Shropshire Council

Joint Strategic Needs Assessment (JSNA): Place-based approach

Stakeholder Event – Wem and surrounding area

Overview

- What is a JSNA
- Why and what is a needs assessment?
- Initial work to date
- Next Steps

What is a Joint Strategic Needs Assessment?

Local Authorities and CCGs (now ICS) have a legal Statutory Duty to undertake a Joint Strategic Needs Assessment (JSNA), through the health and wellbeing board.

The JSNA seeks to identify **current** and **future health and wellbeing** needs in the local population and identify strategic **priorities** to inform commissioning of services based on those needs.

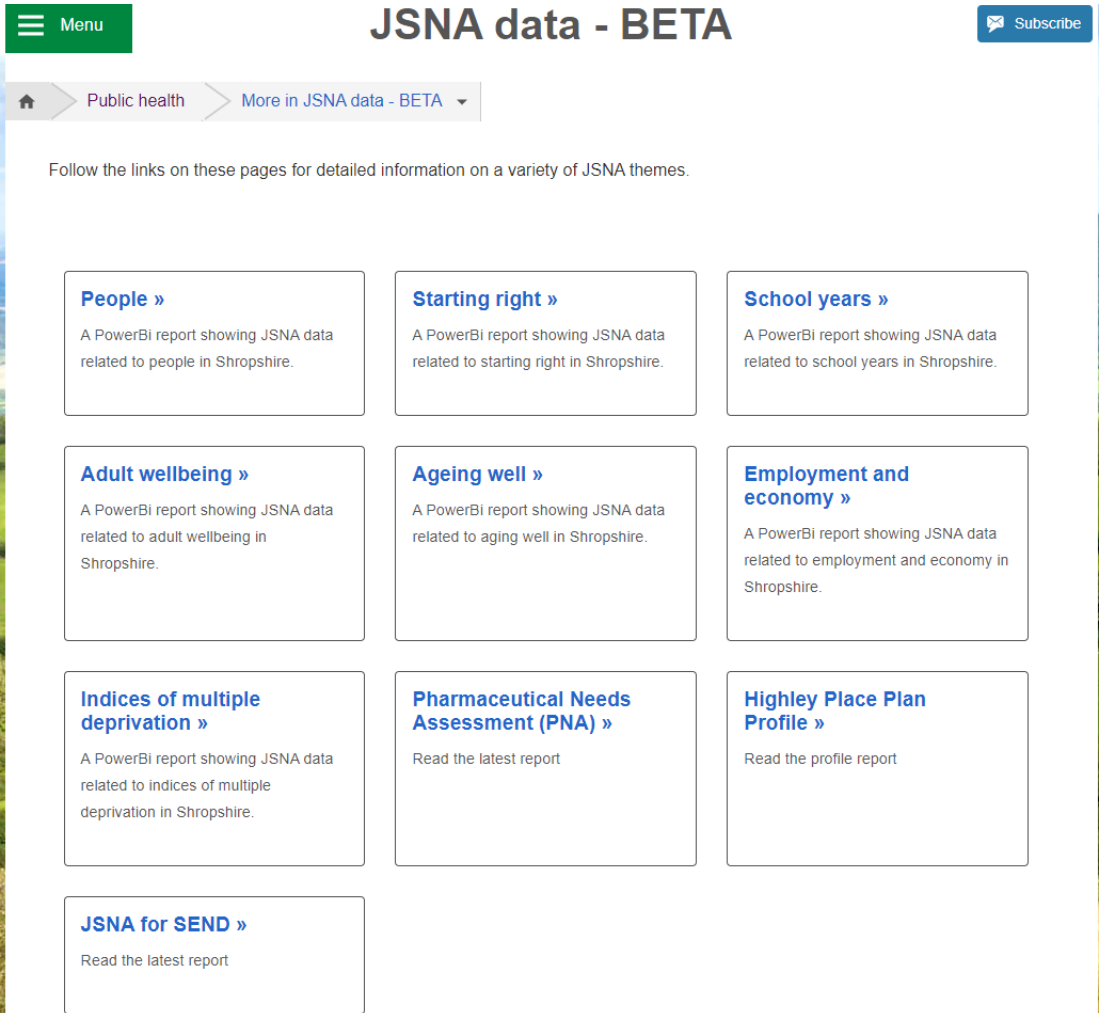
These priorities in turn inform the **Health and Wellbeing Strategy** and **Integrated Care Strategy**, key documents as a basis for commissioning health and social care services in the local area. We also believe they should support local **partners/communities' priorities**.

In Shropshire, our **JSNA takes three types**:

- Web based profiling Tool
- Thematic Needs Assessments - e.g., pharmacy, drug and alcohol and children
- **Place Based Needs Assessments**

JSNA Web Based Profiler Tool

https://www.shropshire.gov.uk/public-health/jsna-data-beta/



The web-based JSNA is an interactive tool that allows users to explore data relating to health need in Shropshire.

Shropshire together

Shropshire Health and Wellbeing Strategy 2022 – 2027

Vision:

For Shropshire people to be the healthiest and most fulfilled in England

- Reducing inequalities
- Improving Population Health
- Working with and building strong and vibrant communities
- Joined up working

Indicator	Period	Shropshire			Region England	England	England		
		Recent Trend	Count	Value	Value	Value	Worst/ Lowest	Range	Best/ Highest
Life expectancy and causes of death									
Life expectancy at birth (Male)	2018 - 20	–	-	80.2	78.5	79.4	74.1		
Life expectancy at birth (Female)	2018 - 20	–	-	83.7	82.5	83.1	79.0		
Under 75 mortality rate from all causes	2018 - 20	–	3,043	296.5	365.2	336.5	570.7		220.1
Under 75 mortality rate from all cardiovascular diseases	2017 - 19	–	616	59.4	77.0	70.4	121.6		39.8
Under 75 mortality rate from cancer	2017 - 19	–	1,239	119.0	135.0	129.2	182.4		87.4
Suicide rate	2018 - 20	–	96	11.4	10.5	10.4	20.3		5.0
Injuries and ill health									
Killed and seriously injured (KSI) casualties on England's roads (historic data)	2016 - 18	–	-	-	-	-	-		- -
Emergency Hospital Admissions for Intentional Self-Harm	2020/21	→	435	146.8	166.6	181.2	471.7		41.5
Hip fractures in people aged 65 and over	2020/21	→	455	553	584	529	746		
Cancer diagnosed at early stage (experimental statistics)	2017	→	693	49.2%	51.4%	52.2%	36.8%		61.0%
Estimated diabetes diagnosis rate	2018	–	-	71.4%	86.3%	78.0%	54.3%		%
Estimated dementia diagnosis rate (aged 65 and over) < 66.7% (significantly)	2022	→	3,251	60.1%	58.9%	62.0%	41.2%		
Behavioural risk factors									
Admission episodes for alcohol-specific conditions - Under 18s	2018/19 - 20/21	–	40	22.2	24.9	29.3	84.0		7.7
Admission episodes for alcohol-related conditions (Narrow): Old Method	2018/19	↑	2,368	689	739	664	1,127		389
Smoking Prevalence in adults (18+) - current smokers (APS)	2019	–	36,082	13.7%	14.1%	13.9%	27.5%		.4%
Percentage of physically active adults	2020/21	–	-	72.9%	63.0%	65.9%	48.8%		3.4%
Percentage of adults (aged 18+) classified as overweight or obese	2020/21	–	-	68.0%	66.8%	63.5%	76.3%		
Child health									
Under 18s conception rate / 1,000	2020	→	62	11.5	15.1	13.0	30.4		2.1
Smoking status at time of delivery	2020/21	→	264	11.0%	10.6%	9.6%	21.4%		1.8%
Breastfeeding initiation	2016/17	–	2,019	78.4%	68.9%	74.5%	37.9%		96.7%
Infant mortality rate	2018 - 20	–	37	4.7	5.6	3.9	8.3		0.8
Year 6: Prevalence of obesity (including severe obesity)	2019/20	→	-	15.1%*	23.9%	21.0%	30.1%		
Inequalities									
Deprivation score (IMD 2015)	2015	–	-	16.7	-	21.8	42.0		5.0
Smoking prevalence in adults in routine and manual occupations (18-64) - current smokers (APS)	2019	–	-	25.6%	23.3%	24.5%	60.3%		3.5%
Inequality in life expectancy at birth (Male)	2018 - 20	–	-	5.5	10.1	9.7	17.0		
Inequality in life expectancy at birth (Female)	2018 - 20	–	-	3.5	7.9	7.9	13.9		
Wider determinants of health									
Children in low income families (under 16s)	2016	↓	5,850	12.2%	20.3%	17.0%	31.8%		.8%
Average Attainment 8 score	2020/21	–	146,700	50.3	49.5	50.9	42.7		
Percentage of people in employment	2020/21	→	139,300	76.4%	73.7%	75.1%	59.5%		%
Statutory homelessness - Eligible homeless people not in priority need	2017/18	→	388	2.8	1.1	0.8	-		*Insufficient number of values for a spine chart*
Violent crime - hospital admissions for violence (including sexual violence)	2018/19 - 20/21	–	170	20.0	37.7	41.9	116.8		7.9
Health protection									
Excess winter deaths index	Aug 2019 - Jul 2020	–	190	16.7%	18.0%	17.4%	50.2%		0.7%
New STI diagnoses (exc chlamydia aged <25) / 100,000	2020	→	582	299	442	619	3,547		158
TB incidence (three year average)	2018 - 20	–	19	2.0	9.8	8.0	43.1		0.3

People in Shropshire are living longer, but not necessarily healthier lives…

Measure	England	Shropshire	Range (Ward)	Range (Ward)
IMD Score (higher score = more deprivation)	21.7	17.2	3.7 (Copthorne)	37.6 (Harlescott)
Life expectancy at birth, (Male)	79.5	80.3	75.6 (Sundorne)	85.4 (Copthorne)
Life expectancy at birth, (Female)	83.2	83.6	78.7 (Sundorne)	89.2 (Clun)
Deaths all causes, all ages, SMR	100	95.7	62.8 (Copthorne)	141 (Worfield)
Deaths all causes, under 75, SMR	100	88.3	45.9 (Clun)	144.6 (Sundorne)
Preventable deaths, under 75, SMR	100	84.3	41.9 (Clun)	157.0 (Underdale)

Indicator	Shropshire	England
Healthy Life Expectancy (HLE) Males	62.8	63.1
Inequality in HLE Males	5.5	9.7
HLE Females	67.1	63.9
Inequality in HLE Females	3.5	7.9

Ward	Cheswardine	Prees
Male Life Expectancy	78.2 years	81.4 years
Female Life Expectancy	83.0 years	84.7 years

Fingertips, Local Health, Public Health Data for small geographic areas

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JSNA Place Based Geographies

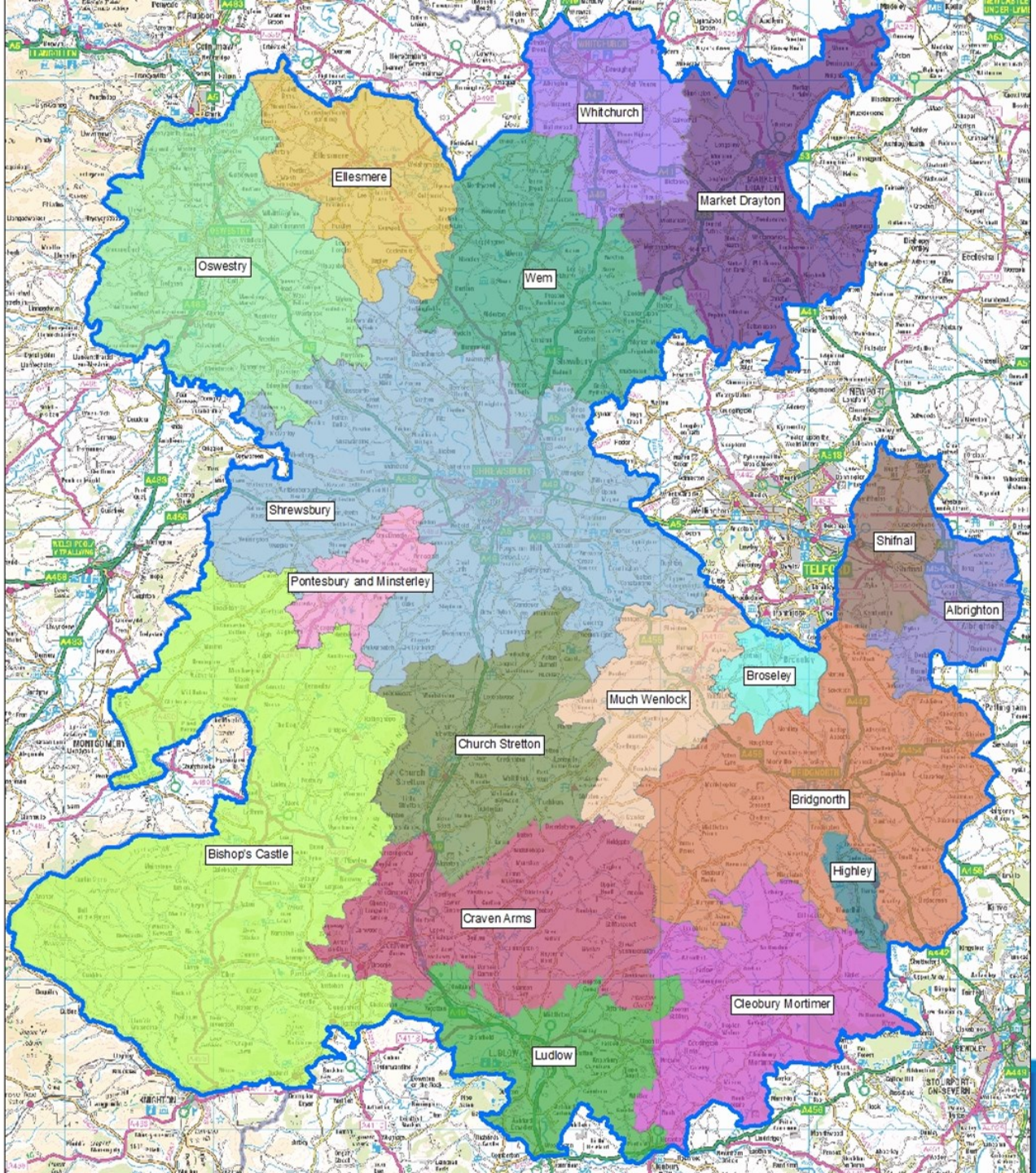
JSNA's for Shropshire and Place Plan Areas (PPA)

18 PPA focused mainly on a market town and its surrounding rural communities.

PPA's are based along geographical/communities' boundaries not political ones.

Capture the uniqueness of the areas in Shropshire.

Identify meaningful local differences and areas of need.



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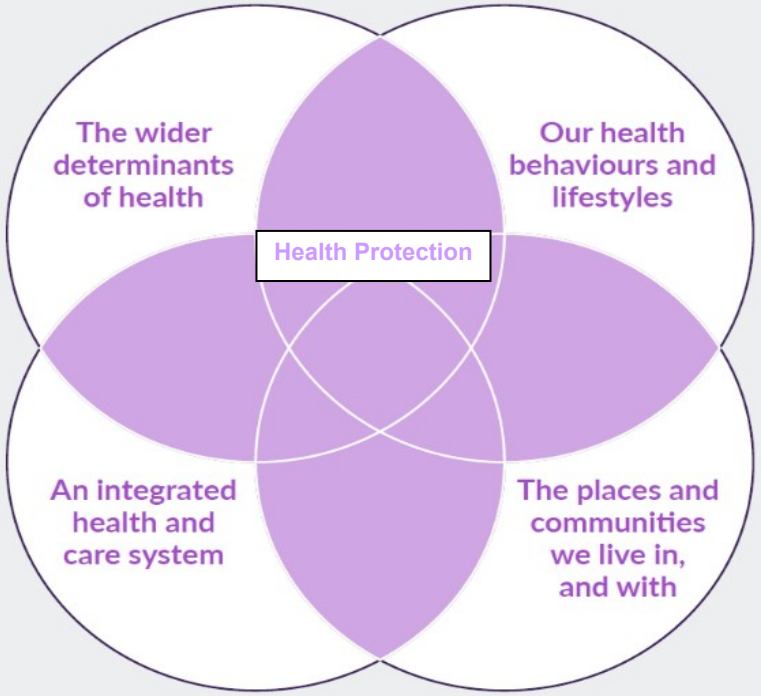
What makes us healthy?

10% of a population's health and wellbeing is linked to healthcare access

Understanding and Addressing Inequalities
– taking a preventative approach

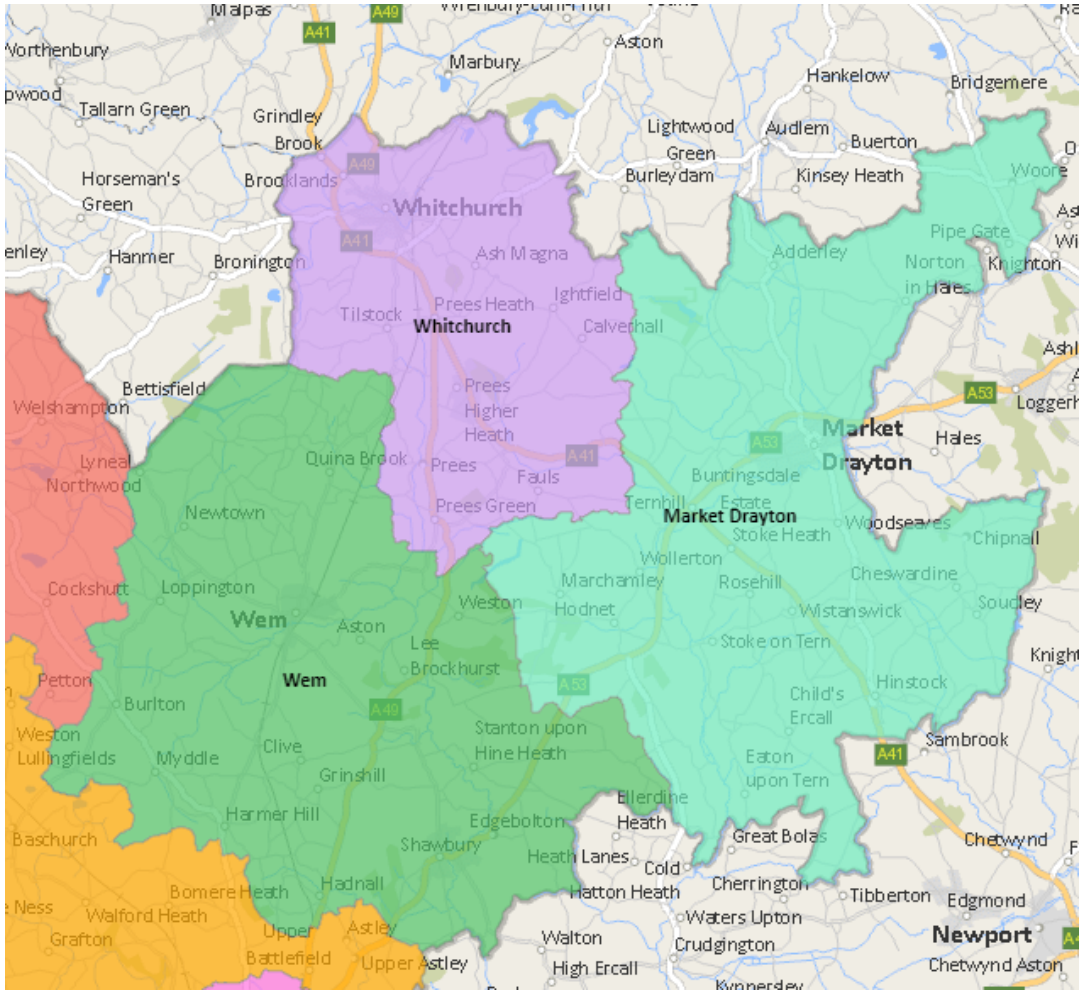


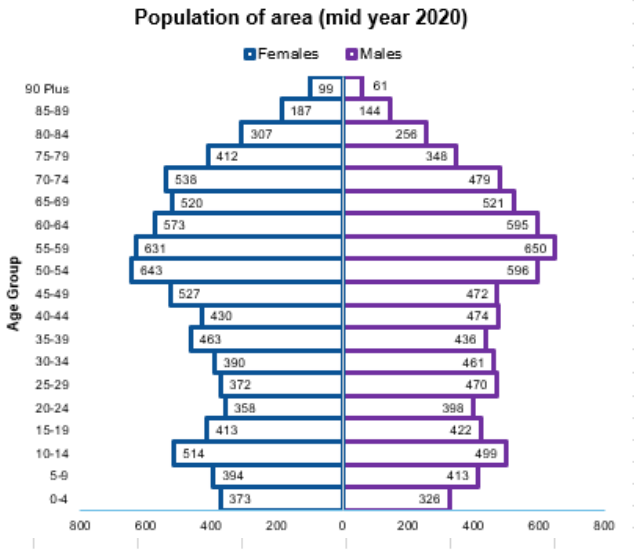
Understanding our Population Health/Population Health Management (Insight/JSNA)

