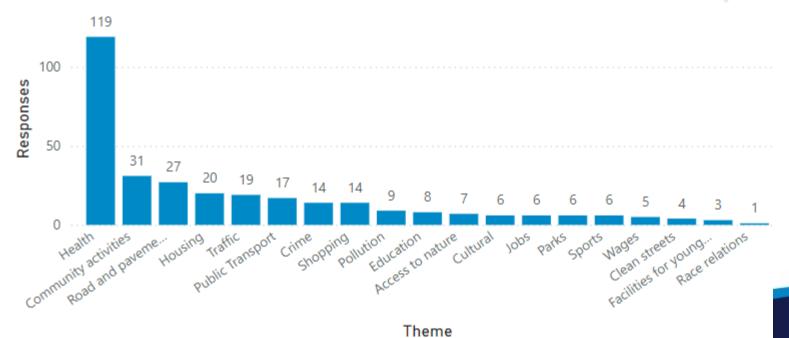
With regard to what need improving, can you say more?

Keywords

These are a summary of the main themes from the comment

Although most comments touched on several different themes







With regard to what needs improving, can you say more?

"In accepting budget constraints determined by central government policy Policing Road Maintenance and Health Services are the obvious areas where significant improvement is needed. Policing needs to be visible to be a deterrent. Public drug dealing is rife in Bridgnorth not least on the Low Town Community Centre Carpark. Although police and politicians have been notified repeatedly no apparent action has been taken. Pothole repair appears to be token - it should be taken back in house as the Council seem to be unable to manage the contracts they issue for this essential work. Health Services in the area vary between excellent and frustrating with not much in between. Major problem is getting an appointment at GP surgery - much of this caused by their in house system of not releasing enough slots for booking resulting in the daily 8.30am stampede on the telephone. There has to be a better way of doing it - the current system may work for the Practice but it doesn't for the customers."

"A manned police station, local police in the community, someone people can go and have a chat too (off-load)."

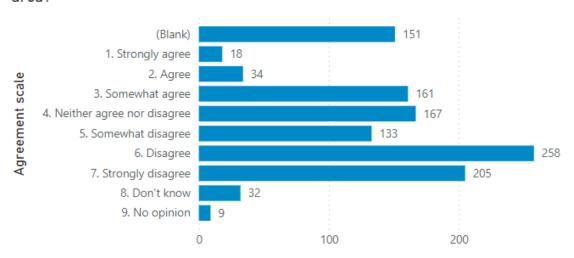
"Better access for mental health and bereavement facilities. More support for people that are struggling with weight problems they used to be help to stop facility at Bridgnorth practice which was fantastic but you stopped funding for this."

"Business rates need to come down to help town centre shops to survive. Potholes need fixing. More doctors are needed to cope with the extra housing being proposed."

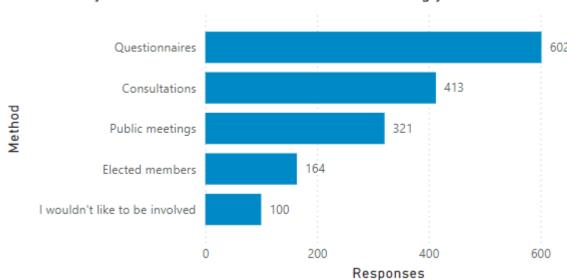


Influencing decisions

Do you agree or disagree that you can influence decisions affecting your local area?







"But I wouldn't like a box ticking exercise."

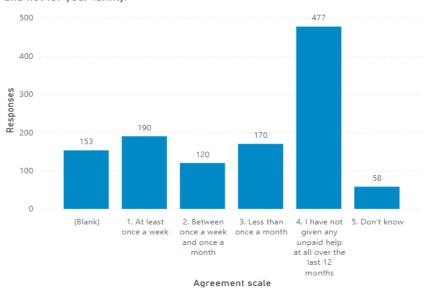
"But is any notice taken of results of questionnaires?"

