

Contact Emergency 999 by SMS text on your mobile



Deaf? Use 999 SMS.

If you are deaf you can text 999 on your mobile
for police, fire and ambulance.

How do I use emergency SMS?

You will only be able to use this service if you have registered first.

Register now - don't wait for an emergency!

To register, **text 'register' to 999**. You will get a reply, then follow the instructions you are sent.

Need help?

Text 999

Who?

Police, fire, ambulance, coastguard.

What?

Problem what?

Where?

Police go where?

What is an emergency?

Text only if there is:

- someone in trouble
- a car crash
- a fight
- a fire (people stuck in a building)
- the need for an ambulance
- trouble at sea

What happens next?

Don't assume your message has been received until you receive a reply.

You will be asked for more information or told help is on the way.

Wait **three** minutes.

If you have not received a reply, **text again**.

More information visit:

www.emergencysms.org.uk OR www.rnid.org.uk/esms



Protecting our communities together



West Mercia
POLICE



SERVING - PROTECTING - MAKING THE DIFFERENCE