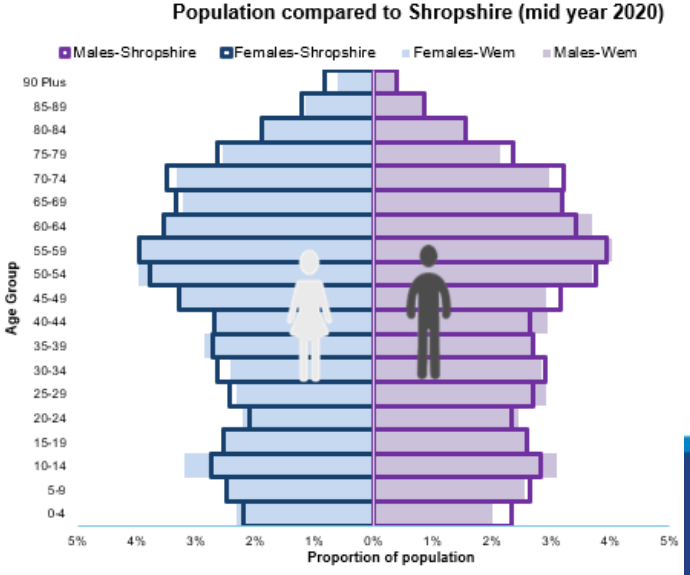
Wem Place Plan
Examples of Key Health and Wellbeing Data

Wem Place Plan Area

Interactive map here:
https://shropshire.maps.arcgis.com/apps/webappviewer/index.html?id=fa75f921e771451382533a854cce6a1e







Wem Place Plan Area

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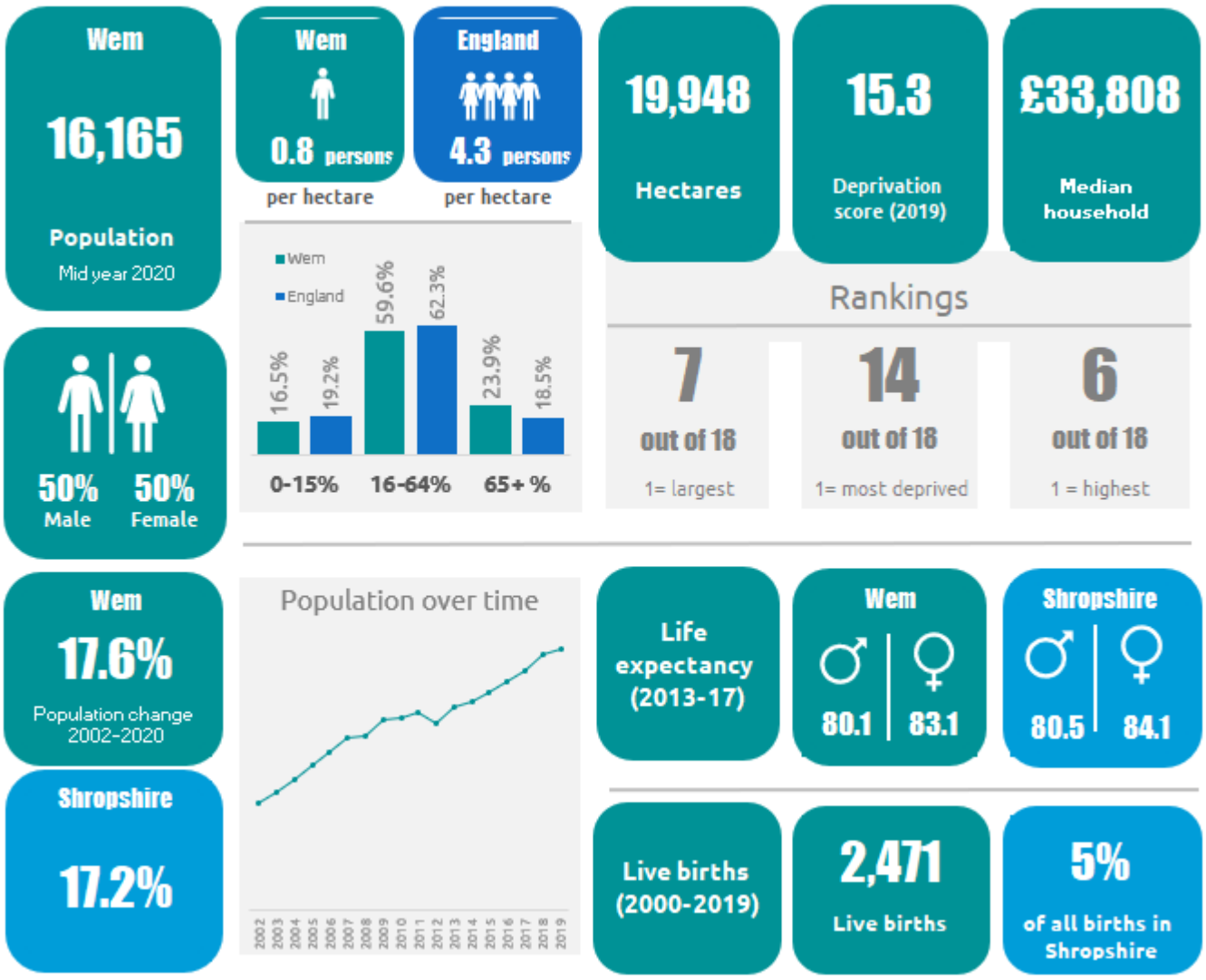


Wem Place Plan Area

- We collected various data indicators locally
- The metrics were based on nationally collected data where it is possible to break down to a smaller geography
- Same metrics have been used in the previous place plan events (Highley, Oswestry, Bishop's Castle, Whitchurch, Shrewsbury, Ludlow, Market Drayton and Albrighton)
- This is a starting point. These metrics will be revisited and expanded to take into account further data sources
- These metrics are data based and completely unrelated to the engagement survey shown later!
- We have grouped these data metrics together in order to give an overview of each place plan area – breakdown on following slides

Healthy People

Education

- How far to people need to travel?
- What are the needs of adults?
- How are school children performing?

Health

- How long are people living?
- How well are people living?
- How many people have a long-term illness?

Relationships & Trust

- What is the crime rate?
- How many people older people are living alone?

Healthy Economy

Equality

- Are houses affordable?
- Is the income of residents similar?
- Are some areas wealthier than others?

Economy

- How many working age people are unemployed?
- What's the medium income?
- How many people have a dependent?

Cost of living

- How many people claim benefits?
- Can people heat their homes?
- How many households are on low income?

Healthy Environment

Transport & mobility

- How far is the nearest supermarket?
- How close is the local primary school?
- How close is the GP?

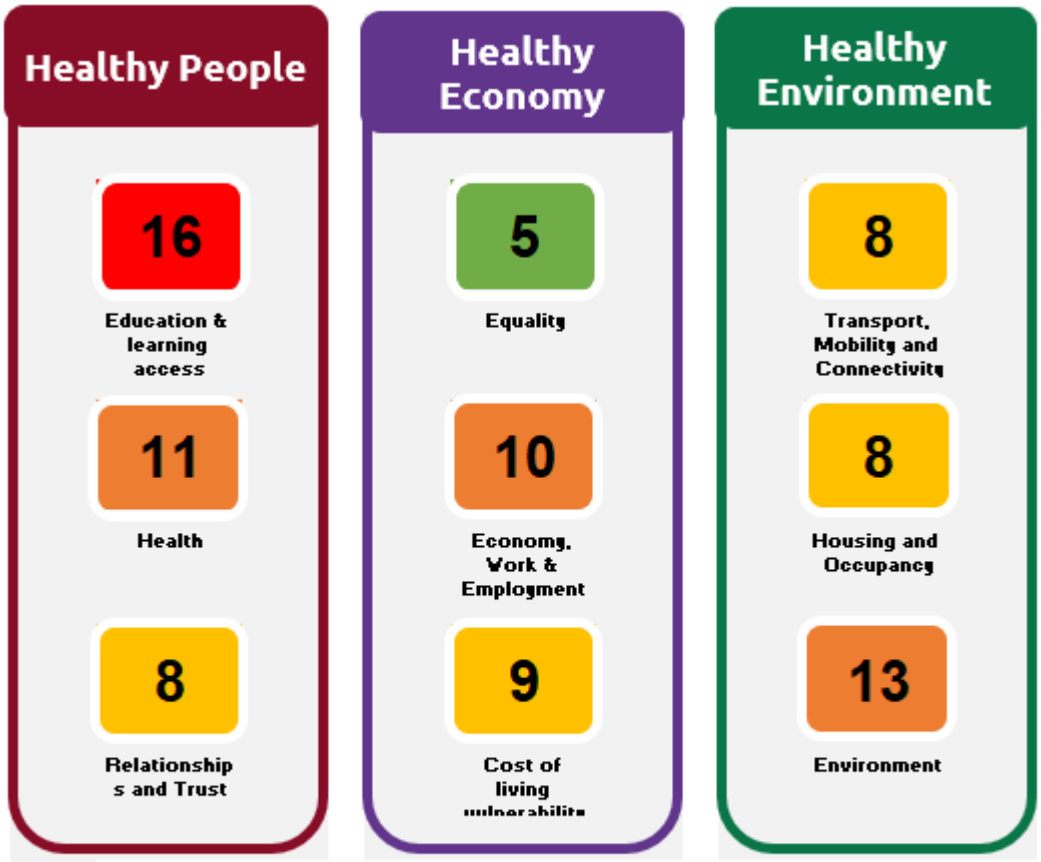
Housing

- Are houses affordable for residents?
- Is the housing suitable for people's needs
- What is quality of the houses in the area?

Environment

- Do people have access to green space?
- What is the air quality like?
- How many road traffic accidents are there?

How does Wem overall compare to the 17 other areas?



Group	Definition	Label
1st quartile	Top 25% of the 18 Place plan areas	Best
2nd quartile	Areas that lie between 25% and 50% in the rankings	Better than average
3rd quartile	Areas that lie between 50% and 75% in the rankings	Worst than average
4th quartile	Worst 25% of the 18 Place plan areas	Worst

Strengths

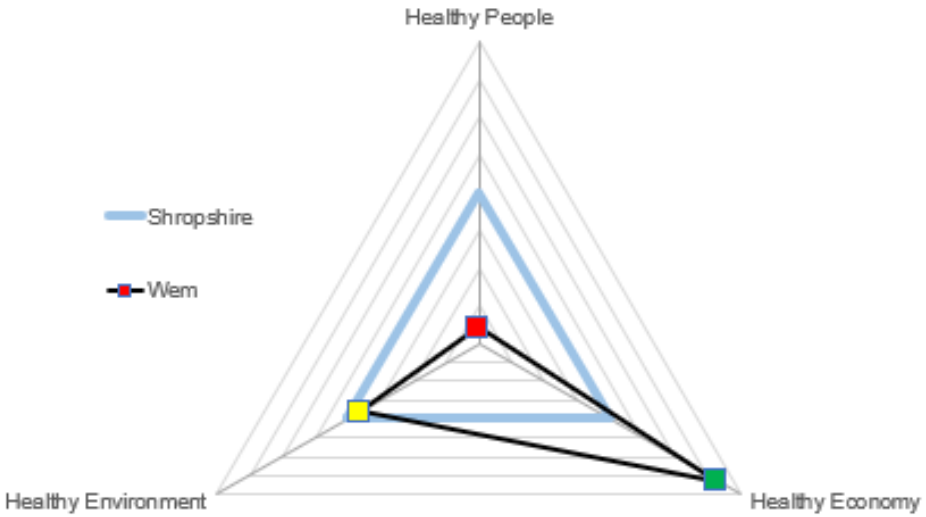
- Equality

Challenges

- Education & learning access

Wem Health & Wellbeing Index: Overview

Healthy People



Healthy Environment

Healthy Economy

Compared to Shropshire average:

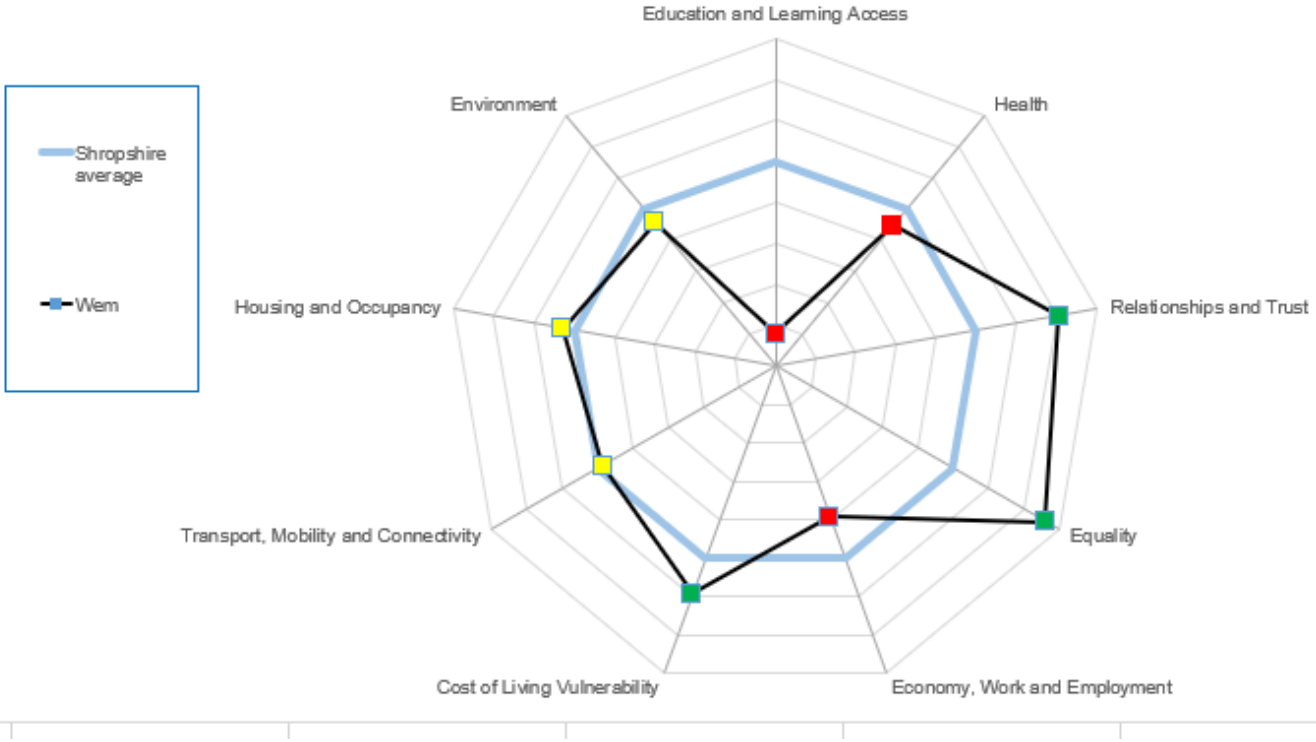
Better:

Healthy Economy

Worse:

Healthy People

Wem Health & Wellbeing Index: Sub-themes



Identifies where Wem is stronger or weaker for the specific themes.

Stronger:

- Relationships and trust
- Equality
- Cost of Living Vulnerability

Weaker:

- Education and learning access
- Health
- Equality
- Economy, Work and Employment

Shropshire Council

Source: SATH Maternity Dataset for 2017/18, 2018/19, 2019/20, 2020/21 and 2021/22

Smoking at time of delivery

- Wem had 557 deliveries between 2017/18 and 2021/22, which is the 5th highest of the 18 place plan areas.
- However, the rate of smoking (9.3%) was the 7th lowest place plan area, similar to Shropshire's (10.7%)

Smoking at Delivery data for Shropshire and Wem Place Plan Area, 2017/18 to 2021/22

Area name	Number of deliveries	Percentage of mothers who were known to be smoking at time of delivery	Statistical comparison against Shropshire
Wem Place Plan Overall	557	9.3%	Similar
Shropshire	**9,626**	**10.7%**	-
England		**10.1%**	

Disease Prevalence

There are differences in disease prevalence within the Wem area. RAG rating place plan area against Shropshire, Telford and Wrekin CCG prevalence

Disease or condition	Wem Place Plan Area	NHS Shropshire, Telford and Wrekin CCG	ENGLAND
Atrial Fibrillation Prevalence	2.9% H	**2.5%**	**2.1%**
Asthma Prevalence (6+)	7.6% H	**7.1%**	**6.5%**
CHD Prevalence	3.9% H	**3.5%**	**3.0%**
COPD Prevalence	1.8% S	**2.0%**	**1.9%**
Dementia Prevalence	0.8% S	**0.9%**	**0.7%**
Depression Prevalence (18+)	12.4% L	**14.5%**	**12.7%**
Heart Failure Prevalence	0.8% S	**0.9%**	**1.0%**
Hypertension Prevalence	17.1% H	**15.6%**	**14.0%**
Learning disabilities Prevalence	0.5% S	**0.5%**	**0.5%**
Mental health Prevalence	0.5% L	**0.8%**	**0.95%**
Obesity Prevalence (18+)	7.9% H	**7.3%**	**9.7%**
Peripheral arterial disease Prevalence	1.0% H	**0.8%**	**0.6%**
Stroke and transient ischaemic attack Prevalence	2.9% H	**2.4%**	**1.8%**

Wider determinants of health

There are differences between wards within the Wem area across a number of wider determinants, Ranking : **1 = worst, 63 = best**)

Ward (2022)	Unemployment, 2021-22	Child Poverty, English Indices of Deprivation, 2019	Income deprivation, English Indices of Deprivation, 2019	IMD Score, 2019	Long term unemployment, 2021-22	General fertility rate: live births per 1,000 women aged 15-44 years, 2016-20	A&E attendances in under 5 years old, three year average	Emergency admissions in under 5s, 2016/17 to 2020/21
Shawbury	52	44	52	41	40	57	27	5
The Meres	29	20	18	28	33	37	51	61
Wem	8	41	18	26	1	56	34	55

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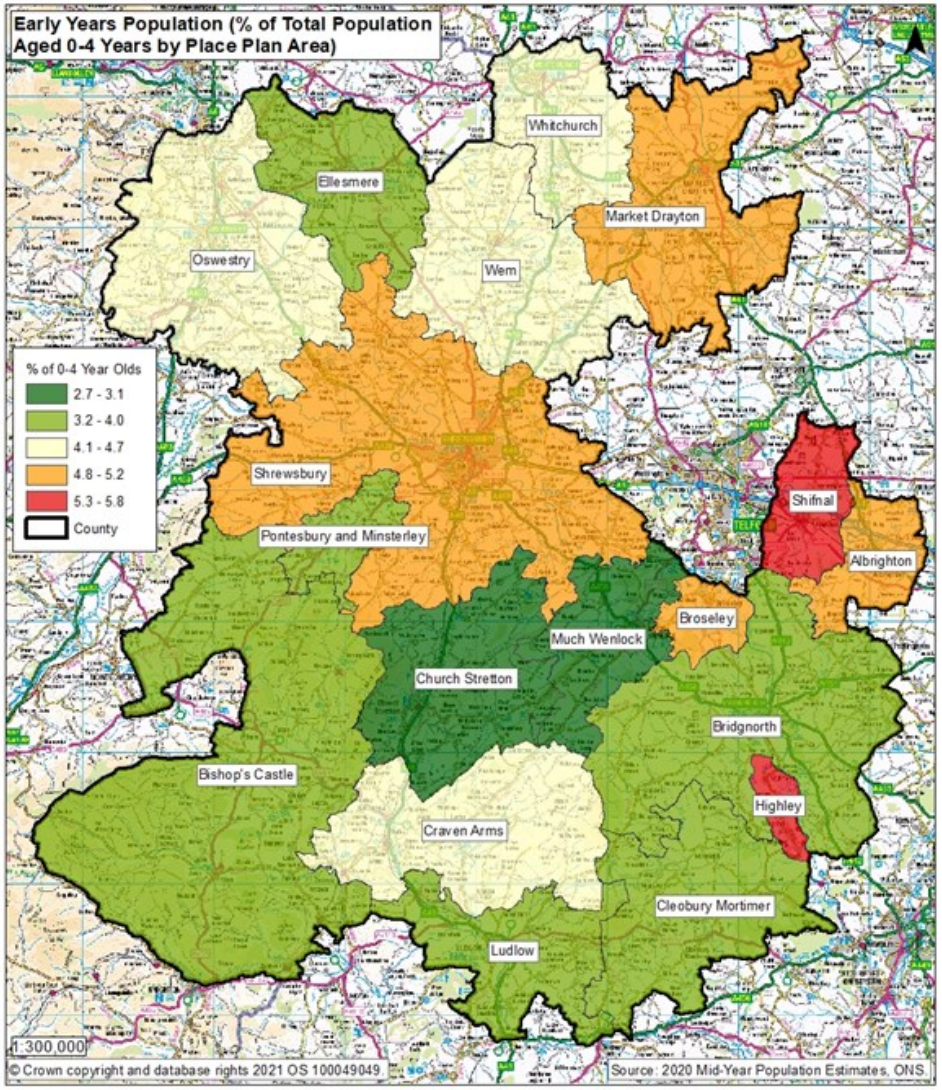
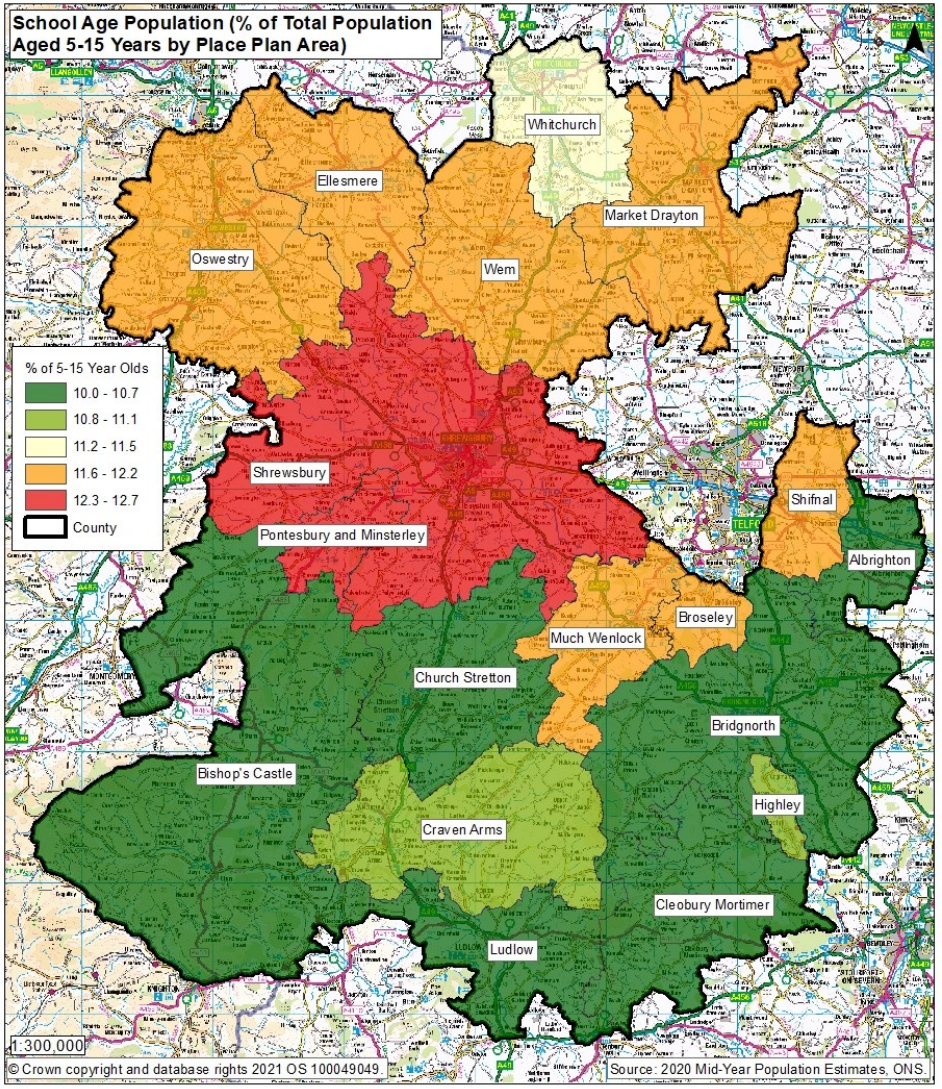
Early Years and School Age Population