"No point Shrewsbury gets it all, Bridgnorth get nothing"

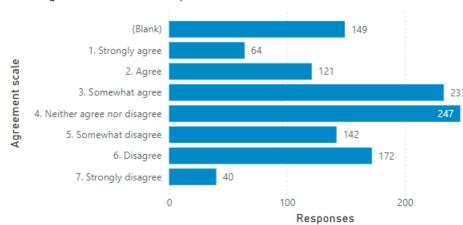


Community spirit

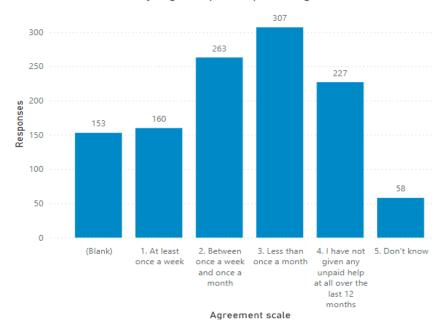
Overall, about how often over the last 12 months have you given unpaid help to any groups, clubs or organisations? Please only include work that is unpaid and not for your family.



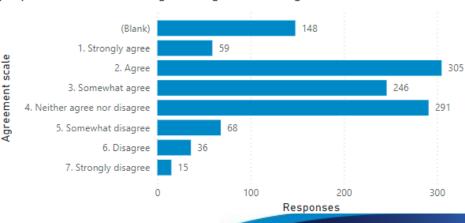
In your local area, would you agree that there's a problem with people not treating each other with respect and consideration?



Overall, how often have you give unpaid help to a neighbour?



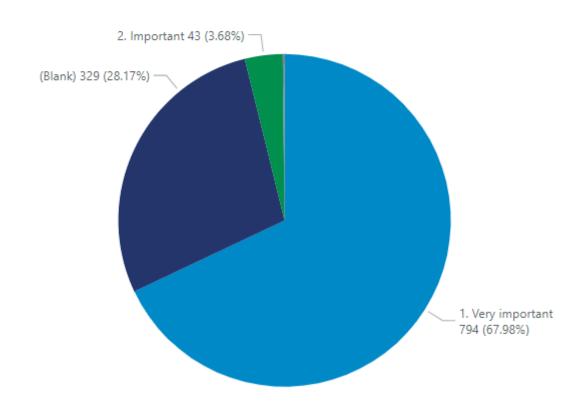
To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?





How important do you think health services (GP, dentist, hospital, other) are for you to be healthy and well?

How important do you think health services (GP, dentist, hospital, other) are for you to be healthy and well?





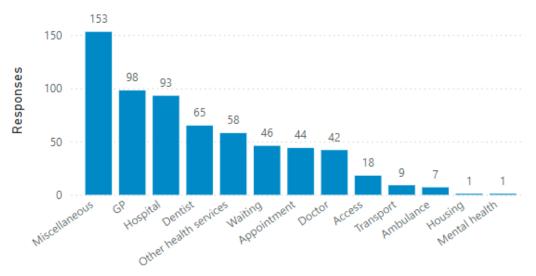
Tell us more about your local health services what works well

Keywords

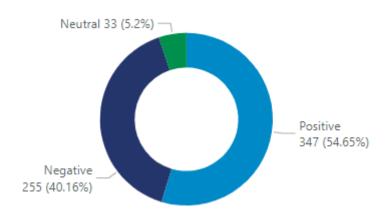
These are a summary of the main themes from the comment

Although most comments touched on several different themes

Main Theme



Main Sentiment



Theme

Miscellaneous includes a lot of comments such as "Everything", "Nothing works well", "Not much", or praise for staff but not specifying which



Selection of comments

"Access to our excellent GP services in DItton Priors is essential. They are patient focused and do not hide behind technology to screen access. The Princess Royal Hospital in Telford is very important as its closest to where we live though they are overstretched and need more funding. The Emergency Dept is over stretched and waiting times are very long."

"Accessibility - theyre local and easy to get to. Quality of care - always good when used. Availability - can usually get an appointment, although it can be a few days to wait."

"Bridgnorth is lucky to have amazing facilities and staff with the doctors, maternity services and the hospital."

"Dentistry - there are a few surgeries to choose from in the area."

"Excellent surgery in Bridgnorth. Also great to have a community hospital. Good pharmacies available for minor ailments"

"GP practice does all it can with the resources it has, MIU is a great resource but it feels like it could be busier and do more to take pressure off other services."