Community Engagement

Stakeholder and Resident engagement via:

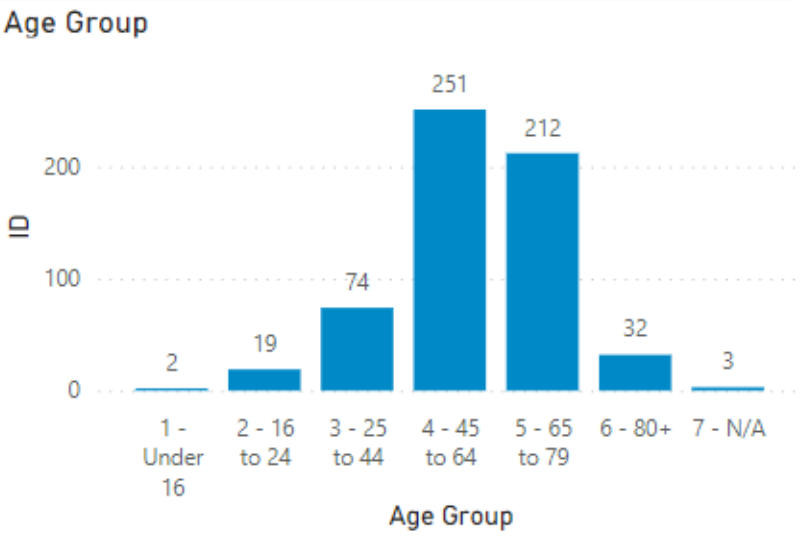
- ✓Questionnaires to residents
- ✓Interviews
- ✓Focus Groups
- ✓Attending key meetings/groups

Community Engagement Survey Results

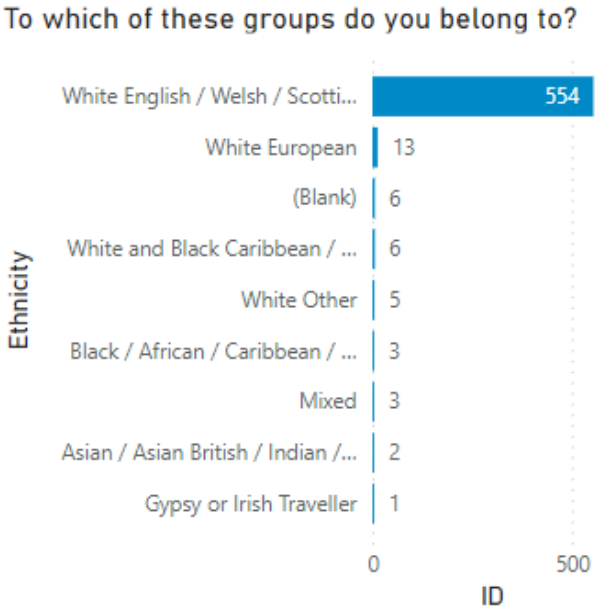
- 593 surveys completed during the consultation period which ran between November and February

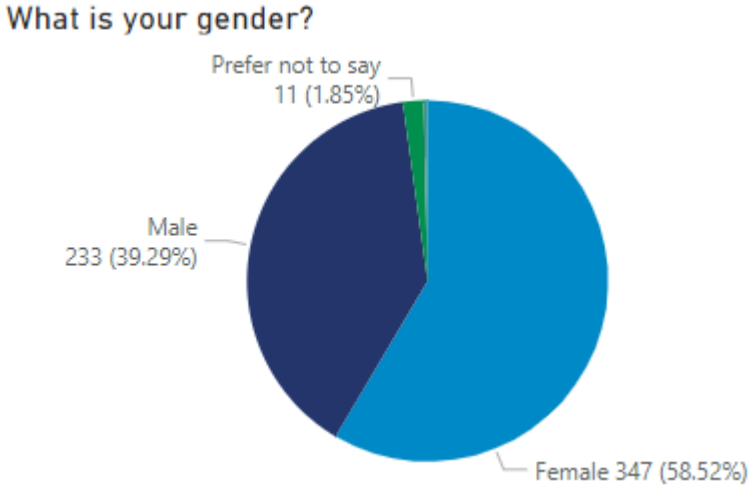
- The data in the survey is completely unrelated to the data metrics that were shown before

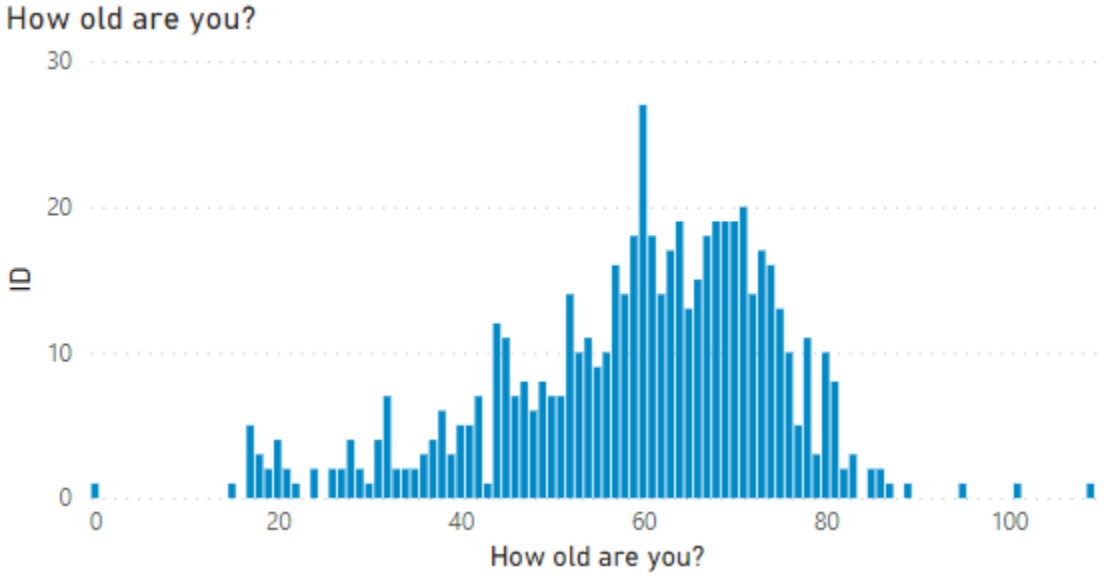
Survey Respondents: Demographics



Average Age = 59.3

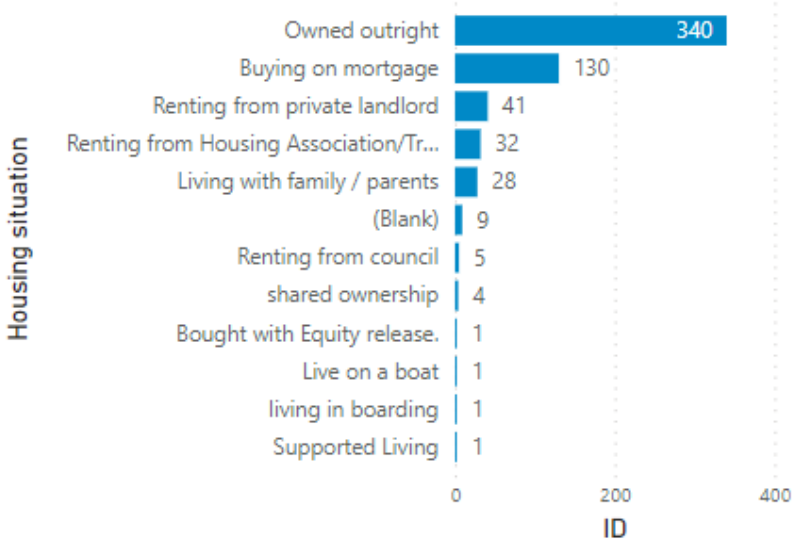




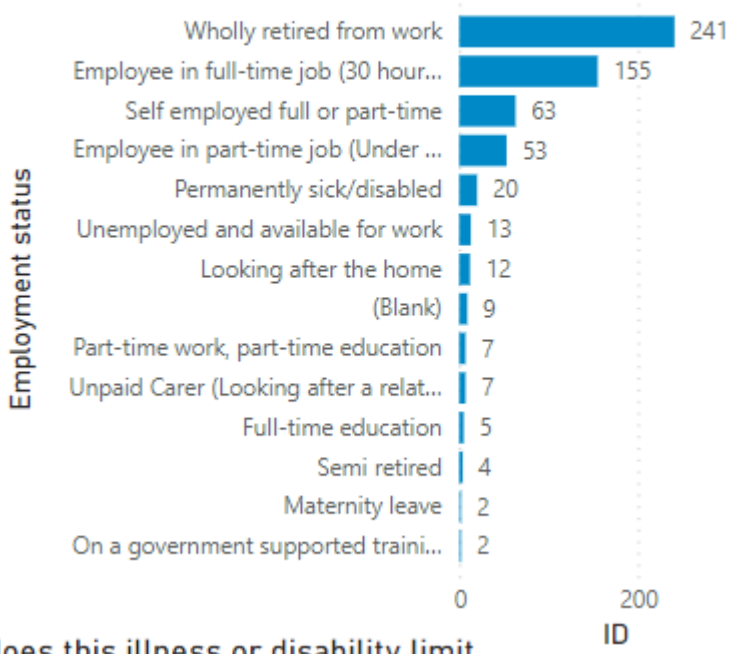


Survey Respondents: Demographics

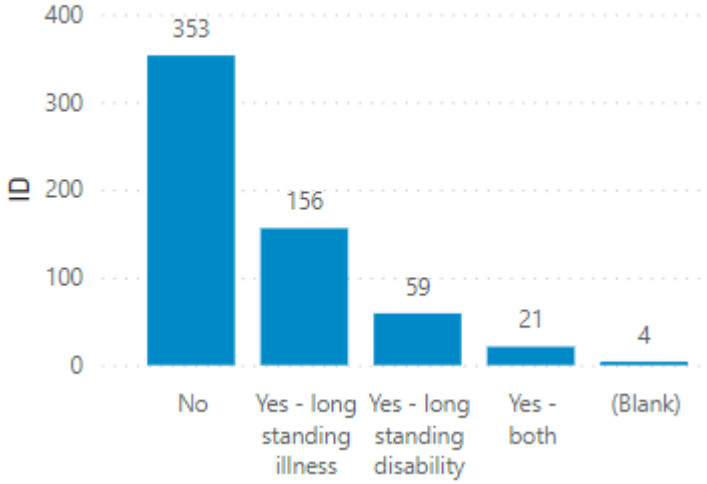
Which of these housing situations applies to you?



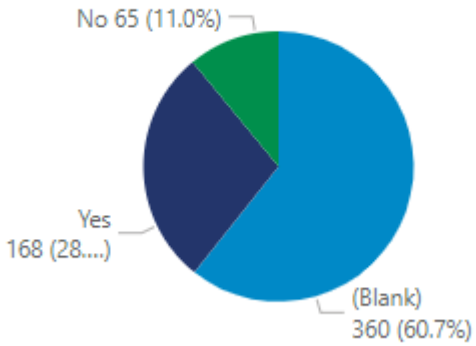
Employment status; which of these activities best describes what you are doing at present?



Do you have a long standing illness and/or disability?

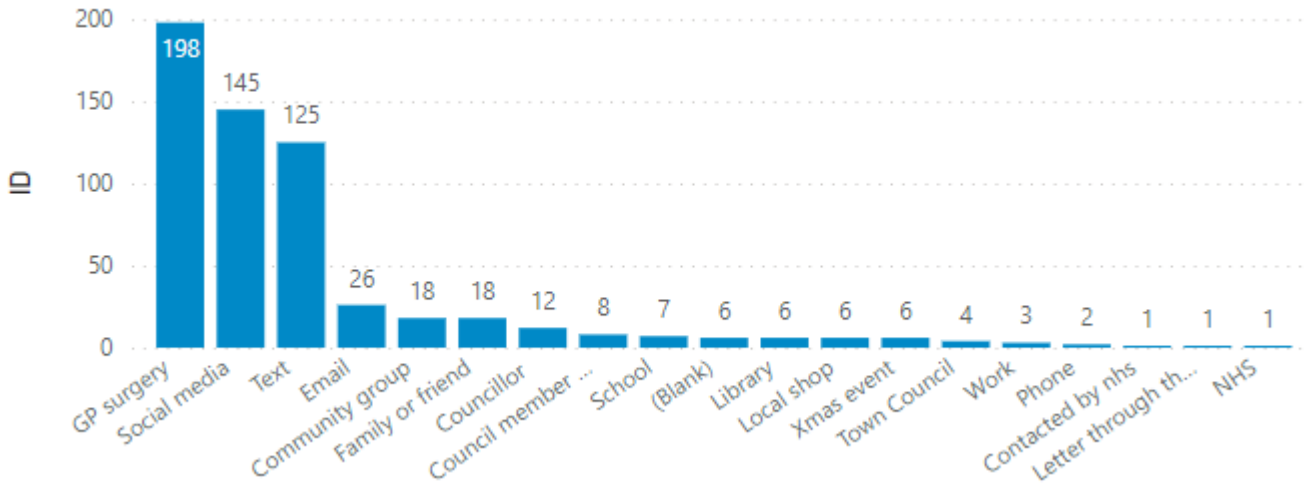


If yes, does this illness or disability limit your activities in any way?

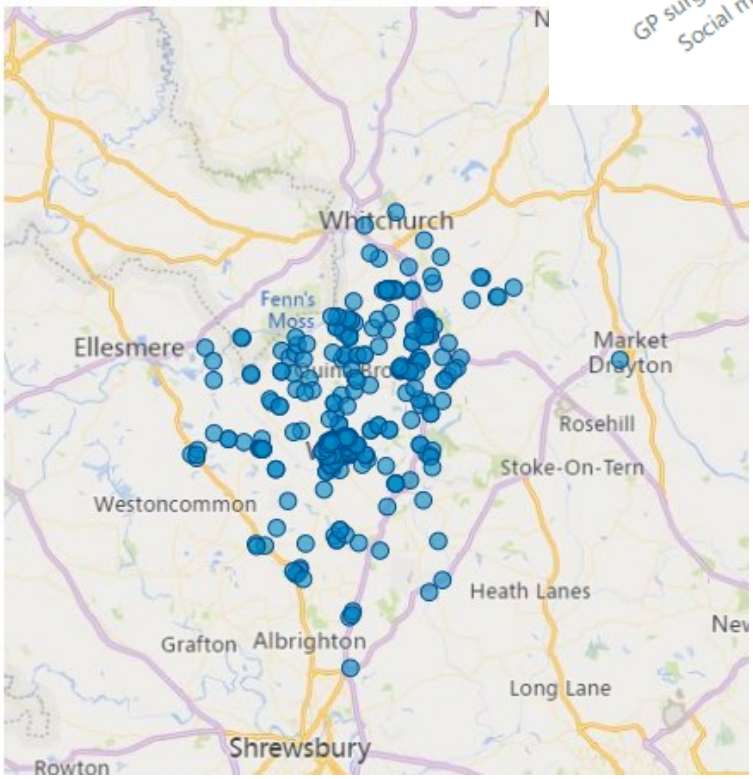


Where responses came from

Please tell us how you heard about this survey

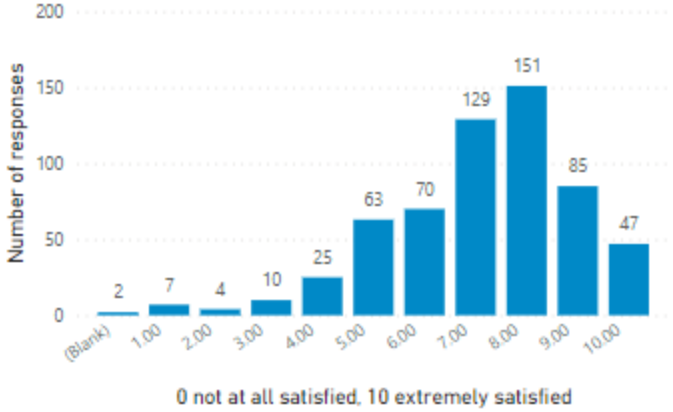


Please provide your full postcode



ONS Personal Wellbeing Questions

Overall, how satisfied are you with your life nowadays?

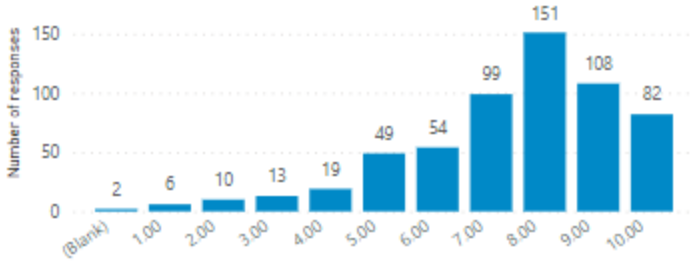


0 not at all satisfied, 10 extremely satisfied

7.15

Average of Overall, how satisfied are you with your life nowadays?

Overall, to what extent do you feel that the things you do in your life are worthwhile?

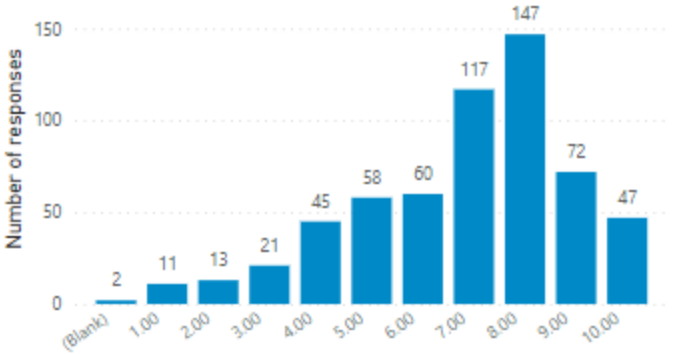


0 not at all worthwhile, 10 extremely worthwhile

7.45

Average of Overall, to what extent do you feel that the things you do in your life are worthwhile?

Overall, how happy did you feel yesterday?

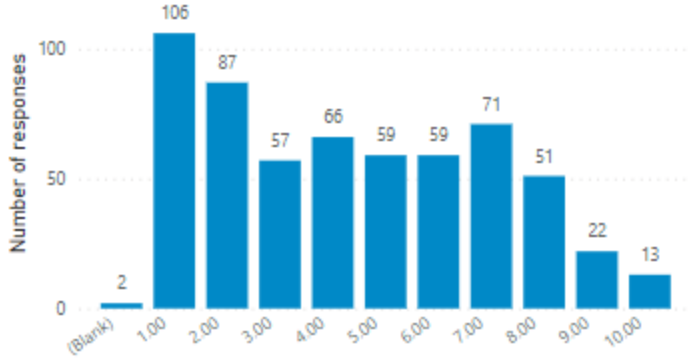


0 not at all happy, 10 extremely happy

6.84

Average of Overall, how happy did you feel yesterday?

Overall, how anxious did you feel yesterday?



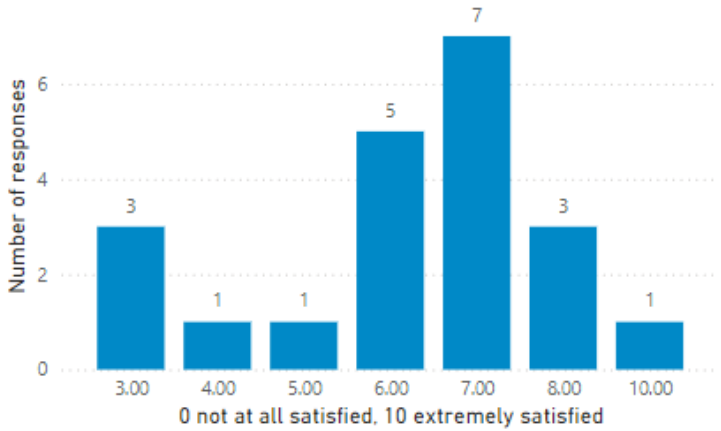
0 not at all anxious, 10 extremely anxious

4.39

Average of Overall, how anxious did you feel yesterday?

ONS Personal Wellbeing Questions – Under 25s responses

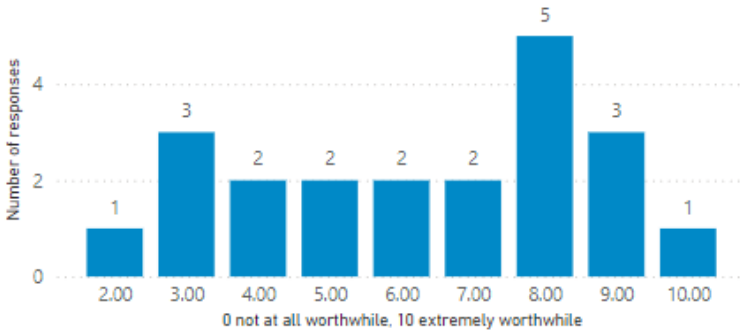
Overall, how satisfied are you with your life nowadays?



6.24

Average of Overall, how satisfied are you with your life nowadays?

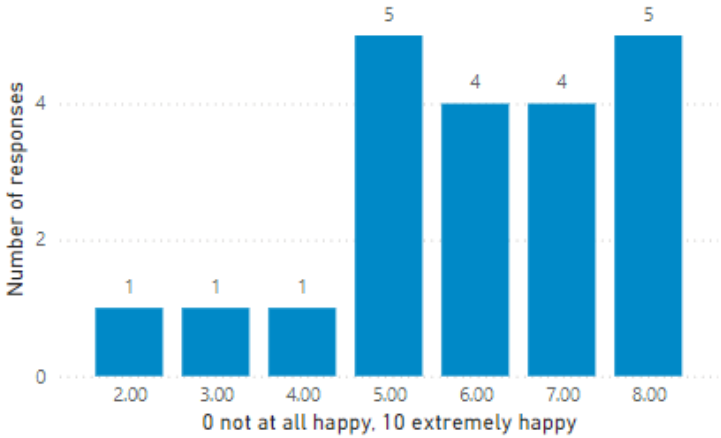
Overall, to what extent do you feel that the things you do in your life are worthwhile?



6.29

Average of Overall, to what extent do you feel that the things you do in your life are worthwhile?

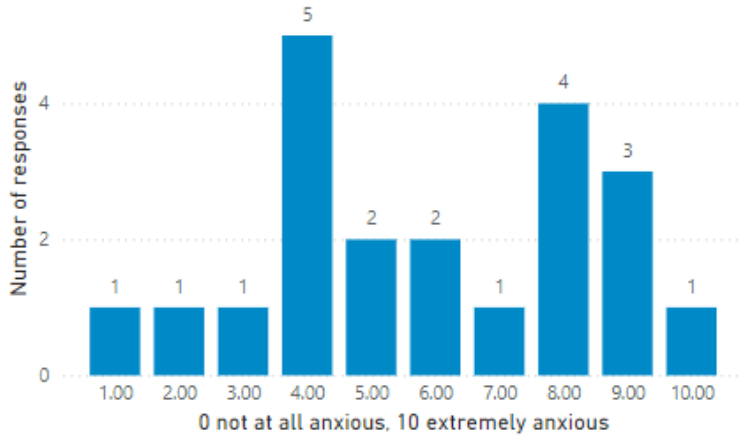
Overall, how happy did you feel yesterday?



6.00

Average of Overall, how happy did you feel yesterday?

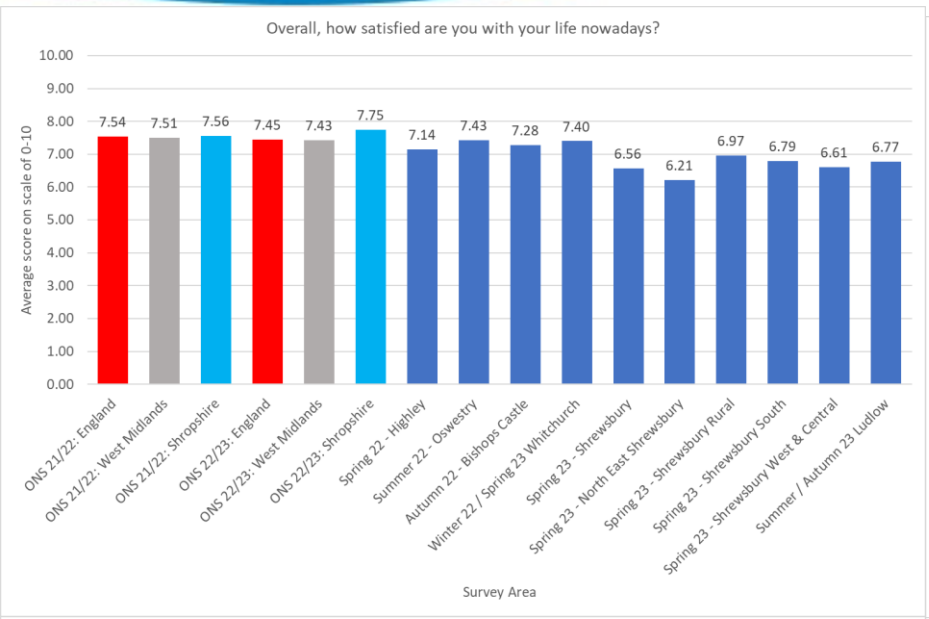
Overall, how anxious did you feel yesterday?

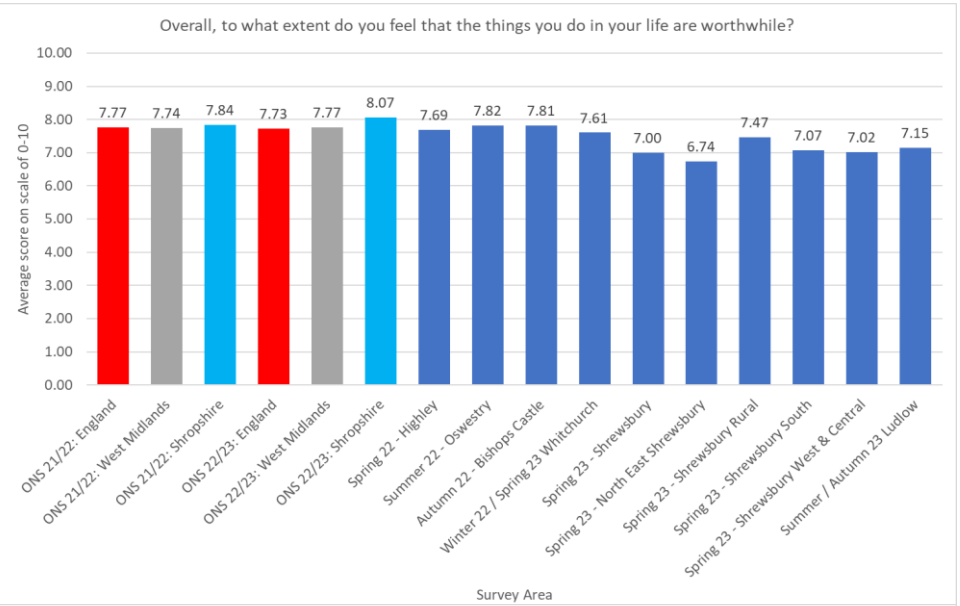


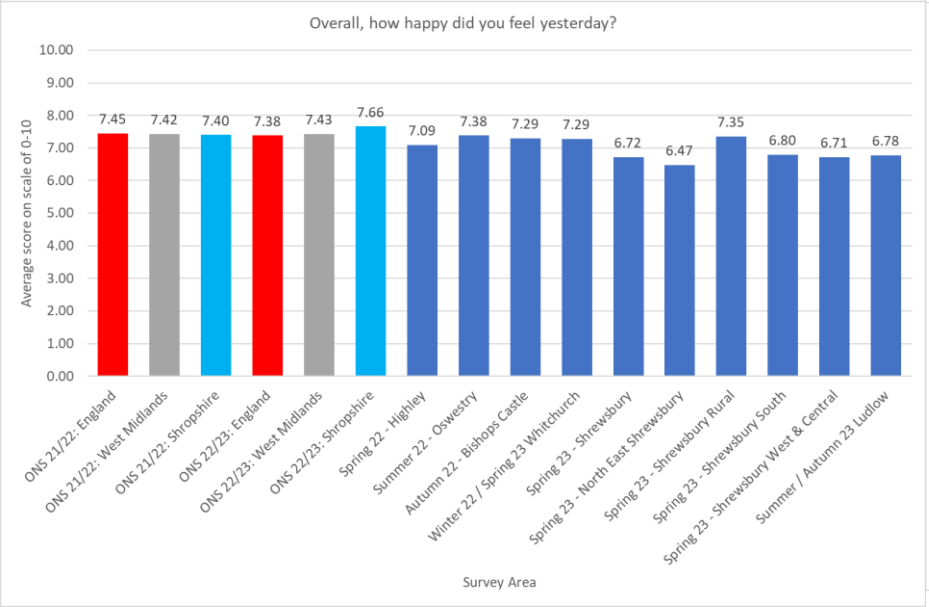
5.90

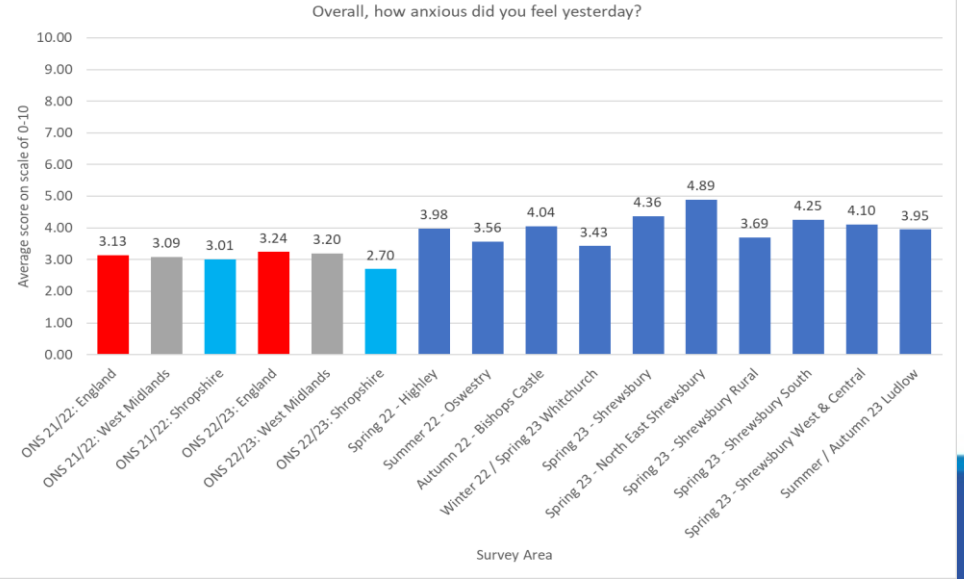
Average of Overall, how anxious did you feel yesterday?

Comparison of Survey Scores to other areas



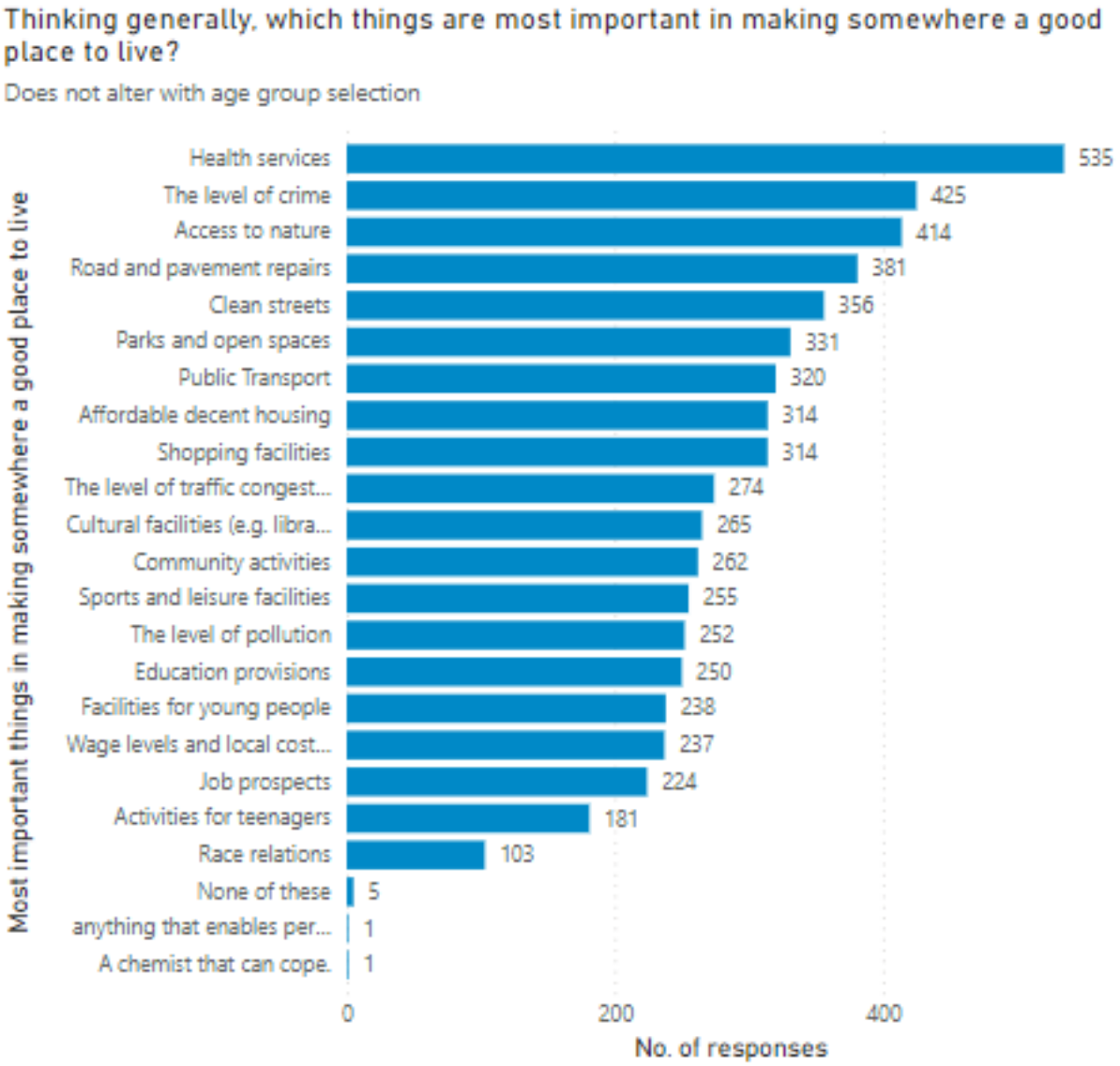






Shropshire Council

Thinking generally, which of the things below would you say are the most important in making somewhere a good place to live?



Most important things in making somewhere a good place to live

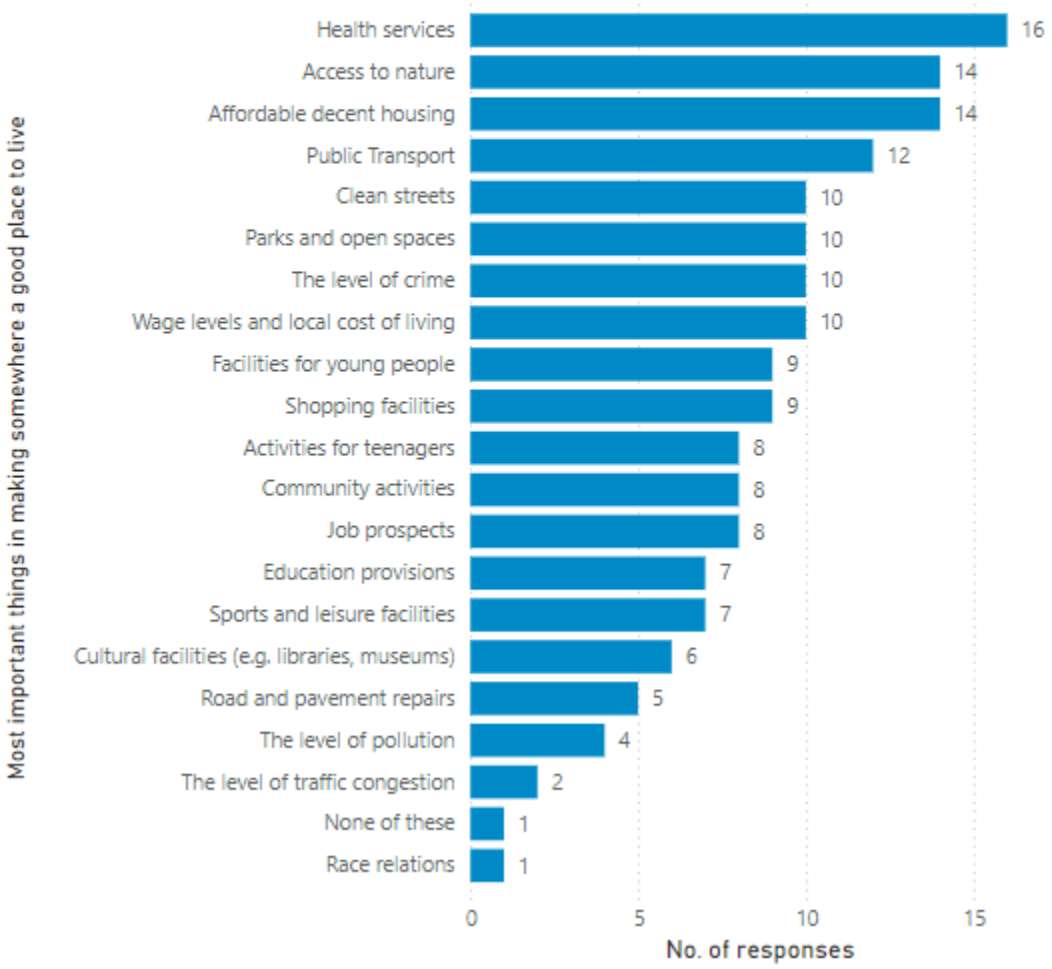
A culture of community participation	1
Access to doctor made easier!	1
Access to support	1
Accountability in Government	1
All of the above	1
An accessible police presence in Wem	1
As many opportunities as possible to meet / get to kno...	1
Bank. Post Office. Place of worship	1
Better care of the country lanes and lowering of the spe...	1
Better health	1
Broadband and good mobile phone reception	1
civic pride	1
Clearing of snow and ice off our road so older people ca...	1
Community Hub with cafe, etc	1
Community meeting space	1
Facilities for retired people so they are not alone	1
good care in home provision, public electric car charge ...	1
Good general infrastructure, power, water, broadband etc.	1
Good public services in general	1
GP services	1
How can any of the above NOT be important?	1
internet - it's a basic need. affordable food.	1
It's all important - I can't choose	1
Looking after young people especially mental health	1
Near family	1
NHS access	1
No Airbnb in residential area or taxing them to pay for l...	1
Parking on barnard street	1
Police on the streets, local warden patrols, better street f...	1
Policeing	1
Quickly addressing nightmare neighbours	1
Soft play for children.	1
Speed on A49 needs reducing	1
Support for local churches which provide companionshi...	1
Traffic control, more signage up at the secondary school	1
We need to help people to have worth in their eyes. This...	1

Thinking generally, which of the things below would you say are the most important in making somewhere a good place to live? Under 25s responses

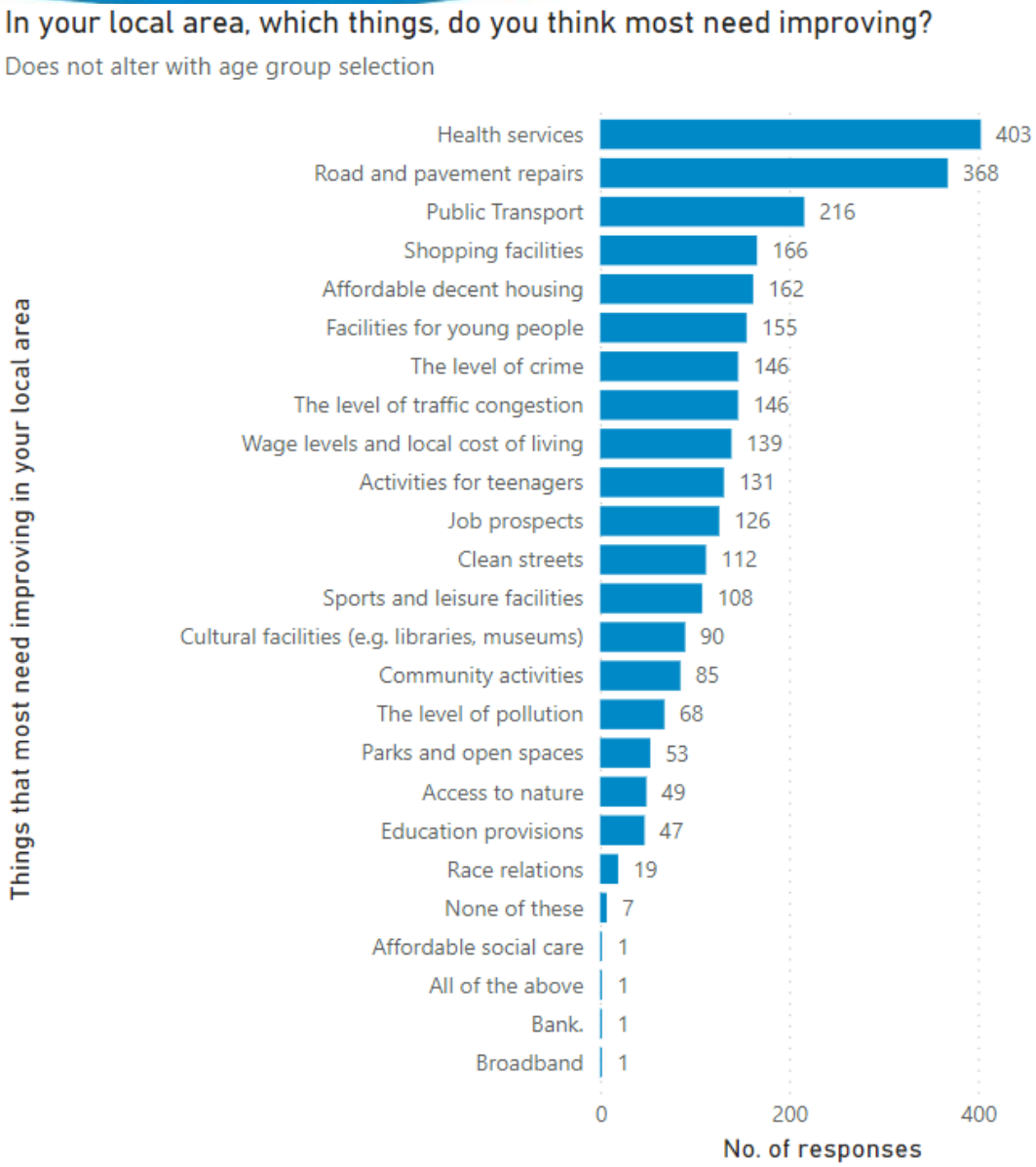
Number of Responses Aged Under 25
21

Thinking generally, which things are most important in making somewhere a good place to live?