"Shropshire Doc were brilliant when my husband was terminally ill, as we're the district nurses and Severn Hospice Cae at Home "



Tell us more about your local health services, what could be better

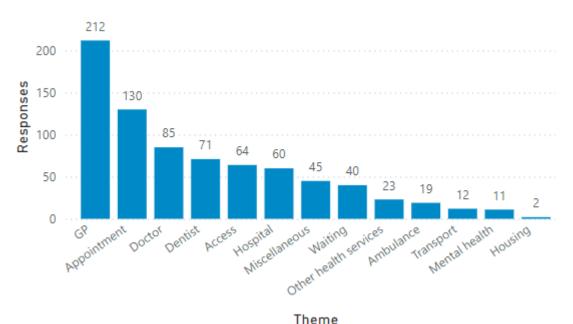
Keywords

These are a summary of the main themes from the comment

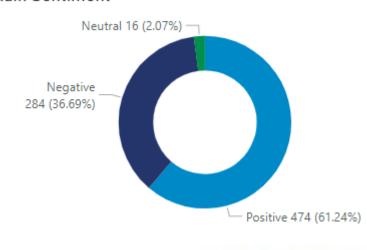
Although most comments touched on several different themes



Main Theme



Main Sentiment





Selection of comments

"doctors surgery has become the most stressful part of living in Bridgnorth. Getting an appointment is all but impossible. It manifests as the 8.30 stressful lottery. This week for instance at 8.30 I was at 44 in a queue, when I get to the front there are no apt's left and that there are now 50 in the queue behind me, so they aren't going to get an apt either.. I'm advised by the poor besieged staff to try again tomorrow, which in the past has the same result. This is a daily happening affecting the health and welfare of all trying to get to see a doctor. It seems to have worsened since they amalgamated with Highly. With the proposal of new housing for Bridgnorth, this situation needs to be addressed before adding more families to boiling pot."

"Access to mental health services for children and young adults. Not enough NHS dentists. More facilities at Bridgnorth Minor Injuries Unit and Hospital. Very high demand at Bridgnorth Medical Practice."

"Alverley needs a medication delivery service from their pharmacy to housebound Alverley residents such as a friend I visit there."

"Better mental health services, as someone with long standing mental illnesses, it's taken me 1 year to get access to any help, which I'm still waiting for. Also the dentistry accessibility is horrifying. I've not been to the dentist in 5 years due to this."

"If these were improved! MATERNITY UNIT is not in use which should be! We should be able to give birth at midwifery unit rather then hospitals!! It's extremely difficult to book an appointment from GP.. They don't have baby specialist doctors (pediatricians). Minor injury unit is only nurse based so it is very useless and you can wait very very long hours."



Selection of comments from the respondents under 25

- "Access to dentists"
- "a bigger gp for claverley would be ideal"
- "Waiting times, parking"
- "Not having to wait for an ambulance to come to Bridgnorth from Telford or Shrewsbury to go back there"
- "Quicker gp access. More nhs dentists"
- "Much better government funding, doctors that will actually listen to patients about their health concerns"
- "GPs Doctors need to listen"



These are a summary of the main themes from the comment

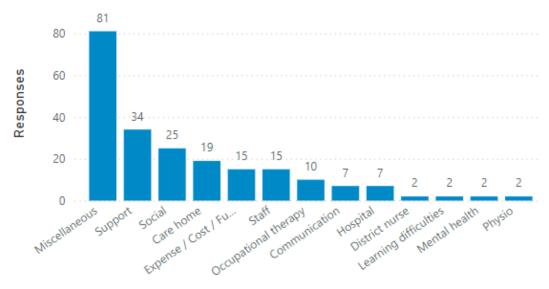
Although most comments touched on several different themes

Tell us more about your local social services – what works well

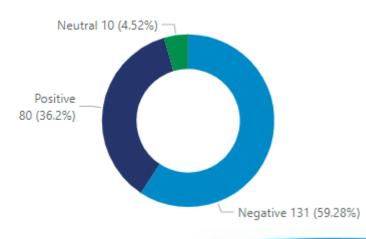
Keywords



Main Theme



Main Sentiment





Selection of comments

"Brilliant nurses / care within the community, district nurses are fabulous. Private care / assisted living facilities"

"Citizens advice helpful when accessing social services. Occupational therapy responsive"

"McMillan were an amazing team from past experiences."