Under 25 responses

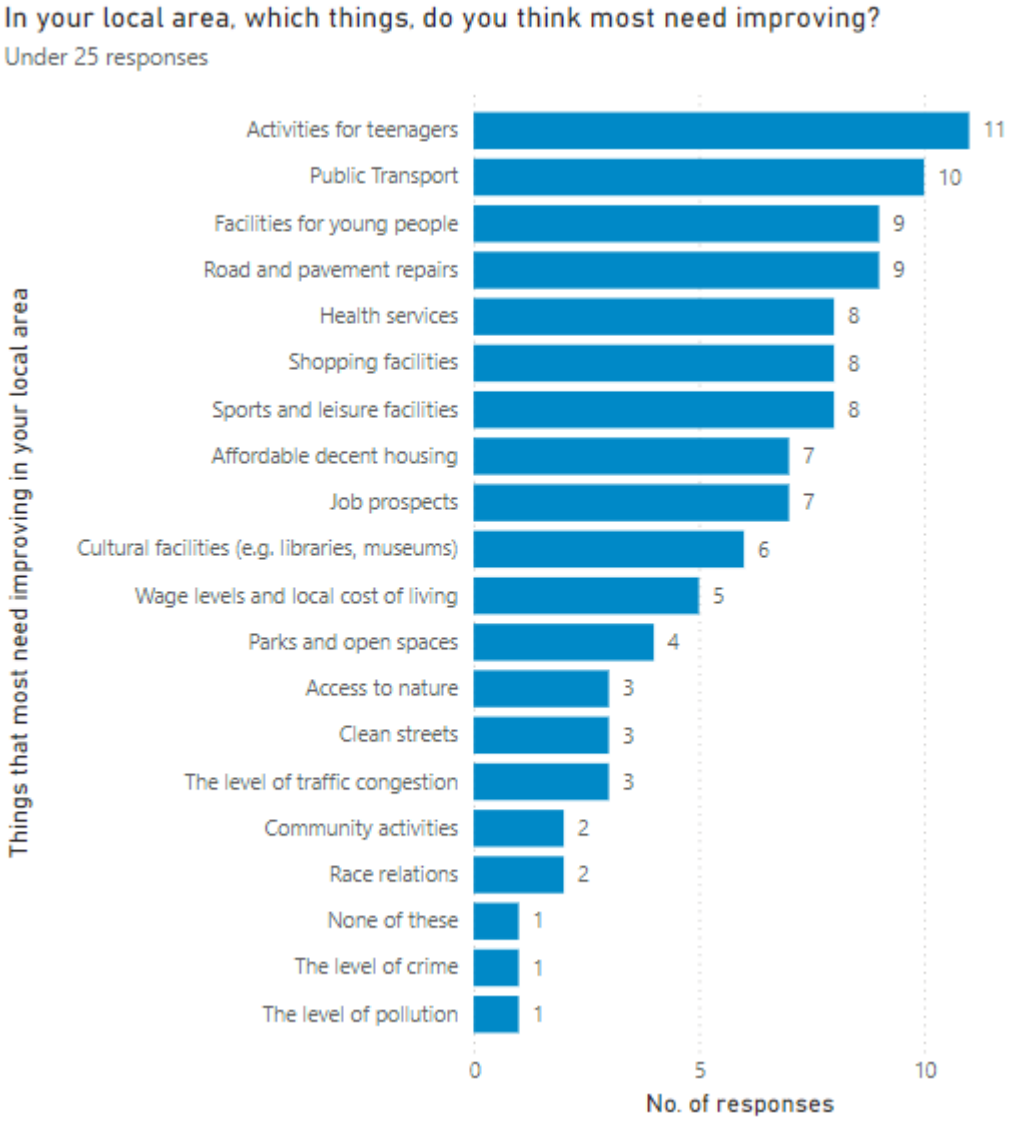


Thinking about this local area, which things do you think most need improving?



Broadband options and mobile phone coverage	1
Care homes	1
Funding for local projects	1
Less traffic on the country lanes.	1
Local GP practice and access to a good pharmacy	1
Local housing area asked to clean up personal rubbish	1
Maintenance of trees	1
Nightmare neighbours and ASB	1
Noise pollution	1
Policing	1
roads	1
See answer to 7.	1
Speed limits on roads	1
Speeding traffic and HGV's through Wem	1
Street lighting	1
Traffic control , large lorries	1
we need internet	1

Thinking about this local area, which things do you think most need improving? Under 25s responses



Number of Responses Aged Under 25

21

Shropshire Council

With regard to what need improving, can you say more?

These are a summary of the main themes from the comment

Although most comments touched on several different themes

"no bus service at all in whixall - nearest hospital is 40 minutes away - whitchurch hospital should be open more. very difficult to see a cp"

"3 weeks for a doctors appointment, 10 days for a prescription at chemist. Doctors diagnosing over the phone, being sent to a&e instead of an appointment. "

"Access to the Drs and health care has really gone down hill since before covid. Having to repeatedly order prescriptions for long term medication monthly is particular irksome and a waste of the drs time. "

"All mental Health services are accessed through bee-u … waiting lists are 18-24 months , often kids told they don't meet the threshold for referral to therapeutic services… BEAM now only open in Telford. Kids don't want online support they want and need face to face appointments. GP services are atrocious in Wem and need again face to face appointments."

"Roads are in a shocking condition, GP appointments are hard to get, therefore is no NHS dental access at all, too much litter in the countryside "

"The main roads through Wem and going out to the A41, need resurfacing as the potholes are likely to cause serious damage to vehicles soon. Where there are side walks, the pavings need to be flatter. There needs to be Police presence, to prevent drugs activities going on in the town of Wem. Pharmacy in Wem is currently not adequate for the population of the Wem. General Practitioners appointments could be made easily more available. Provisions of shops for groceries inadequate."

With regard to what need improving, can you say more? Under 25s responses

These are a summary of the main themes from the comment

Although most comments touched on several different themes

"less intimidating GP surgery staff & potholes are awful around Wem and particularly surrounding areas "

"More integrated multicultural community spaces that will facilitate improving relationships between people from all different backgrounds "

"The roads are in a dreadful state, more people are using their cars as the public transport is so bad, but the traffic congestion is getting worse now too. "

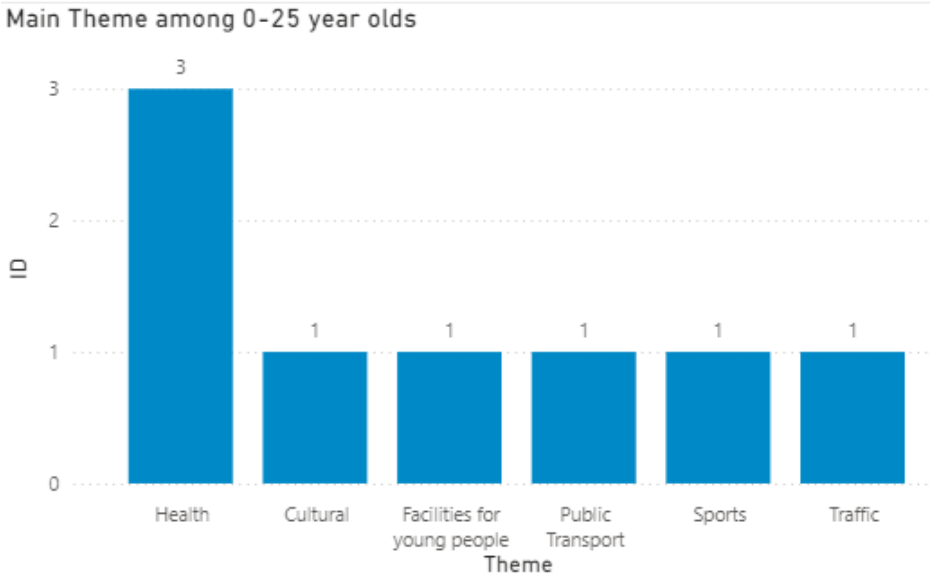
"i wish there was more to do in wem like more cafes, restaurants, shops targeted towards young people, bars, cinema etc. "

"gym lacks proper equipment to aid muscle issues and weaknesses. as well as health issues"

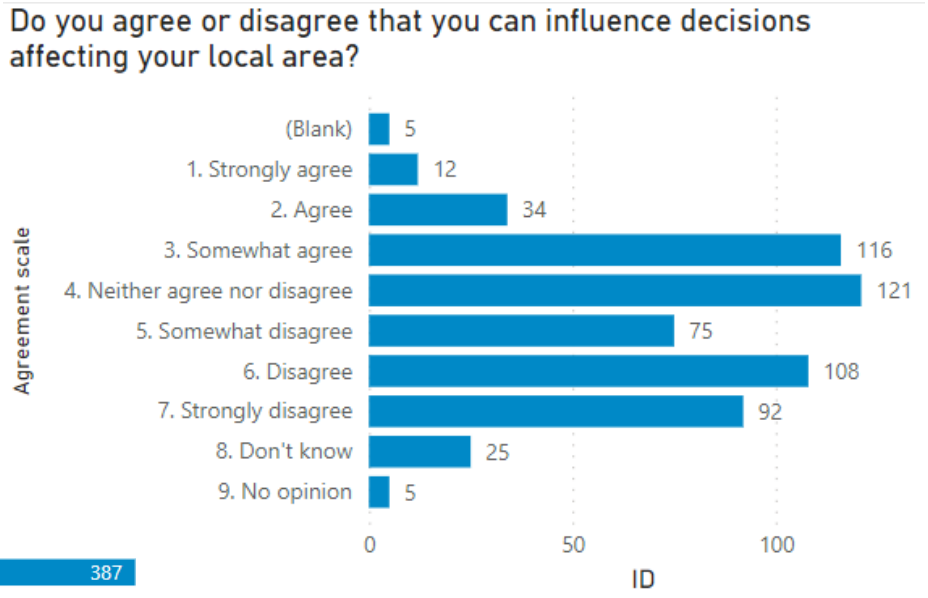
"Children mental health support is not local and or in school time only"

"The state of the roads, the unreliability of public transport, the difficulty accessing timely healthcare and the unliveable cost of living are the four primary challenges faced in this community"

"Improved and maintained swimming facilities"

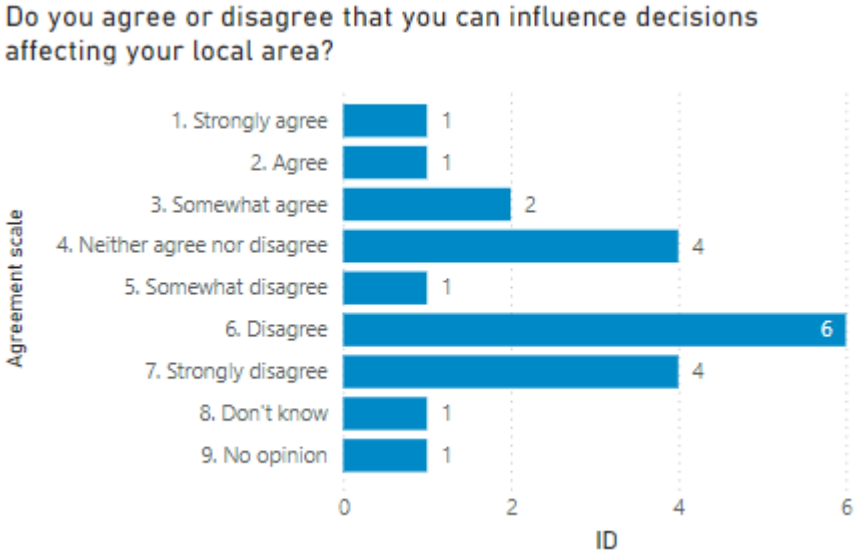


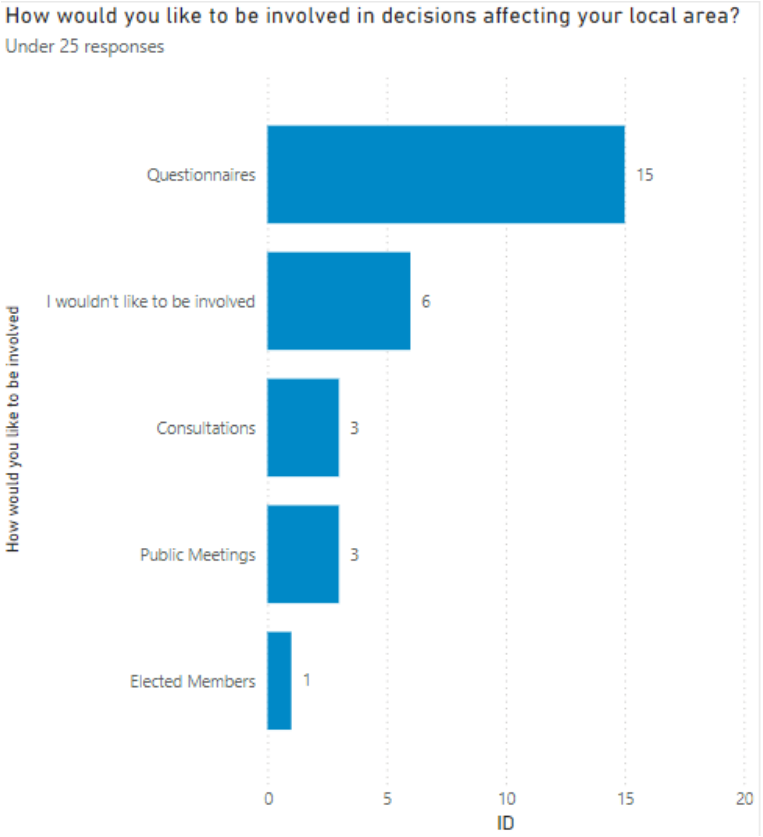
Influencing decisions



I'm not naive enough to think that effective decisions with money, influence and power w... 1
I don't know, does anyone really get to influence anything 1
I like to help families know God. I think it is the only answer for our lost world and locally 1
to see feedback and responses to things put forward by the public rather than what the c... 1
I'd like local authorities to listen to public opinion and not disregard it. 1
Just do what we ask and lobby for rural areas 1
st need to be listened to and taken into consideration, and not just swept under the carpet. 1
SMS 1
Someone to listen 1
Take note of what residents say. 1
THere needs to be some local accountability - consultations are a sham 1
Too old, but would like to put my views forward 1
Waste of time 1
Wem is archaic in its views, hanging baskets & matching shop fronts are among top priorities. I have ... 1
Would anyone be listening? 1
0

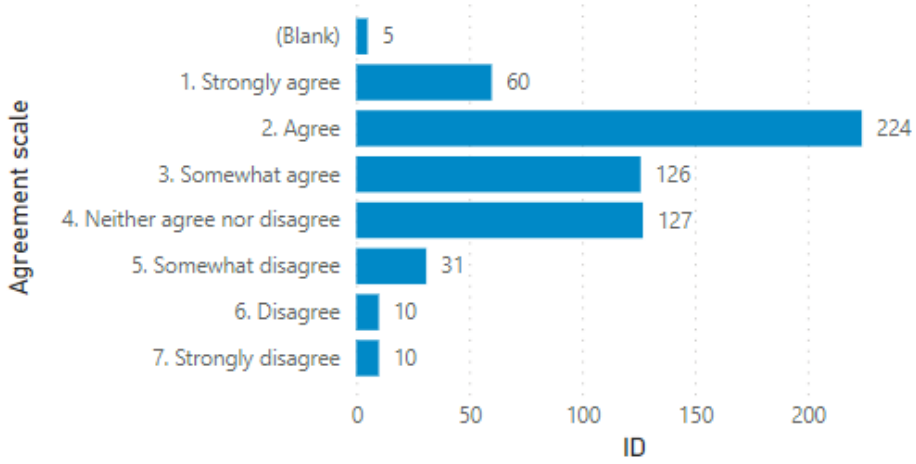
Influencing decisions – Under 25s responses



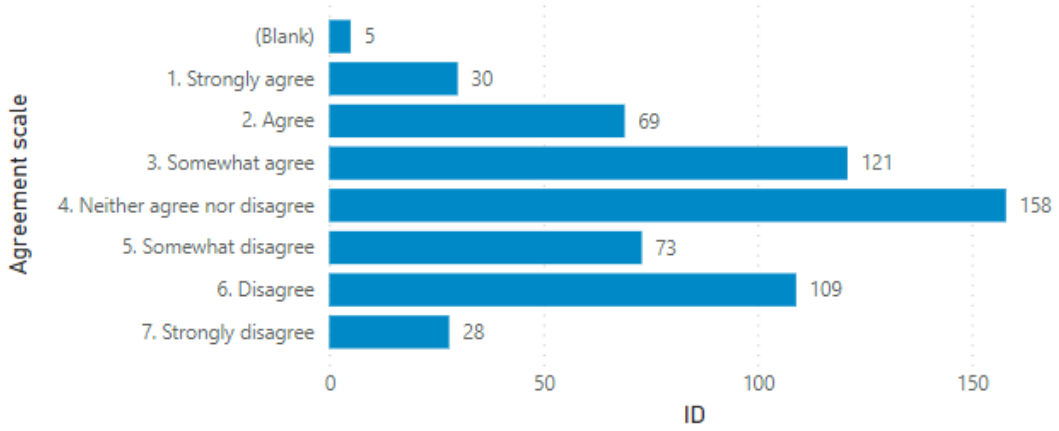


Community spirit

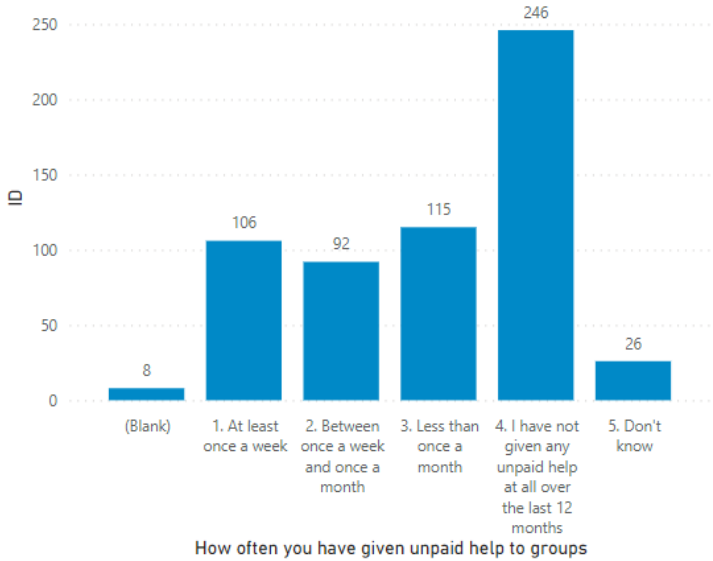
To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

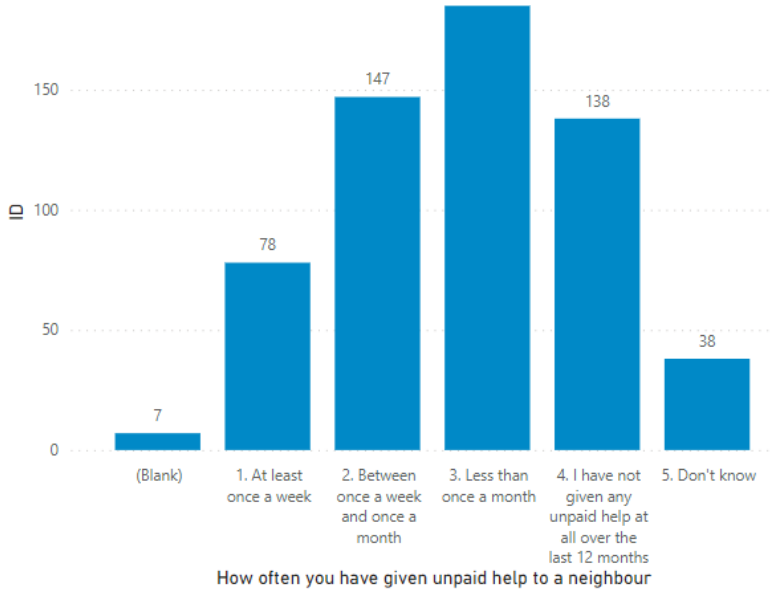


In your local area, would you agree that there's a problem with people not treating each other with respect and consideration?