"Mums just come out of hospital after a fall. A full care package was put in when she came out. Carers coming in 4 times a day. Their excellent. Main problem, there's no physiotherapy provided to get her up and walking again."

"Our health centre even with its understaffing levels, but this is credit to the staff who help make it work. Our local library is a fantastic venue for information, education and meeting social and council groups, as well as financial support from Barclays Bank who now operate there on a limited sphere."

"There are significant waiting lists for occupational therapy assessments in the county. Some people are waiting in excess hours of 12 months- this is putting people at risk of escalating health issues and potentially severe accidents. Social care assessments are also taking much longer than expected and the threshold bar for intervention is constantly increasing meaning situations need to be at their absolute worst before any support can be put in place. This is also putting people at unnecessary risk."



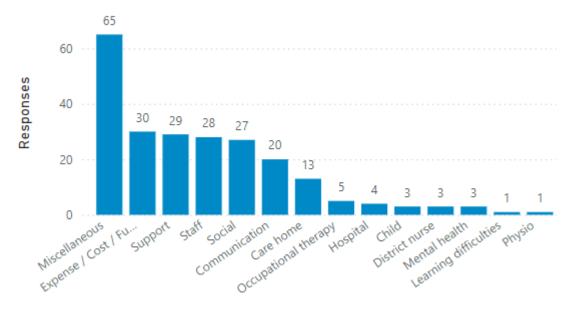
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Although most comments touched on several different themes

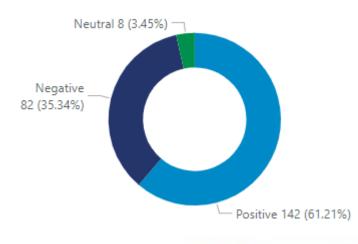
Tell us more about your local social services – what could be better



Main Theme



Main Sentiment





Selection of comments

"Better community support, more access to respite care for carers"

"Better trained care home staff, paying a decent wage to them. More advertising to assist those in community activities-something I've not heard about."

"Dad had to go into a nursing home because there were no carers available in the Bridgnorth area to enable him to go home from hospital. We only got funding for his care because he received a cancer diagnosis. We had been preparing to use our life savings up to that point, because he had Alzheimers. I think we all know that the social care system is broken."

"Lack carers preventing hospital discharges Lack of carers preventing hospital discharges "

"None. My partner has been left disabled following a stroke and we have received no help from social services. Not even a phone call. I am now a full time carer and have to work full time."

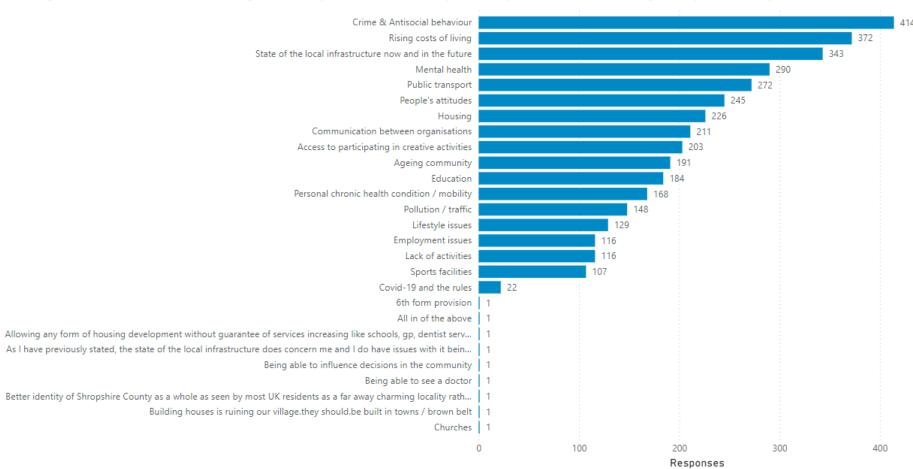
"Nothing works well, I have a severely Autistic son who has not been able to access any services as there are none available in Shropshire"

"See the real problems and offer support. I am regularly needed to help diffuse an abusive relationship with an alcoholic. There is no support for this strain on so many peoples lives"



Health services

Not including health services, which of the things below do you think are most important to your health and wellbeing in the place where you live?