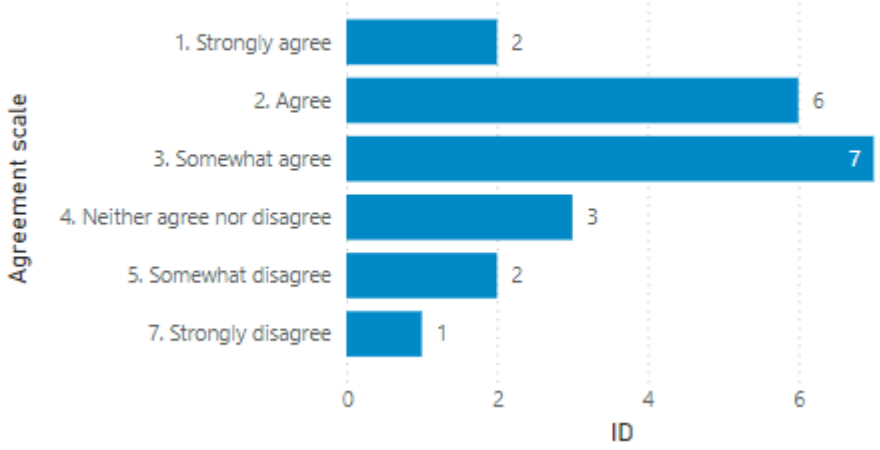
Overall, about how often over the last 12 months have you given unpaid help to any groups, clubs or organisations? Please only include work that is unpaid and not for your family.





Community spirit – Under 25s responses

To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?



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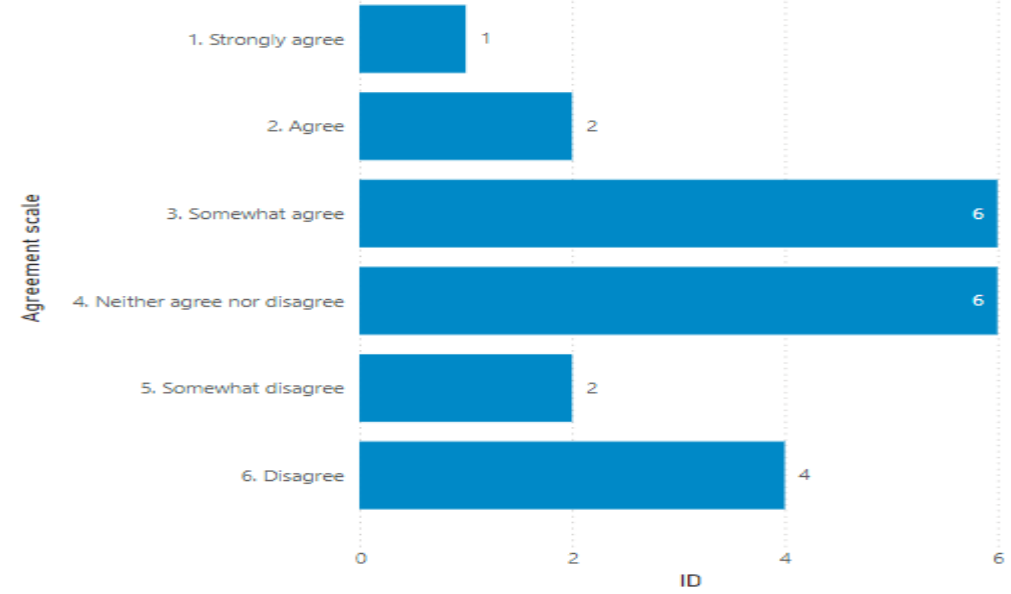

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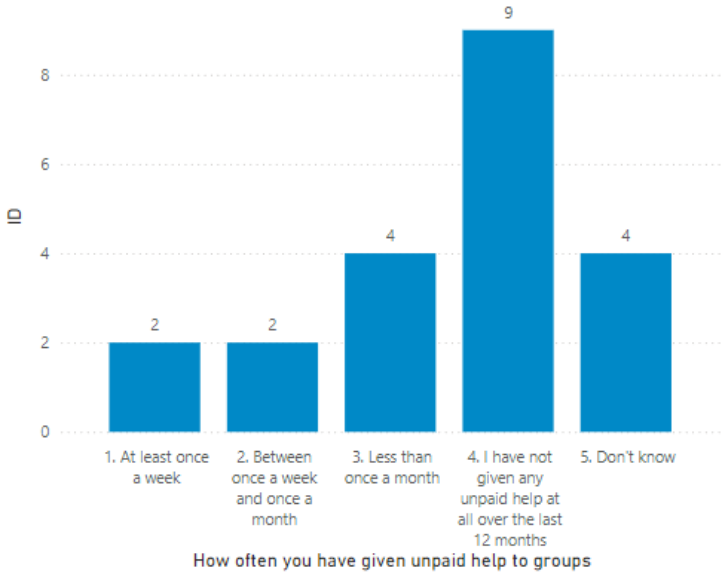
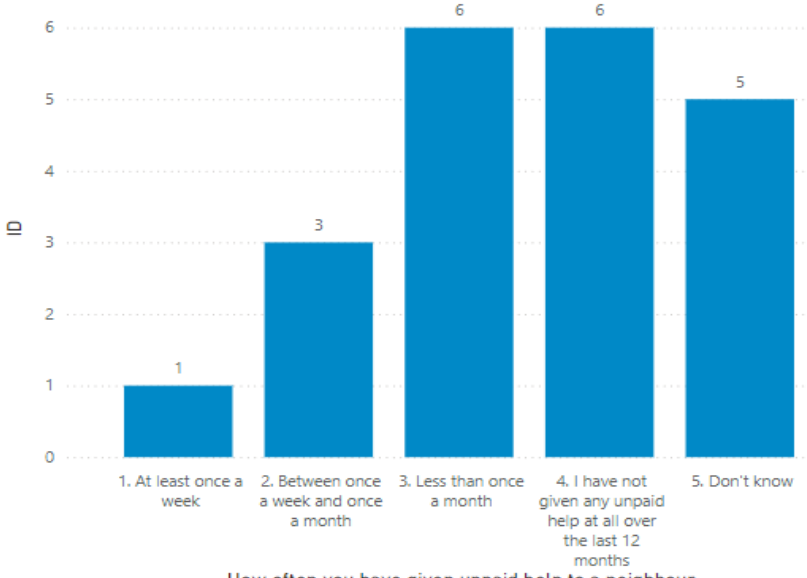
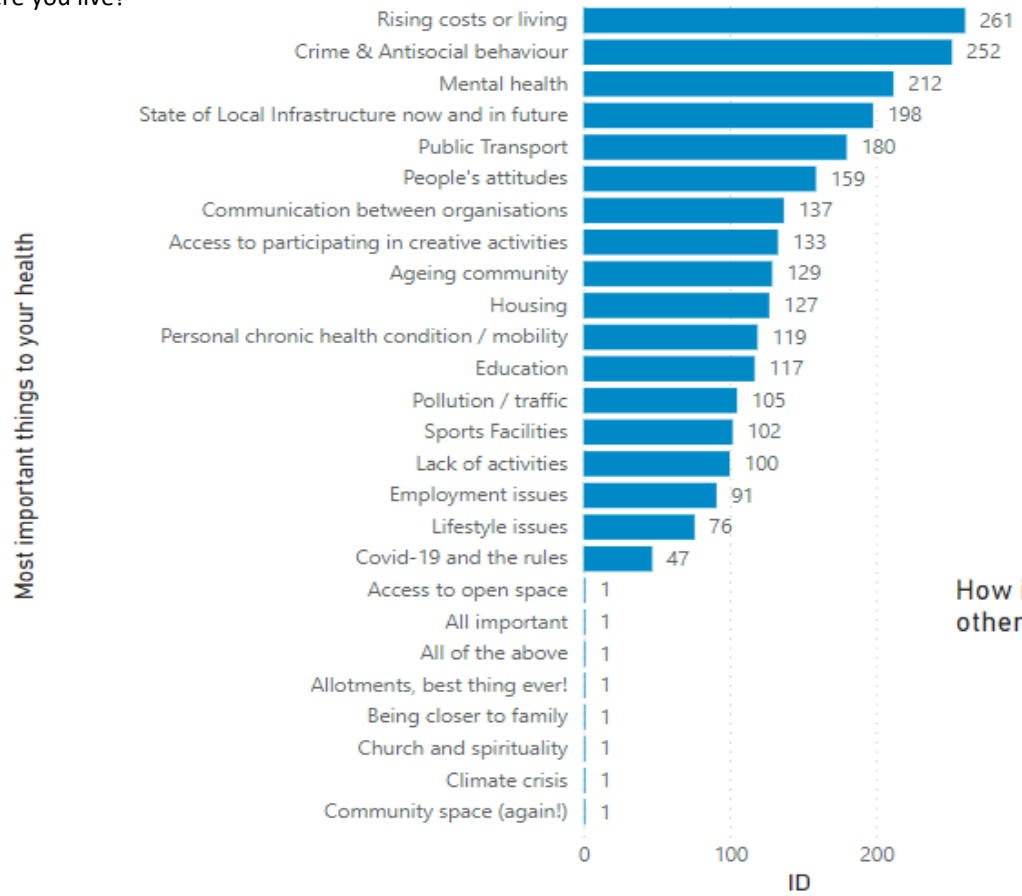


Overall, how often have you give unpaid help to a neighbour?



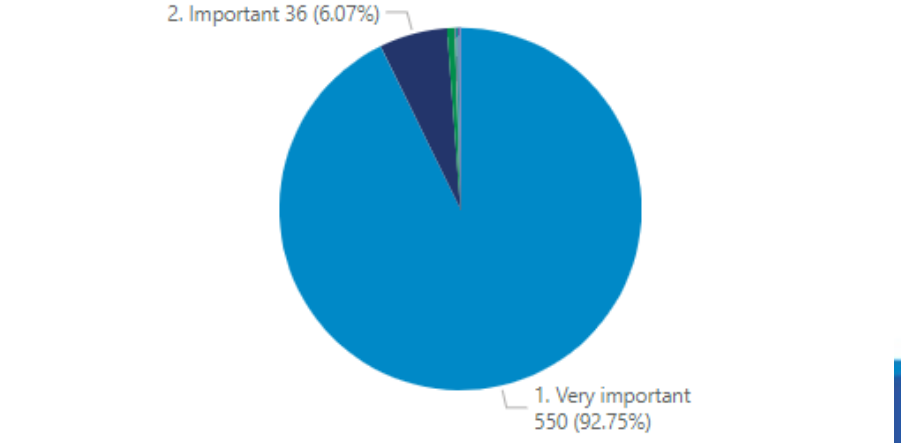
Health services

Not including health services, which things are most important to your health and wellbeing in the place where you live?



Consideration for rural communities in accessing ac...	1
Discrimination in job opportunities and medical sup...	1
Don't understand the question	1
Encourage people to be more neighbourly	1
I'm happy as it is just feel we need a mini bus for ol...	1
Infrastructure will not support planned housing dev...	1
internet	1
Lack of a village pub	1
Lack of social cohesion	1
less expensive food outlets offering a variety of qua...	1
Local facilities eg public library	1
My garden / outdoors / nature	1
Outdoor spaces	1
Participation in outdoor activities with friends. Frien...	1
Roads are terrible and wem will not grow without in...	1
See more police on the streets	1
Shrewsbury Male Voice Choir	1
There are a number of areas on the lanes which are ...	1
There is strong data that shows healthy exercise an...	1
transport	1

How important do you think health services (GP, dentist, hospital, other) are for you to be healthy and well?



Health services – Under 25s responses

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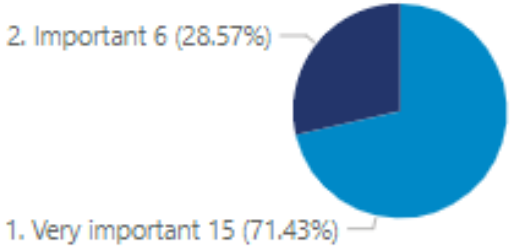
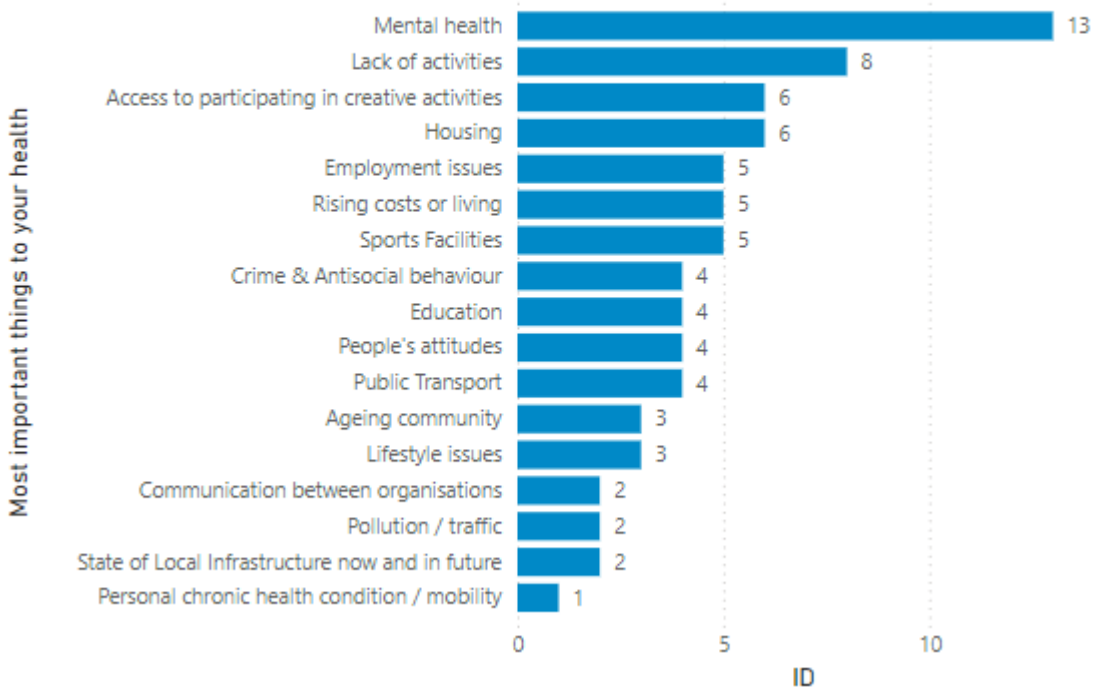


Not including health services, which things are most important to your health and wellbeing where you live?

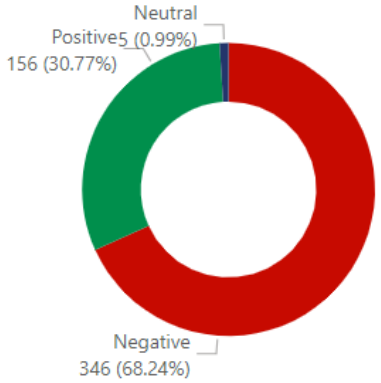
Under 25 responses



Tell us more about your local health services including what's good and what could be better

These are a summary of the main themes from the comment.
Although most comments touched on several different themes

Main Sentiment



Keywords

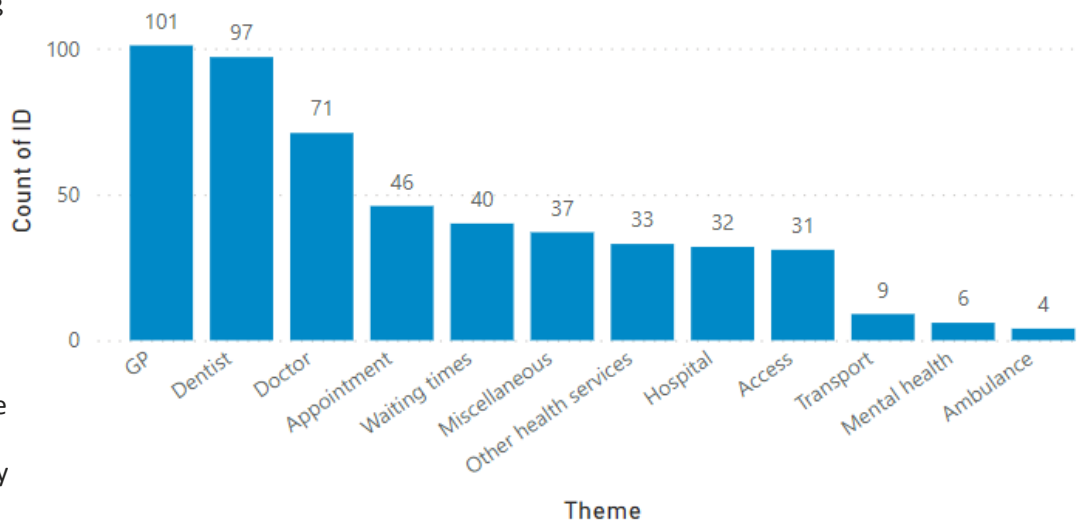
"Too few spaces for NHS dentist should people want to change, too much gatekeeping to access doctors, most of which is technology based giving older people access issues. Transport is difficult for people without cars and expensive, taxi service is minimal in rural areas compounding the transport issue for older People "

"Under pressure and services need to rely increasingly on accessing online - which is impossible if the wifi is down!"

"The dentist in Wem is not accepting nhs patients, and there are hardly any dentists in the area that do. J have to travel to Whitchurch on public transport to see a dentist privately and the cost is quite high. "

"The chemists need help. The staff are struggling big time to dispense prescriptions and the pharmacist has to travel from Birmingham so is only there for a short period, meaning prescriptions can't be dispensed so people are going without their medication. Doctors appointments are difficult to obtain and phone lines are backed up constantly. The biggest problem is no NHS dentists in the area so people are going with out dental care as they can't afford to pay private. We need more NHS dentists. "

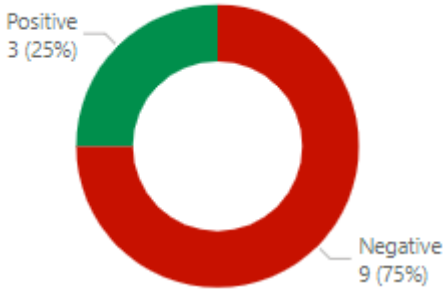
Main Theme



Tell us more about your local health services including what's good and what could be better – Under 25s responses

These are a summary of the main themes from the comment.
Although most comments touched on several different themes

Main Sentiment



"bad wait times & overall air of you being annoying if you call. Once a doctor told me to book in at the desk for an appointment on my way out and the receptionist would not let me book an appointment only through phone on the triage list - I then never booked an appointment for that issue as they made me feel really awkward! "

"Getting an appointment is very hard, definitely for someone who struggles to leave their house and speak to spoke "

"More health support in schools as GP's are full up "

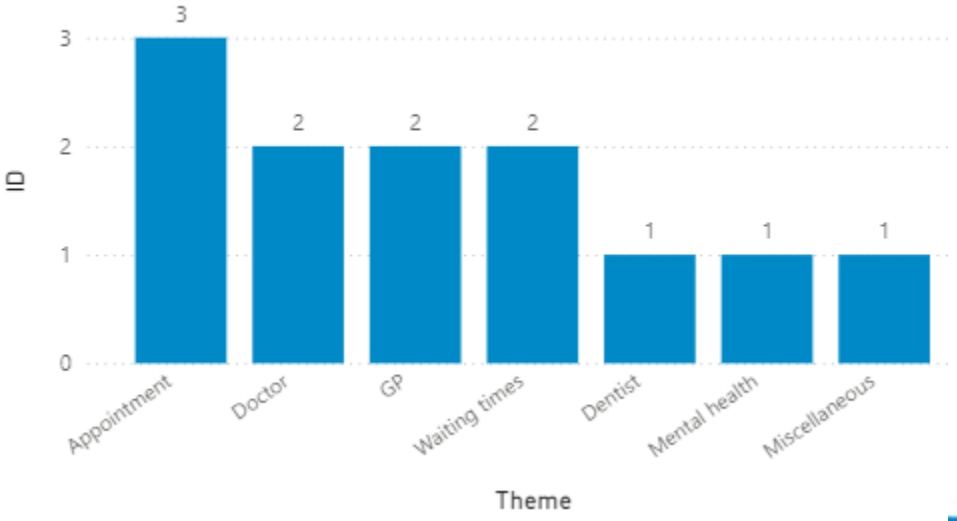
"the a&e department of hospital is terrible you have to wait hours and hours, usually overnight, just to be seen. The doctor surgery is hard to get hold of and appointments are hard to get you usually have to wait 2 weeks for an appointment. The pharmacy takes a long time for your medication to be there and there is not great communication between the GP and the pharmacy "

"No local mental support for children. "

"The staff tend to be friendly and are doing well considering the pressure on the NHS at the moment (bless them), the main issue at the moment is the astonishing waiting times at A&E and long waits for GP appointments. The quality of mental health services has been one of the highlights of the NHS at the moment. I have mixed thoughts about the dentist's as I am happy with the dentist I have at the moment, but the receptionist is always passive-aggressive and a family member was not allowed back onto the NHS listing after the practice failed to properly communicate the terms with her"

Keywords

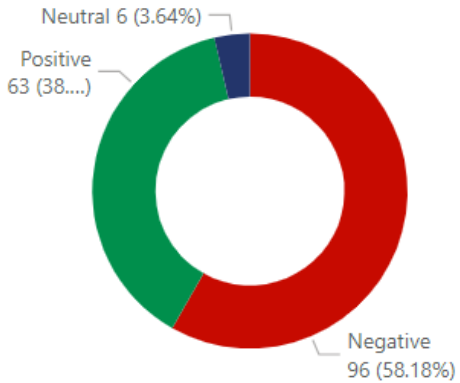
Main Theme



Tell us more about your local social services including what's good and what could be better

These are a summary of the main themes from the comment.
Although most comments touched on several different themes

Main Sentiment



"I work as a self employed carer and give services to Whixall people, most of whom have been unable to receive the care they are assessed as needing by the council. Agencies don't want to travel to our rural area it transpires"

"Mental health support for people under 16 is a joke, CBT and online only is not good enough"

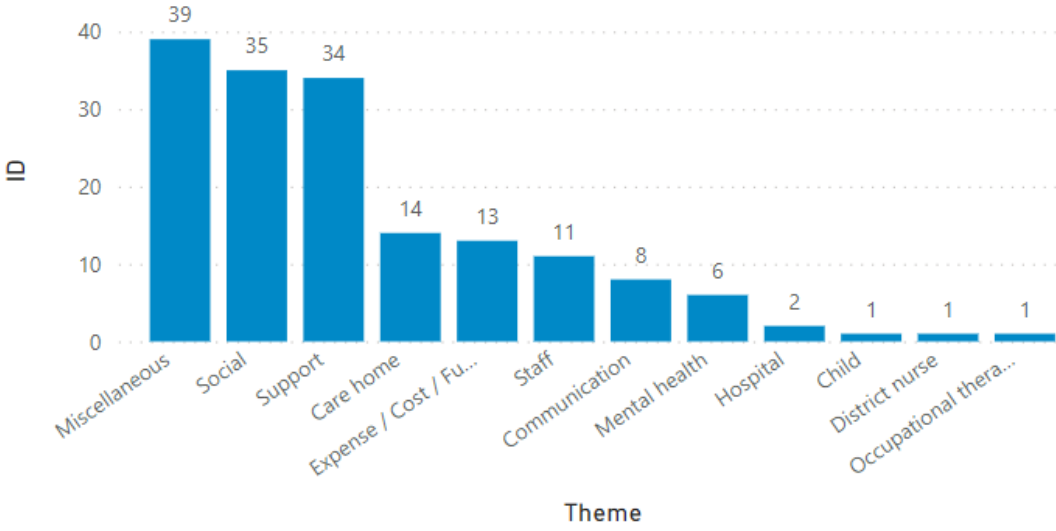
"Private care in the home is excellent in Wem (Wishing Well) but cannot meet the demand. Remote social services care workers are coming from Market Drayton and Oswestry to attend to clients in Wem which must be so inefficient and costly. No over night care in the home provision unless palliative, end of life and is a real worry for elderly living at home. "

"There needs to be more group therapy sessions available either in the doctors surgery or maybe in the Town Hall, places where people with similar ailments/ problems can get together, weekly/monthly to talk."