What do you think the biggest health issues are that affect you and your family?

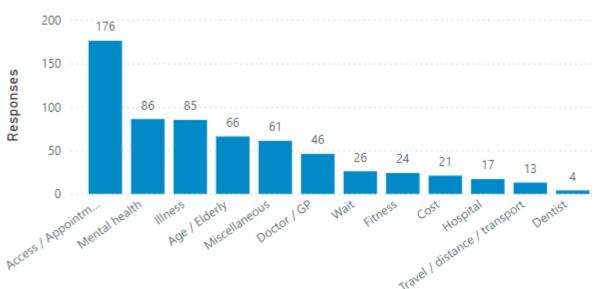
These are a summary of the main themes from the comment

Although most comments touched on several different themes

Keywords



Main Theme





What do you think the biggest health issues are that affect you and your family?

"5 years ago I was diagnosed with Parkinson's Disease - Medical Assistance in Shropshire non-existent!!"

"Access to emergency/hospital/GP care. Ability to get a GP appointment. Knowing an ambulance will respond quickly if we need one. Knowing we wouldn't be waiting for hours, or in an ambulance outside the A&E department, in agony after a fall or in dire health straits."

"Access to local groups and classes outside of the working day which isn't a gym. Mental health is huge amongst you people and having tried to get help for my anxious son, it was impossible as he was low level but surely addressing that would stop issues escalating."

"Ageing and the shrinking workforce. There won't be people to look after me in my old age."

"Lack of inclusive sports and social activities including music for children with special needs. Difficult to gain GP appointment."

"Mental health from abusive relationships and addiction. This has impacted on physical health too. Mental health issues from physical abuse from an elderly relative to me multiple years ago. Who can I really talk to about this. No one listens or cares."

"Poor housing e.g windows past their 20 year lifespan council no replacing making houses cold damp with mould"



What do you think the biggest health issues are that affect you and your family? - The respondents under 25

"Mental health

"mental health, not being able to get out the house really, having nowhere to go with no transport"

"Housing because of the rising costs of living"

"Anxiety about the state of our 2 hospitals in telford & shrewsbury & what would happen to me if i had to be admitted. Ambulance waiting times"

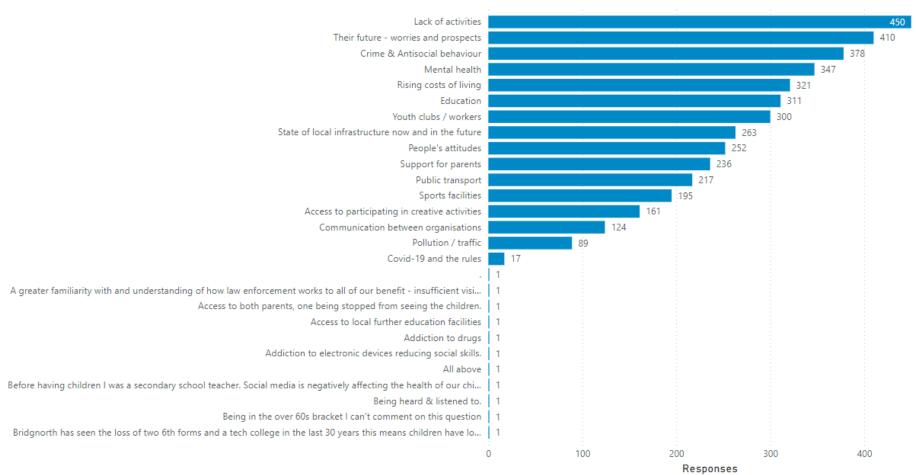
"Personal chronic health conditions

"Stroke"



Issues for Children and Young People

Not including health services, which of the things below do you think are the biggest issues facing children and young people's health and wellbeing where you live?





These are a summary of the main themes from the comment

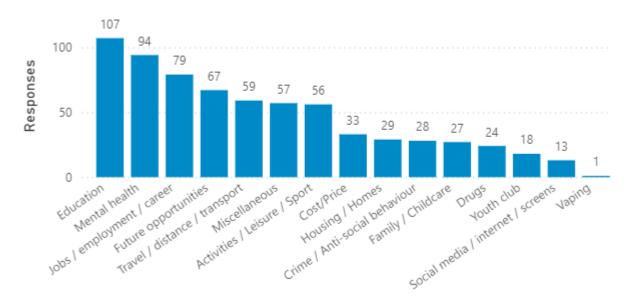
Although most comments touched on several different themes

What issues most need to be addressed to support children and young people?

Keywords



Main Theme





What issues most need to be addressed to support children and young people?

"A safer place to cross the main road when returning from school bus stop also a footpath to the local school worfield would encourage a walk to and from school instead of a drive which is at the moment the safest alternative "

"Affordable housing and jobs so that staying here is a viable option. Better facilities for sport and leisure- ours are nearly 50 years old and neither school has had a great deal of investment. More investment in Sen and emotional and well being support in schools. Post 16 provision "

"For my child with special needs, there are no art/craft clubs he can get into. Also no clubs or activities at all nearby specifically for children with special needs"

"I teach students who go without food because of poverty. There also needs to be better education about healthy eating and lifestyle - lots of my students eat fast food all day rather than eating healthy food with their families. They also work excessive hours to earn money, affecting their education. Also - phone addiction. "

"It doesn't make sense to keep closing facilities for young people. They need places to go and activities to do that are affordable. Provide better transport to get to colleges."

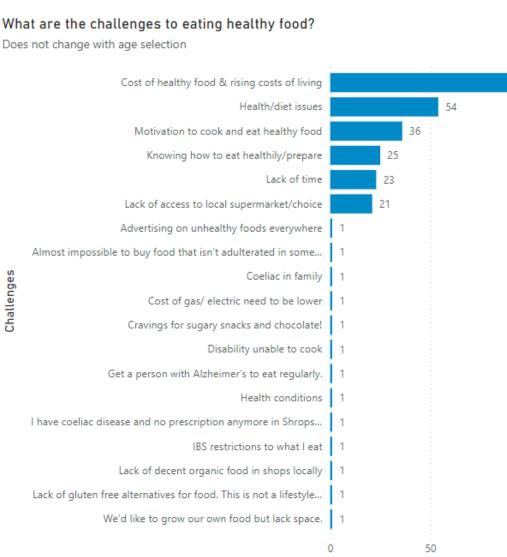
"not everyone is the same - some people come from wealthier families, some not. living in claverley, there are not any job opportunities going, there is no public transport so it isn't easy to get out unless relying on other people. living here is trapping, i can't wait to move out when i am older."

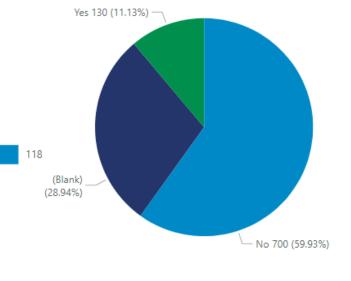


Are there challenges for you and your family in eating healthy food?

What are the challenges to eating healthy food?

Challenges



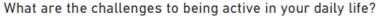


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Responses

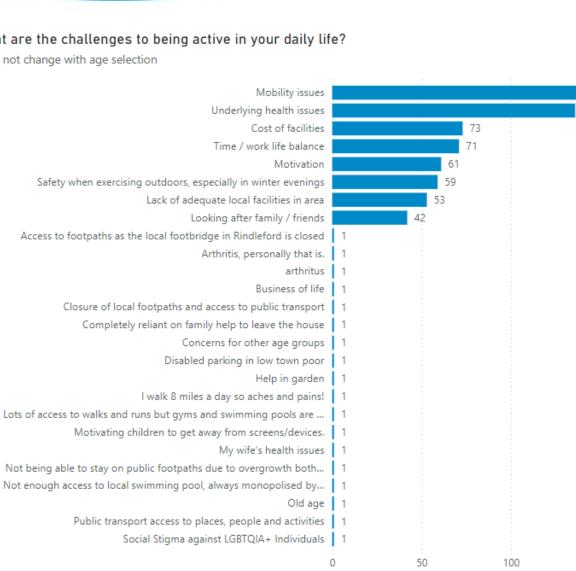


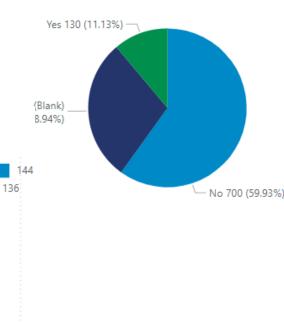
Are there challenges for you and your family in regard to being active in your daily life?