"There seems to be good domicilary and residential are around here. However I looked into gaining employment in the sector as I know it desperately needs more people, however the disruption to home life was enormous. Every weekend working, late evenings, split days 8 to 2 then 5pm to 10pm. Own car expenses, business insurance, It just isn't an attractive proposition. "

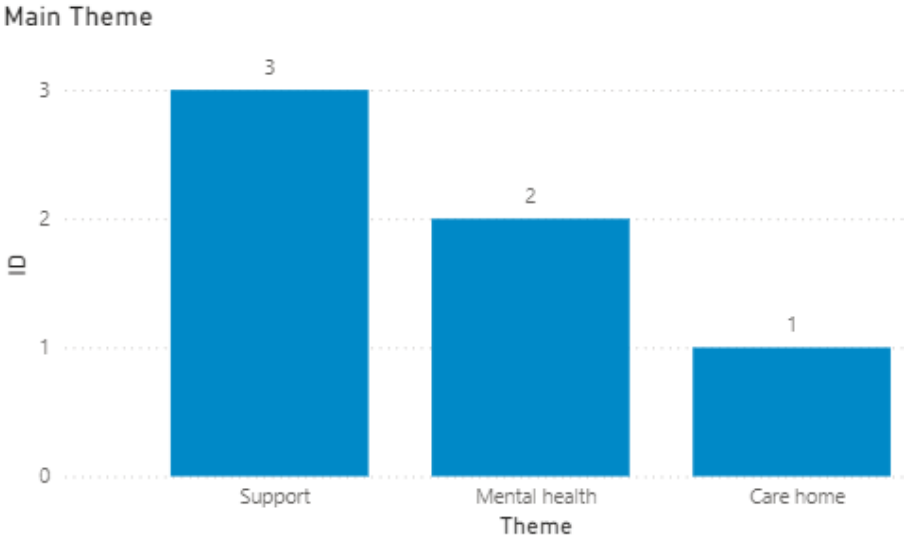
Keywords

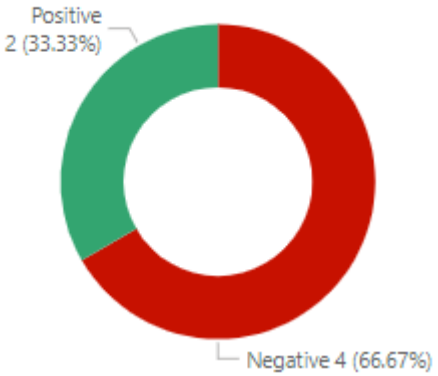
Main Theme



Tell us more about your local social services including what's good and what could be better – Under 25s responses

These are a summary of the main themes from the comment. Although most comments touched on several different themes





"Understaffed but very good nursing's homes and housing plans in my local area "

"I think support to engage in social/community activities that are new and different, and again integrating people from all areas and backgrounds to attend the same activities stil needs work. Is there a good and easy means of speaking to a therapist through the NHS around here? I haven't looked into it but feel the awareness, access, and conversation around mental health still lags here compared to in more urbanised areas. "

"there should be more home care companies based in wem rather than ones based elsewhere having to travel. I feel there could be another residential home; whether they be for the elderly or people with other needs "

"I cannot comment too much on this as I don't have much personal experience with it, but the support I have received from my local job centre has been rudimentary at best, with the job coaches I have had seeming like they only have very basic training and are only aware of how to search for jobs within the local area. One of the centre staff also told me that I was not allowed to use the toilet in the building and had no idea where the nearest locally accessible toilet was"

"More mobile carers needed"

"Mental health support for people under 16 is a joke, CBT and online only is not good enough"

What do you think the biggest health issues are that affect you and your family?

These are a summary of the main themes from the comment. Although most comments touched on several different themes

"Access to GPS/Dentists and having to travel long distances for a hospital"

"As we are aging we are experiencing more health issues I am somewhat worried about future provision "

"Being disabled I would say my biggest issue is with the DWP and their processes especially when they do not even believe what the NHS consultants tell them . Stressful ."

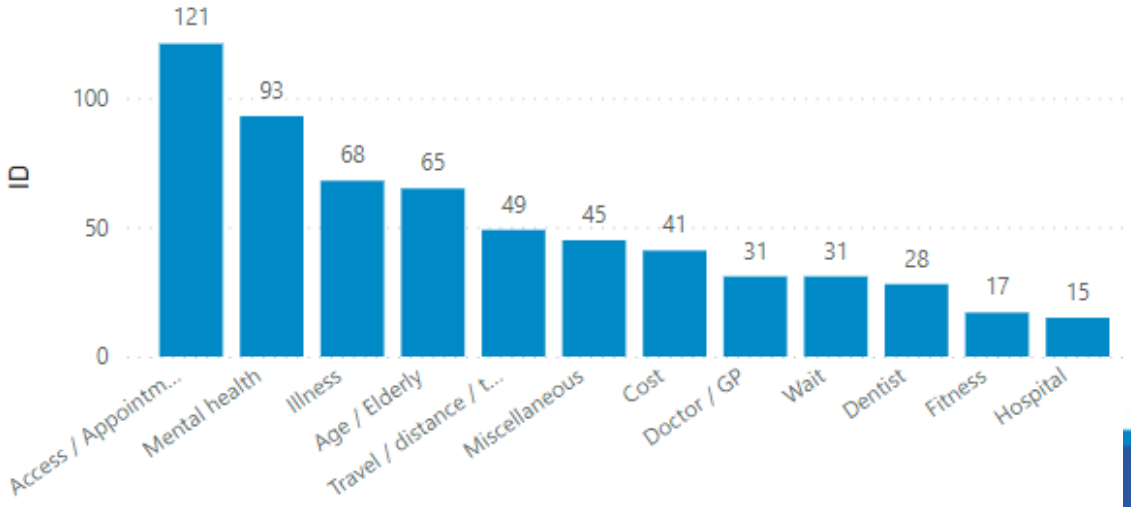
"I have some issues with muscle and ligament injuries which I've struggled to get help with other than privately. Would like to see swimming or gym sessions aimed at older people with health issues such as water aerobics or gym sessions with a physio. Used to be able to go to Oswestry hospital with a private physiotherapy group but it's a long way and covid stopped it running."

"Mental health provision for my children to access face to face - getting a diagnosis that would help support EHCP "

"Our house is cold 3/4 of the year therefore there is a lot of mould which keeps coming back, and some rooms freeze over in winter as the heating that we can afford is insufficient and we cannot afford to fix the insulation, which has had a considerable impact on mental health over the years. Our household also struggles with fitness and healthy eating, as due to the cold most of our energy is usually reserved for staying warm, and due to mental health conditions such as depression and anxiety as well as the extortionate cost of living, the food budget is tight and unhealthier foods are often much cheaper so it is more affordable to stock up on them"

Keywords

Main Theme



What do you think the biggest health issues are that affect you and your family? – Under 25s responses

These are a summary of the main themes from the comment. Although most comments touched on several different themes

"i think having readily available doctors appointments is most important "

"Physical symptoms as a result of stress and mental health"

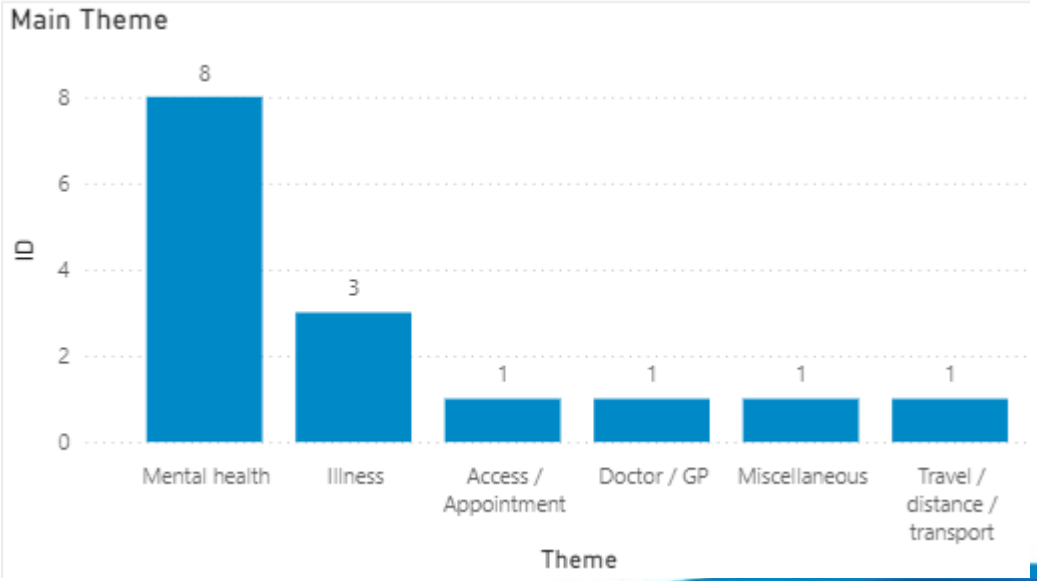
"Pollution is getting worse, traffic is getting worse and it is getting harder to get out into open space and get fresh air. "

"Mental health, money"

"Better GP and A & E services"

"stress/anxiety - mental health "

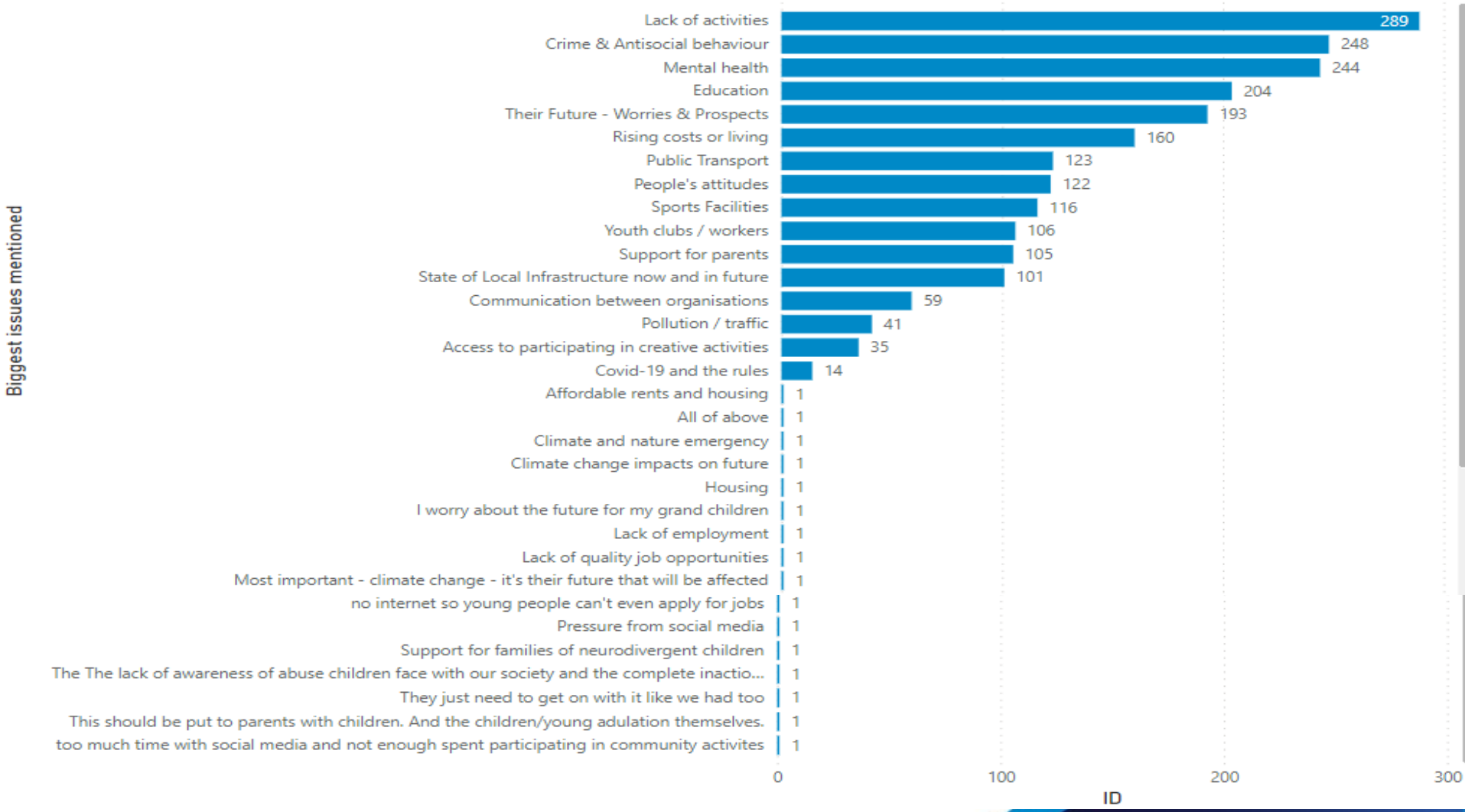
"Our house is cold 3/4 of the year therefore there is a lot of mould which keeps coming back, and some rooms freeze over in winter as the heating that we can afford is insufficient and we cannot afford to fix the insulation, which has had a considerable impact on mental health over the years. Our household also struggles with fitness and healthy eating, as due to the cold most of our energy is usually reserved for staying warm, and due to mental health conditions such as depression and anxiety as well as the extortionate cost of living, the food budget is tight and unhealthier foods are often much cheaper so it is more affordable to stock up on them"



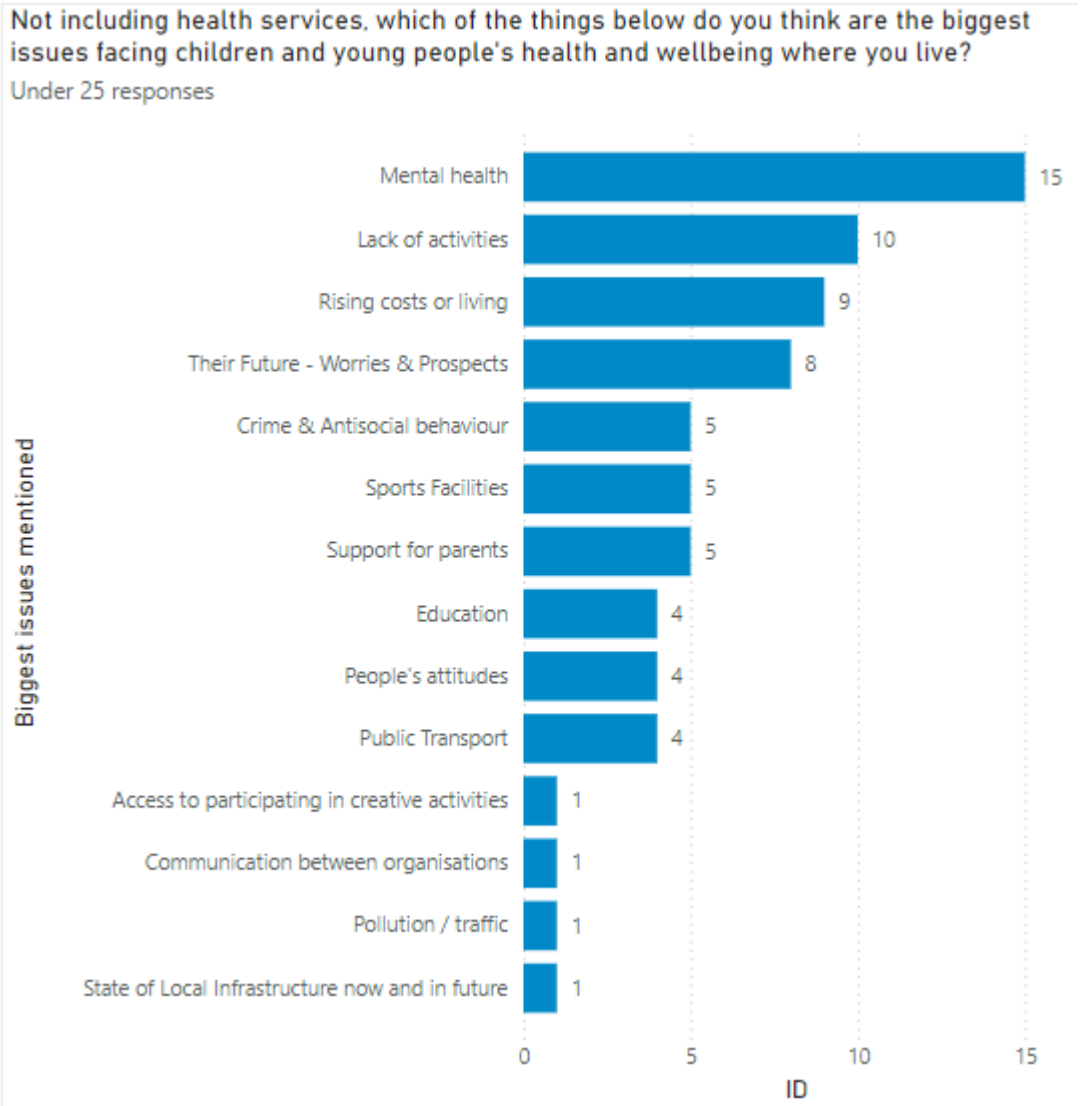
Issues for Children and Young People

Not including health services, which of the things below do you think are the biggest issues facing children and young people's health and wellbeing where you live?

Does not alter with age group selection



Issues for Children and Young People – Under 25s responses



What issues most need to be addressed to support children and young people?

These are a summary of the main themes from the comment. Although most comments touched on several different themes

"The Youth Service needs to be funded as an urgent priority. Services for young people should be placed on a statutory basis, and I don't just mean issues of safeguarding and care. Rather there should be a full range of support services available - if we don't support the child to be healthy and well integrated how can we expect the adult to flourish?"

"A late night cafe would take kids off the streets, somewhere to hang out but not a youth club for teenagers. Food hubs could supply the food to keep costs down so they can eat if someone isn't eating properly at home. "

"Not really relevant as such but when children are walking to school and back it can be intimidating to be out at the same time. I avoid going out the house at these times because there is so many of them on the roads and some do not move. "

"Future prospects of moving into their own home which then puts more pressure on parents "

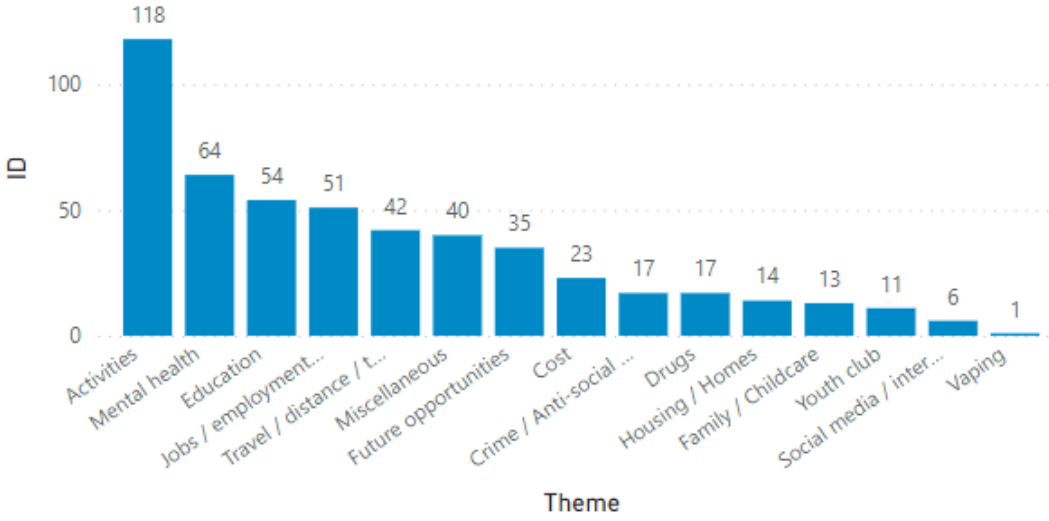
"There's not enough activities. My child has been on the waiting list for our local drama club for over 3 years. "

"No public transport for them to have a Saturday job even. "

"Mental Health…easy access for young people to therapeutic face to face mental health support. Why a GP/ Bee-u referral… why not direct access?"