Does not change with age selection

Challenges





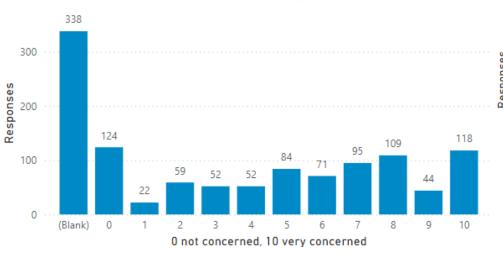
150

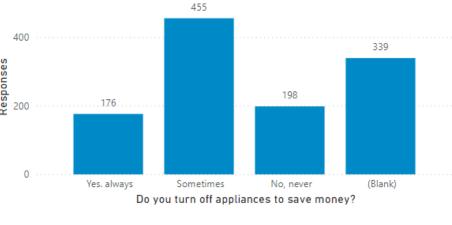
Responses



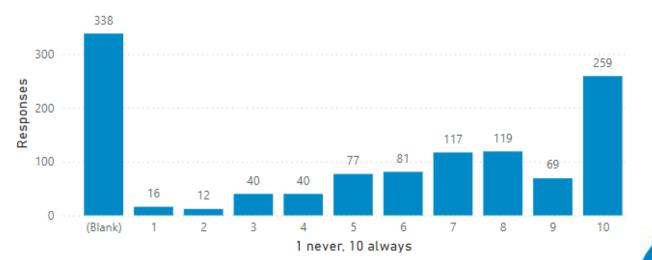
To save money, do you turn off heating / appliances even if it means feeling chilly or cold?







How often are you able to heat your home to a comfortable temperature in cold weather?





These are a summary of the main themes from the comment

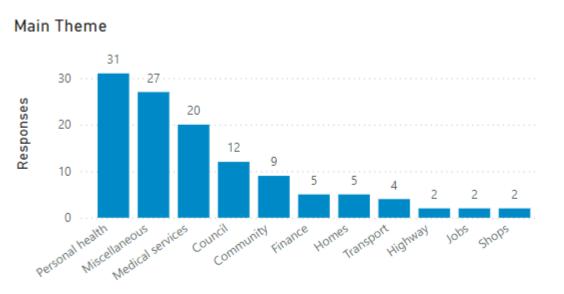
Although most comments touched on several different themes

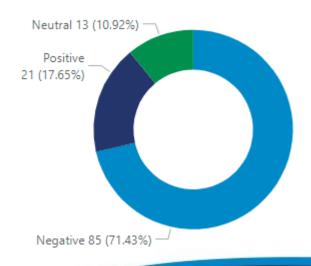
Is there anything else you would like to add?

Keywords



Main Sentiment







Some Other comments

"Access to information about help in your home because of disability"

"Do not close the Bridgnorth tip and keep the green bin collection service without (extra) charge to avoid encouraging more fly tipping"

"Having only recently moved to Bridgnorth. I feel a welcome to B'north booklet or info pack would have been a great help.. "

"I do feel the overall standard of the Bridgnorth area has gradually gone downhill due to lack of policing, dirty streets, poor roads and general lack of doctor and dentist availability. A lot of these I think are due to Shrewsbury having the lions share of monies available."

"More local, clean toilets in the town "

"Please listen to what is being said to you in these surveys. Repair the roads we travel on, provide better systems for booking in with GP, help make it more affordable for people to live comfortably."

"Quatt Village Hall is fantastic and Steph who runs it is amazing "

"The older generations attitude to young people in the streets its not okay"



Group Discussion

- 1. What are the key themes for the Bridgnorth Place Plan Area?
- 2. What is already happening around the key themes?
- 3. What actions do we need to take to improve the key themes?