Keywords

Main Theme



What issues most need to be addressed to support children and young people? – Under 25s responses

These are a summary of the main themes from the comment. Although most comments touched on several different themes

"More activities put in place that are free or affordable for parents. Daily clubs. "

"Need local practises to take mental health and well being seriously "

"Activities and events that show them what opportunities exist in, but also beyond, the local area. Meeting people from different backgrounds to themselves so they don't grow up with attitudes passed on by their parents who haven't met people different to themselves. "

"the ability to go out, these includes the range of shops and activities in the area and also the availability of trains - when they are delayed or cancelled "

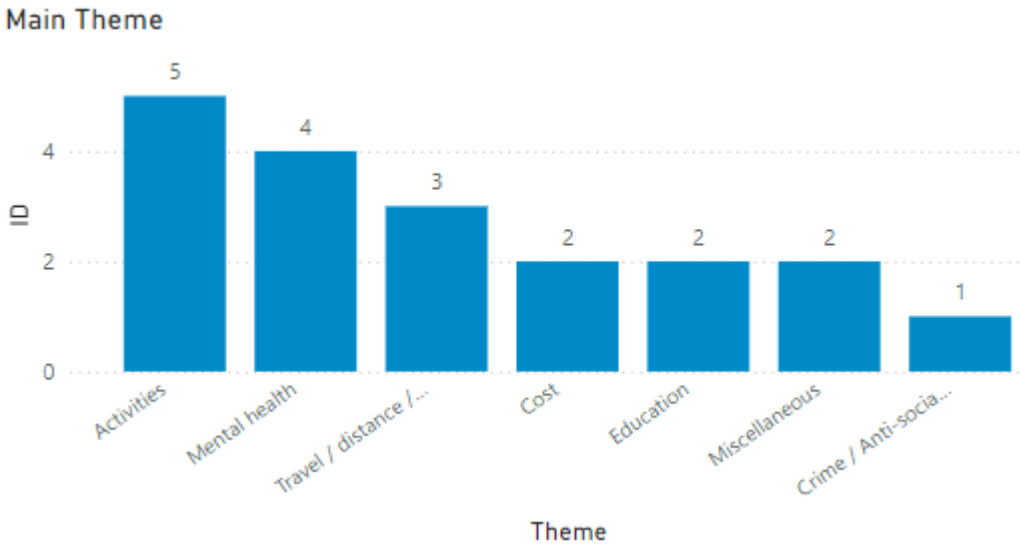
"There is nothing to do, especially out in the clean spaces "

"Local support nearest are wellington which is too far and the other is during school time in sundorne"

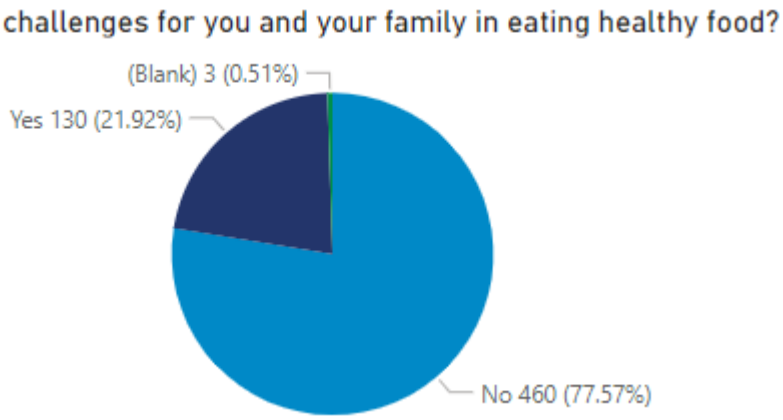
"Mental health, therapy and support "

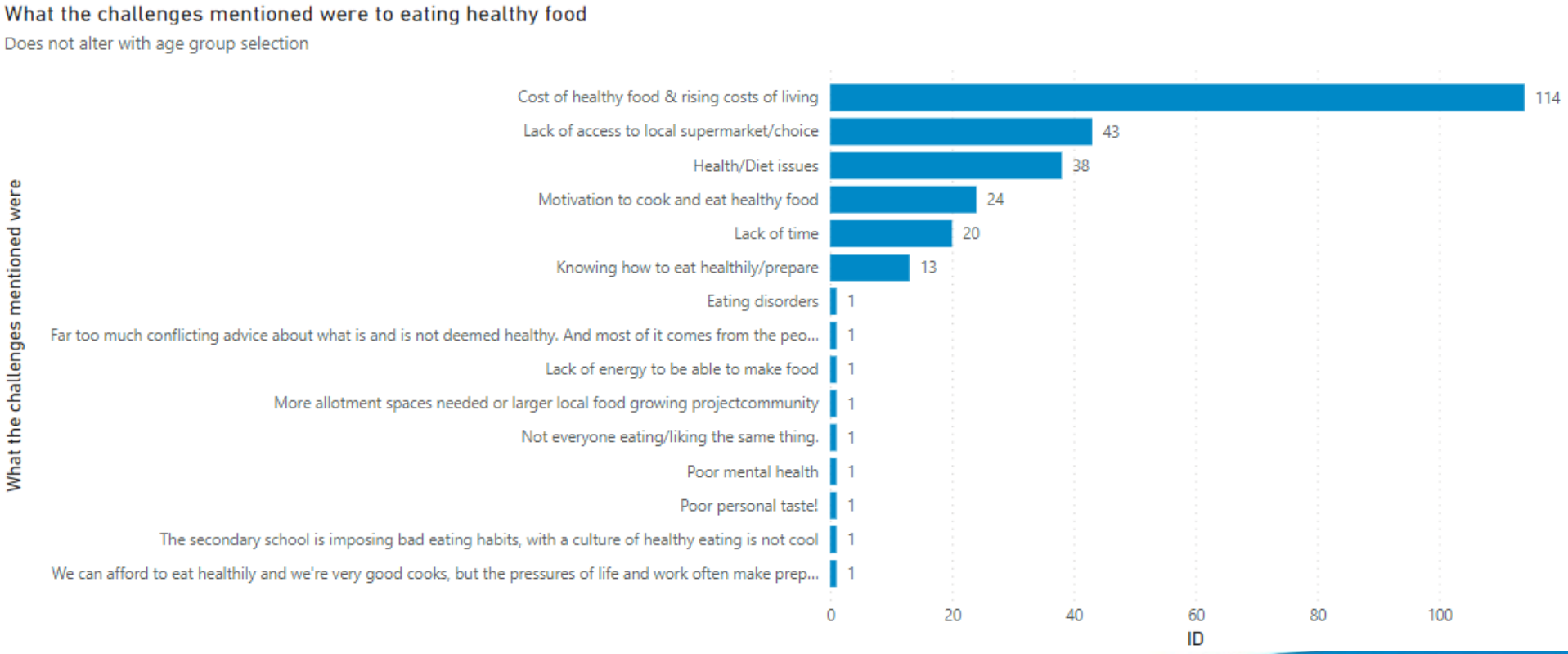
''children's mental health, recognising learning disabilities early on, and cost of living so that parents can provide "

"more sports activities need to be available, a bigger gym, more advertisement for sports clubs"



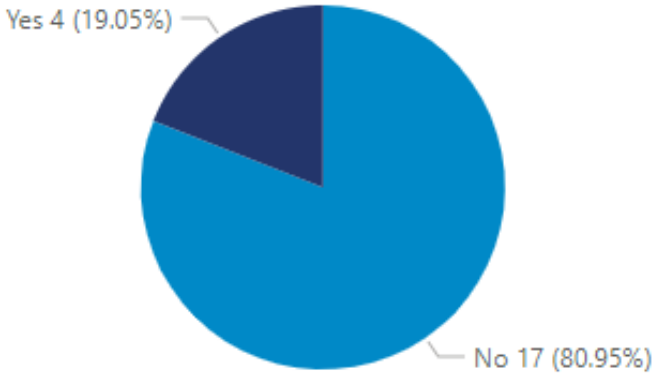
Healthy Eating





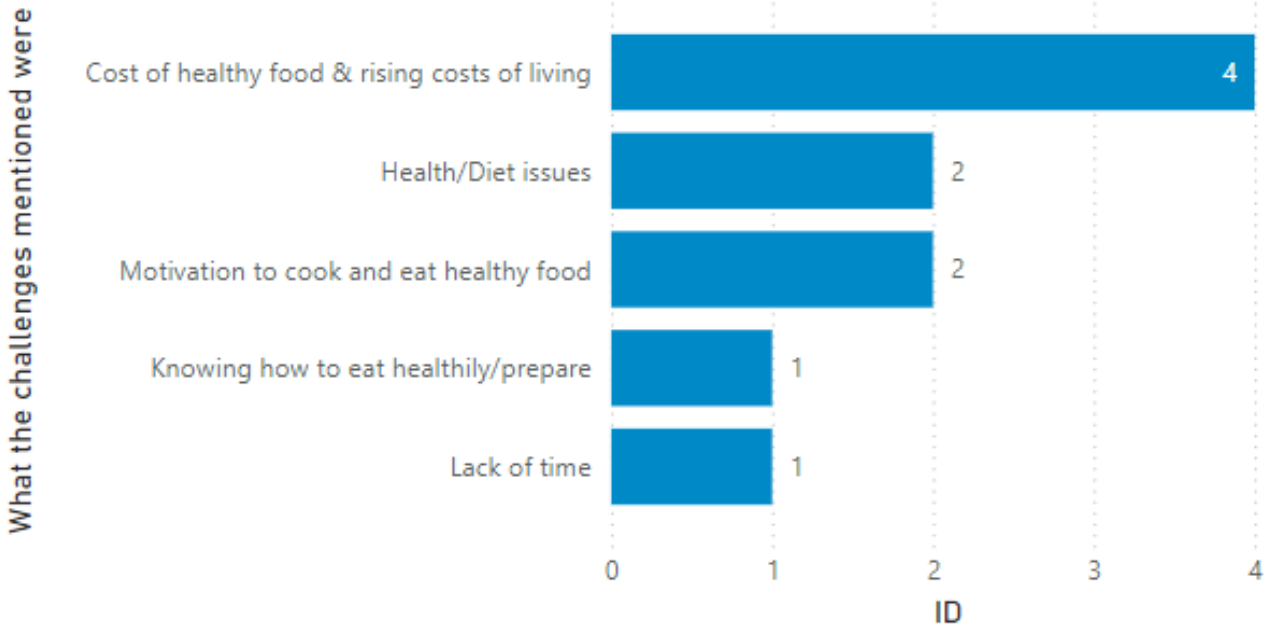
Healthy Eating – Under 25s responses

Are there challenges for you and your family in eating healthy food?



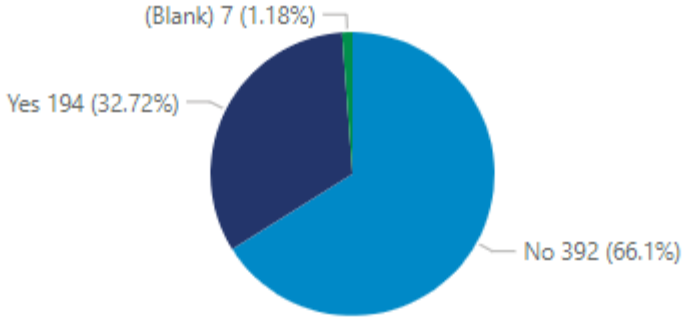
What the challenges mentioned were to eating healthy food

Under 25 responses



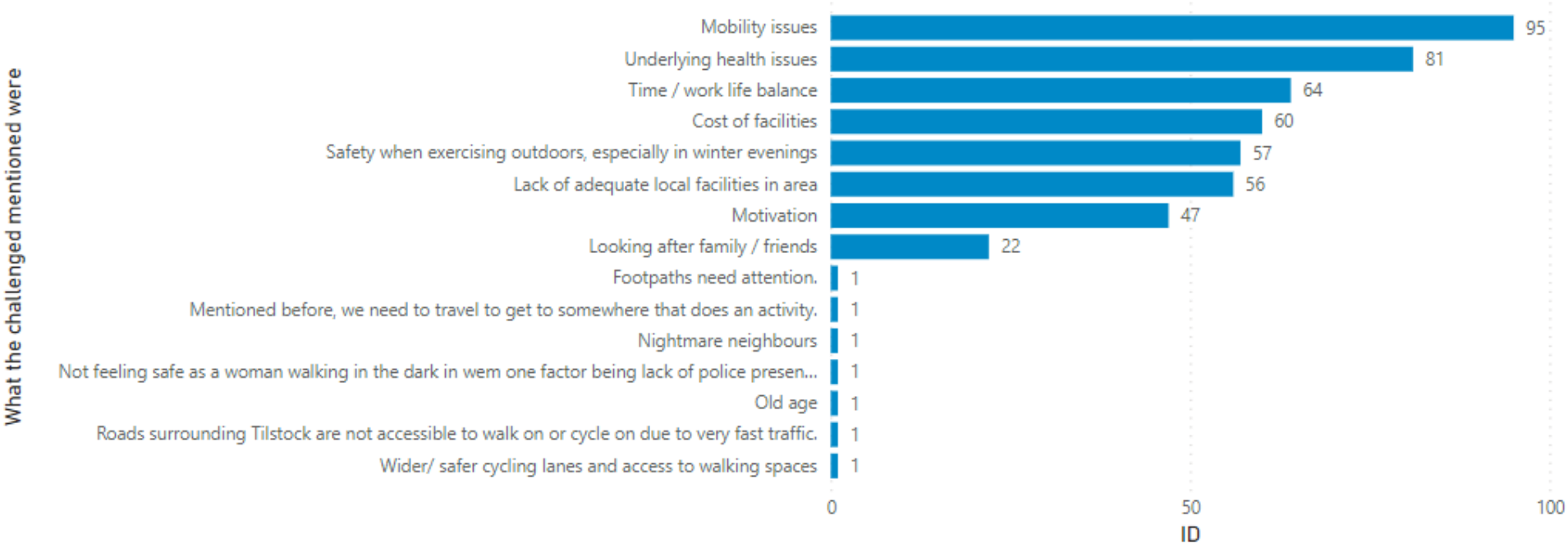
Healthy Activity

Are there challenges for you and your family with regard to being active in your daily life?



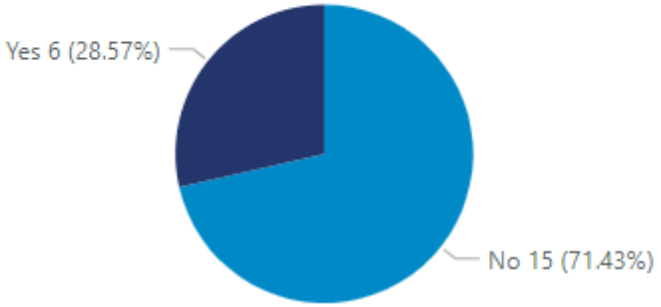
What the challenges mentioned were to being active

Does not alter with age group selection



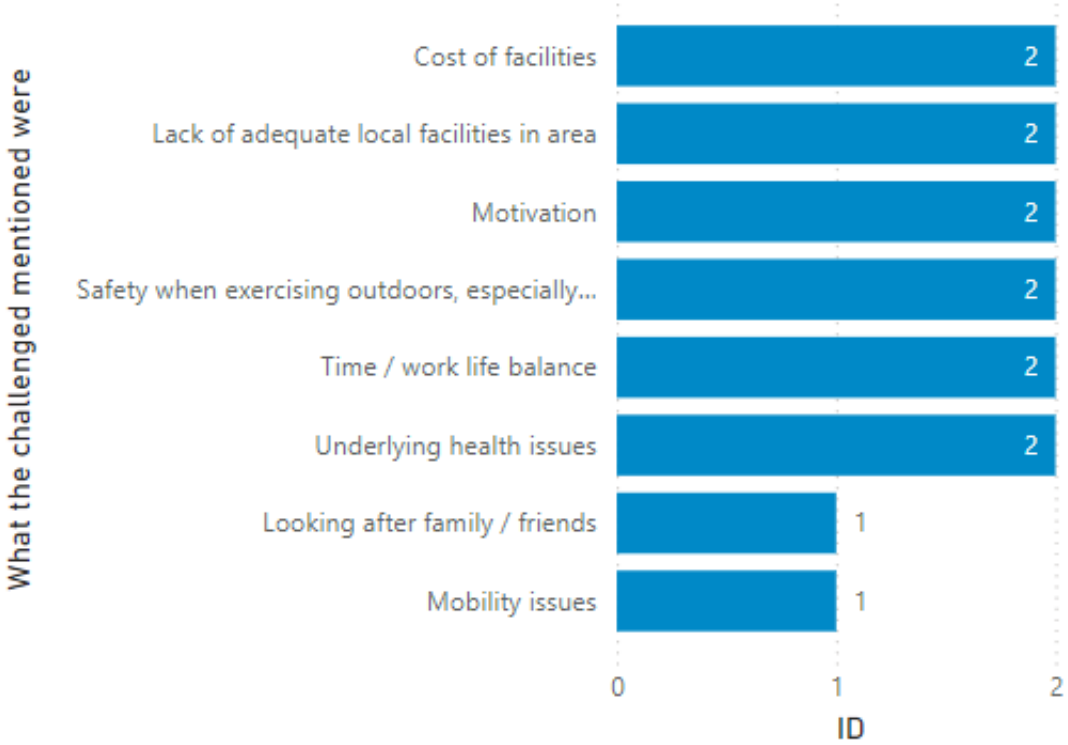
Healthy Activity – Under 25s responses

Are there challenges for you and your family with regard to being active in your daily life?



What the challenges mentioned were to being active

Under 25 responses



Is there anything else you would like to add?

These are a summary of the main themes from the comment

Although most comments touched on several different themes

No people aged under 25 responded

Keywords

good
people
health
mental
Access
Wem
town
work
support
long
survey
Council
life
place
make
local
Great
infrastructure
community
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Shropshire
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houses
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fantastic
activities
Ambulance
Arthritis
worship
Awareness
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Cardiologist
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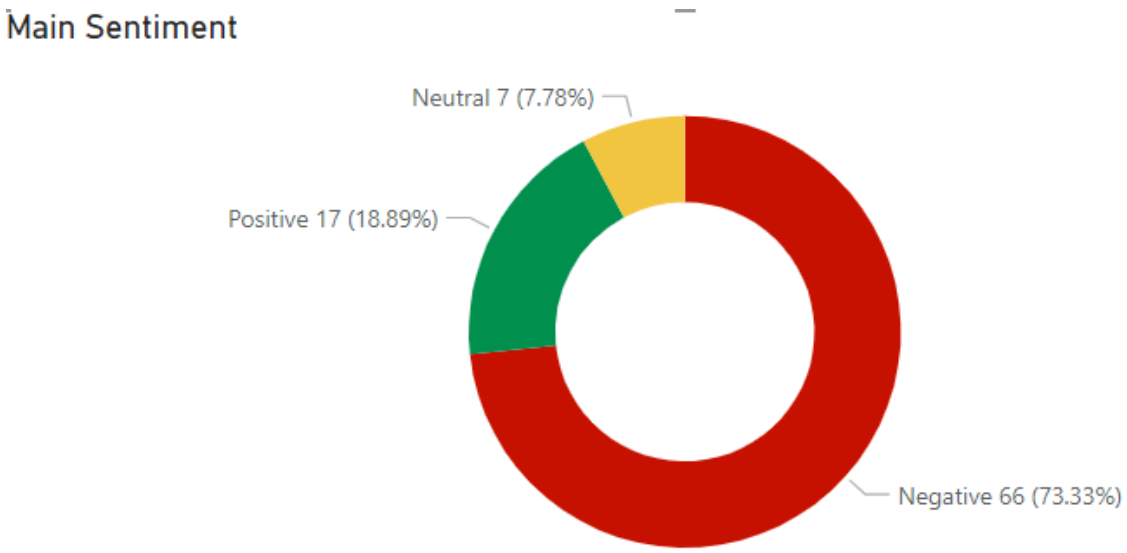
Some Other comments



"Awareness needs raising about practical support, mental health, addressing loneliness for those housebound and living alone. "

"I would like to see local bus stop at medical practice and hope it is a hail and ride service as originally proposed "

"If you consider the other towns in the local area Market Drayton, Ellesmere and Whitchurch, Wem is very much the poor relation. It has become a dormitory town for Shrewsbury. The push to build new houses in Wem without the infrastructure, school places, and shopping facilities or even the ability to get around the medieval layout of the town has a very detrimental effect on the ability of the town to thrive. "

"I just hope the decisions the LA make ate based on an increase in sustainable face to face support. Not all can manage online and it is not the answer for young people who are limited in their independence and those without a decent connection or ability to use a computer."

"Please continue to give pip to those who have life-long disabilities and don't remove them on review "

Group Discussion

1. What are the key themes for the Wem Place Plan Area?

2. What is already happening around the key themes?

3. What actions do we need to take to improve the key themes?